

Important Information

Official Programs and Tickets

Festival programs and ticket purchases are available from commercial outlets around Tamworth, including Festival HQ, 17 Fitzroy Street.

Visitor information Centre - Phone: 6767 5300

Festival HQ – for general festival enquiries and ticket sales - Ph: 6767 5555

Noise

Remember that others might be sleeping around you and that noise after 10pm and before 7am should be kept to a minimum.

Care of Animals

Domestic animals are permitted to stay with campers at their campsites. Campers are responsible for providing adequate shelter and water for their pets and cleaning up of faeces. All animals brought to the site are the responsibility of the owner and Tamworth Regional Council accepts no responsibility for any incidents that occur as a result of the animal's behaviour. If an animal strays, Council's pound can be contacted on (02) 6767 5555.

Waste Removal and Recycling

Waste bins are provided for your use. Please also take care in disposing of glass carefully to avoid injuries. We ask for your cooperation in not polluting the volunteer-run campgrounds.

Pools

Inflatable pools or devices capable of containing water for the purpose of swimming or wading or sitting in are not permitted.

Fires

Open or pit fires are not permitted. In the case of a total fire ban, no gas BBQs are permitted, unless within a designated picnic area. Gas BBQs that comply with the relevant Australian Standard may be used at these locations.

A Note from the Emergency Services

Under the Environmental Planning and Assessment Regulation, smoke alarms must be installed in all caravans, campervans, holiday vans, park van annexes and associated structures. This does not include tents or camper trailers. Smoke alarms must comply with Australian Standard AS 3786, be fitted with a hush button, and installed according to the manufacturer's instructions.

Emergencies

In an emergency, please immediately call 000.

January sometimes brings storms, heavy rain and occasional flooding so it's best we're all prepared. Please ensure all tents, marquees and shelters are pegged and fastened correctly. Any accident injury and incident at the venue must be reported to the camping coordinator or Council within 24 hours of the event on **02 6767 5555**.

Site Contact Details

Contact for the Piallamore Recreation Reserve is: Mark Stass M: 0439 424 215

On-Site Contact: Colin Ward M: 0407 519 219 or Kay Ward M: 0427 691 685

Tamworth Regional Council 02 6767 5555 or 1300 733 625

Tamworth Police Station 02 6768 2999 **Ambulance** 131 233 **Fire** 02 6766 2319

Terms and Conditions

1. All persons using the camping area are required at all times to comply with all instructions and directions issued by the organisers and its officials and/or authorised officers and abide with all instructional signage within the camping grounds.
2. On departure of the campsite all belongings, camping equipment and vehicles are to be removed.
3. Children are to be accompanied at all times by their parents or legal guardian in the camping area.
4. If any injury is sustained by any person while in the camping grounds, the incident must be reported to the site contact as soon as practicable and preferably within 12 hours.
5. Fireworks and open or pit fires are not permitted.
6. Littering around the camp sites will not be permitted.
7. **Inflatable pools** or devices capable of containing water for the purpose of swimming or wading or sitting in are **not permitted**.
8. Camp only in designated camping areas and not on sporting fields.
9. Please be mindful of shared traffic zone & keep roadways and access ways clear at all times.
10. Noise after 10pm and before 7am is to be kept to a minimum.
11. Generators are permitted, provided they are quiet and do not disturb neighbouring campers. Complaints regarding noisy generators will be investigated and campers may be asked not to use generators if they are causing a disruption to other campers within the vicinity.
12. Beware of risk of drowning when venturing near river.
13. All pets must be kept on leash.
14. Drive slowly and adhere to stipulated speed limits
15. Secure your valuables when left unattended
16. You agree not to do any of the following in or around the camping grounds:
 - (i) post, stick or place or attempt to post, stick or place any poster, placard, bill, banner, print, paper or any advertising material on any building structure;
 - (ii) misuse, deface, damage, remove from the camping grounds or tamper with or attempt to misuse, deface, damage, remove from the camping grounds or tamper with any structure, sign or other item within the camping grounds;
 - (iii) throw or attempt to throw any stone, bottle, projectile or other object;
 - (iv) use indecent or obscene language or threatening or insulting words, or otherwise behave in a threatening, abusive, riotous, indecent or insulting manner;
 - (v) interfere with, obstruct or hinder Council officers or any of its Authorised Person in the exercise of their powers, functions or duties; or
 - (vi) conduct public surveys or opinion polls, solicit money, donations or subscriptions from members of the public without the prior written approval of Council, or
 - (vii) wear or otherwise display commercial, political, religious or offensive signage or logos or engage in ambush marketing generally, or
 - (viii) sell or distribute any goods or services or any other matter or thing, or
 - (ix) collect money or orders from other patrons for goods or services without the prior written approval of Council or
 - (x) distribute political, religious, advertising or promotional material, in each case without the prior written consent of Council. Any items that breach this provision may be confiscated by Council at its reasonable discretion.

Without prejudice to any other rights that Council may have, if you contravene any of the Conditions of Entry Council or an Authorised Person may:

- (i) refuse you entry to the camping grounds;
- (ii) eject you from the camping grounds; take legal action against you in connection with such matters. Council reserves the right to remove you from the camping grounds for breach of the Conditions of Entry or for any conduct it considers unsatisfactory, including for possession of a lost, stolen, counterfeit, damaged or unreadable vehicle Camping Access Sticker you have acquired from an unauthorised source, or if Council reasonably suspects you of improper involvement in any of the above activities.