



Piallamore Recreation Reserve – Camping Refund Policy (TCMF)

We understand that plans can change. Please read our refund policy carefully before making your booking.

Cancellation by Camper:

- Full Refund: Cancellations made on or before 1st January 2025 will receive a full refund, minus a \$10 administration fee.
- Partial Refund: Cancellations made between 2nd January and 15th January 2025 will receive a 50% refund.
- No Refund: Cancellations made after 15th January 2025 are non-refundable.

Cancellation by Organiser:

In the unlikely event that the Piallamore Recreation Reserve Committee is required to cancel camping (e.g., due to weather, emergency, or council directive), a full refund will be issued to all campers.

Change of Booking:

Booking changes (e.g., number of nights, site type) are subject to availability and must be requested in writing by 10th January 2025.

How to Request a Refund:

All refund requests must be made in writing via email to [insert email address] and must include:

- ☐ Full name
- ☐ Booking name
- ☐ Contact details
- ☐ Reason for cancellation
- ☐ Bank details for refund (if applicable)

We thank you for your understanding and support of our local reserve.