



What is Inceptus' Managed EMAIL?

Inceptus Managed EMAIL is a phishing prevention and education tool that uses banners at the top of emails to inform users of the security status for inbound emails and malicious links.

When you receive an email, you can expect to see a banner like the three examples below, depending on the security status.

GRAY BANNER "SAFE":

Neutral (From: alert@remote.management, External)

[Report This Email](#) [Managed EMAIL - FAQ](#) [Protection by Inceptus](#)

This mail has gone through Inceptus Managed EMAIL and does not see any threats.

YELLOW BANNER "CAUTION":

Caution (External, from @example.com)

Blacklisted Domain [Details](#)

[Report This Email](#) [Managed EMAIL - FAQ](#) [Protection by Inceptus](#)

Indicates that Inceptus Managed EMAIL found something unusual about the email message. It is not necessarily phishing or dangerous but something you should be aware of. For example, one of the categories for a message to be marked as unusual is "Sensitive Content". This may flag emails containing financial information or contain a request for sensitive personal information. Messages with this flag should be given extra scrutiny but may not necessarily be malicious.

RED BANNER – "DANGER":

Danger (External, from @example.com)

Malware Attachment [Details](#)

[Report This Email](#) [Managed EMAIL - FAQ](#) [Protection by Inceptus](#)

This banner indicates that Inceptus Managed EMAIL thinks the message is suspicious and likely to be phishing or dangerous in some other way. This includes brand impersonations (e.g., a fake "account alert" email from your IT department), blacklisted phishing URLs, or attempts to spoof mail to look like it came from an internal company account.



The malicious email banner will contain information about why the email has been flagged as such. You can read more about why Inceptus Managed EMAIL determined that it was risky by clicking the “**Details,**” link.

Reporting “Phishy” Emails:

You can actively help by identifying and reporting phishing attempts, so that Inceptus Managed EMAIL learns to flag these in the future, and these cyber criminals can be stopped.

To do this, click on the “**Report This Email,**” link below any Inceptus Managed EMAIL banner.



This will take you to the Report this email page which will ask you to choose how you want to classify this email. Click on **Safe, Spam** or **Phishing** and hit submit at the bottom.

The screenshot shows the "Report This Email" form, which is powered by INKY. It includes the following fields and options:

- From:** Meetup <info@meetup.com>
- Subject:** Events this week with SWFL 40s and 50s Social Group Members, Wine, Dine, and Finds Members or Business Leaders
- INKY Result:** Neutral
- Choose the correct label for this message:** Three buttons are provided: "Safe" (green), "Spam" (yellow), and "Phishing" (red).
- Contact email:** (Pre-filled with the first recipient in your organization.) The field contains "js@inceptussecure.com".
- Optional comment:** A large text area for providing additional information.
- Checkboxes:** Three options are listed: "Send raw message for analysis." (checked), "I clicked a link." (unchecked), and "I opened an attachment." (unchecked).
- Submit:** A blue button at the bottom of the form.



Oops I clicked on a shady link:

If you click on a link inside a suspicious message Inceptus Managed EMAIL will supply you with a screenshot of the webpage of the malicious link, a description of why the link is categorized as malicious and two additional navigation options, 1) Proceed to the site 2) Do not proceed.



Link Protection

Powered by INKY

You clicked a link in an email processed by INKY.

The link will take you to: <https://fsbdcswfl.org/>

INKY classified the message containing this link as potentially suspicious.

[Details](#)

Visiting this site may not be safe. Are you sure you want to proceed?

Proceed to Site
This may not be safe

Do Not Proceed
Learn more about INKY

Screenshot of linked site:

