

Terms of Service

Payment: We give our clients the ability to see and approve any media we create prior to remitting payment. This is done via our automated system that allows viewing of watermarked photos before payment, and automatically removes this watermark as soon as the balance is settled.

Rescheduling/Cancelation: Downey Digital Media does not charge cancellation or rescheduling fees, even if we arrive at the shoot and it is not ready. We know that things happen, and our goal is to be as close to part of your team as possible.

Copyright Notice: Per US Copyright Law, Downey Digital Media is the copyright holder of any image/media produced by our team. This copyright is not transferred to any other party unless a specific written agreement is made. Please contact us for licensing questions.

Photo Rights and Usage: Only the party who paid for our services has the usage rights for Downey Digital Media created media for any electronic or printed form of advertisement for the promotion of that property. The licensing agreement is valid only for the duration the home/property is listed for sale and cannot be reused without specific written permission.

Have a question? Give us a call at 615-930-6749 or email DowneyDigitalMedia@gmail.com!