

Below are the policies and general information regarding the payments and cancellations.

### ***CANCELLATION POLICY***

---

Depending on how many days before your arrival you want to cancel the reservation the cancellation fees change.

In particular:

- If you cancel in more than 30 days before your arrival, there are no cancellation fees.
- If you cancel between 30 days and 15 days before your arrival, the cancellation fees are equal to 50% of the total cost.
- If you cancel between 15 days and your arrival date, the cancellation fees are equal to 100% of the total cost.

### ***NO-SHOW / EARLY DEPARTURE POLICY***

---

In case you don't show up, show up late or want to leave earlier than what your reservation says you will be charged 100% of the total cost.

### ***PRE-PAYMENT / CONFIRMATION POLICY***

---

In order to confirm your reservation you will have to pre-pay at least the 1<sup>st</sup> night of the reservation and receive the confirmation email with the receipt from us.

All payments can be done with a bank transfer or through PayPal. You can also pay the rest of the payment upon your arrival in cash but you will have to contact with us beforehand about that.

Lastly, at least 30 days before your arrival you will have to deposit at least the 50% of the total cost (confirmation pre-payment included in this 50%) as the cancellation policy suggests.

### ***RETURN POLICY***

---

Depending on the cancellation policy that applies to you, as well as the reason you cancel we will return you as soon as possible the amount we have to. If you cancel in the no cancellation fees period we will also return the confirmation pre-payment.