

# **GAMBLERS ANONYMOUS**

## **NSW REGIONAL SERVICE OFFICE**

### **RSO MEETING MINUTES**

**Date:** Tuesday 8<sup>th</sup> September 2026

**Venue:** via Zoom

#### **RSO EXECUTIVE**

Coordinator: Darren K  
Secretary: Caroline  
Treasurer: Warwick/Anna  
PR/Office: Mark

#### **NSW TRUSTEES**

Andy: Cremorne  
Tony T: Liverpool  
Rob: Dulwich Hill  
Maria: Newcastle

**Meeting Commenced:** 6.31pm      **Meeting Concluded:** 7:11pm  
**Unity Program read by:** Warwick      **# of Attendees:** 17  
**Next Meeting:** Tuesday: 13<sup>th</sup> October 2026 at 6.30pm (via Zoom)  
Zoom ID: 811 3626 3542 Passcode: 1234

| <b>ATTENDEES</b> |                           |                              |
|------------------|---------------------------|------------------------------|
| Name:            | Group Delegate            | RSO Executive/Trustee        |
| Darren K         | Western Sydney Zoom (Fri) | Coordinator                  |
| Warwick          | Rockdale (Sun)            | Treasurer                    |
| Anna             | Liverpool (Mon)           | Treasurer                    |
| Rob L            | Dulwich Hill (Mon)        | Trustee                      |
| Caroline         | Penrith (Mon)             | Secretary                    |
| Mark H           | Fairfield (Fri)           | Public Relations & GA Office |
| Andrew Y         | Blacktown (Wed)           |                              |
| Jen              | Central West Zoom (Tue)   |                              |
| Darren L         | South Coogee (Wed)        |                              |
| Stuart           | Springwood (Tue)          |                              |
| Josh M           | Bondi                     |                              |
| Martina          | Fairfield (Tue)           |                              |
| Greg             | Manly Vale (Sat)          |                              |
| Lukey            | Campbelltown (Sat)        |                              |
| Tyrone           | Hornsby (Mon)             |                              |
| Ann              | Office                    |                              |
| Maria            | Newcastle                 | Trustee                      |

| <b>APOLOGIES</b> |                                        |                       |
|------------------|----------------------------------------|-----------------------|
| Name:            | Group Delegate                         | RSO Executive/Trustee |
| Andy D           | Cremorne (Wed/Thu)                     | Trustee               |
| Jol              | Cremorne                               |                       |
| Anne Maree       | Women's Zoom (Sun) / Mount Annan (Wed) |                       |

#### **AGENDA**

##### **1. BUSINESS ARISING FROM PREVIOUS MINUTES**

- Darren K - Any business arising from previous RSO meeting minutes?
  - No issues raised, accuracy confirmed

**Received by:** Anna

**Seconded by:** Warwick

## 2. OFFICE REPORT (INCOMING/OUTGOING CORRESPONDENCE)

### Office Report (including Incoming Correspondence)

- Reported by Mark:
  - Will need to follow up with QLD regarding their RSO meeting minutes as they have not been received for a few months.
  - Office is very quiet, not many orders coming in.
  - We sent a pack to Nowra Jail, as they requested some literature.
- Yvonne (VIC Trustee) contacted RSO Coordinator to follow up on the NSW contribution of \$80.45 for the National Australian Website after emailing the office and not receiving a response. Warwick confirmed this payment has since been completed.
- Incoming Correspondence
- Office has received the below Incoming Correspondence
  - VIC August RSO Minutes
  - Group Announcement Forms via website for upcoming birthdays
  - Literature orders form via website
- Office has received the following invoices:

| Item                                                  | Amount  |
|-------------------------------------------------------|---------|
| Officeworks                                           | \$      |
| Australia Post                                        | \$      |
| Officeworks                                           | \$      |
| Telstra (Helpline)                                    | \$      |
| Richo                                                 | \$      |
| Zoom (3 accounts (North, West, South) @ \$26.35 each) | \$79.05 |
| NAB                                                   | \$      |

- No invoices for August have been forwarded to RSO.

**Received by:** Darren K

**Seconded by:** Stuart

### Outgoing Correspondence

- Nothing reported
- Darren K asked if the NSW RSO Meeting Minutes are going to QLD and VIC?

**Received by:** NA

**Seconded by:** NA

## 3. TREASURERS REPORT

Warwick gave the following details:

| Item            | Amount      |
|-----------------|-------------|
| Income (August) | \$ 7,684.00 |

|                                           |              |
|-------------------------------------------|--------------|
| Expenditure (August)                      | \$ 1,604.00  |
| Closing Balance (Both Operating Accounts) | \$ 36,560.00 |

- See Income and Expenditure Statement August 2026 (Attached)
- Re: Income for August – The Fairfield Groups made a donation of \$1000.00 (\$500 National Conference and \$500 to RSO) and we would also like to thank the very generous anonymous member for their donation of \$3720.00. Thank you mystery person.

**Received by:** Mark H

**Seconded by:** Anna

#### **4. PUBLIC RELATIONS REPORT**

- Reported by Mark:
  - Nothing to report
  - There have been a couple of enquires but we have declined – “no opinion on outside issues”
  - Next year for Gambler Aware month we can start distributing flyers again, so another order for more flyers will be made.
  - Need members to get active and involved in PR
- Greg reported
  - South Pacific has been going well, there were 6 gamblers present at the last H&I he did.

**Received by:** Darren K

**Seconded by:** Warwick

#### **5. TRUSTEES REPORT**

- Rob reported
  - Nothing to report

**Received by:** NA

**Seconded by:** NA

#### **6. HELPLINE REPORT**

- Group Helpline Roster – Darren K and Anna will take it to Mt Annan and Liverpool Groups to discuss.
- Darren L confirmed
  - Rockdale has the helpline phone currently and it will be handed over to Fairfield in October.

**Received by:** Anna

**Seconded by:** Warwick

#### **7. 2027 AUSTRALIAN NATIONAL CONFERENCE (see flyer on website [ga-nsw.org.au](http://ga-nsw.org.au))**

- Warwick reported
  - National Conference Committee will discuss at their next meeting, updating the registration form and flyer.
  - They were able to collect registrations already for the 2027 conference at the VIC conference with 5 partial payments for registrations and 10 used the EFTPOS machine to pay almost all complete registration fee.

- Breakdown from registrations in Melbourne - \$4600 paid via EFTPOS terminal and 2 x \$690 direct deposit payments from interstate members.
  - Novotel next installment is due beginning of October.
  - 2 x upcoming fundraisers have been organised by members for the 2027 National Conference (see below events and fundraisers).
- Darren K mentioned
  - Once Registration form and flyer are updated, they can be forwarded to Caroline and added to the website

|                                                |    |
|------------------------------------------------|----|
| Funds held in 2027 National Conference Account | \$ |
|------------------------------------------------|----|

**Received by:** Martina

**Seconded by:** Caroline

## 8. EVENTS AND FUNDRAISERS (see flyers on website [ga-nsw.org.au](http://ga-nsw.org.au))

- Martina discussed
  - BBQ Out West Fundraiser
    - There is a catch up planned for Thursday to finalise details
    - Donations from Liverpool, Blacktown and Fairfield have been received plus many members already making cash and food/drink donations. Thank you so much for your generosity.
  - Comedy Night Fundraiser
    - Flyer is on the website
    - Reach out if you want to participate, looking for members to fill available sets with a funny story
    - All proceeds go to the 2027 National Conference

**Note: For anyone wanting to host a Fundraiser** - The Fundraiser Announcement and Report Form is available from the GA Office, email [ga\\_nsw@hotmail.com](mailto:ga_nsw@hotmail.com).

**Received:** Darren L

**Second:** Stuart

## 9. GENERAL BUSINESS

### Item 1: Treasurer

- Warwick R has stood down as RSO treasurer.
  - Anna S nominated for the position.
  - The RSO executive voted to accept Anna's nomination.
  - When Maureen J, Anna S and Warwick R meet at a convenient NAB branch to set up Anna as a signatory, we will also ask NAB to:
    - Remove Maureen J and Steven A as signatories.
    - Close the business account ending in 4232 (\$0 balance).
  - Darren K asked for a vote
  - All RSO delegates agreed to all of the above by popular vote.
  - Warwick R will remain as a signatory.
- Darren K asked for a vote
  - All in favour

**Item 2: GA Birthday Meeting 2026**

- No groups have nominated at present to host.
- Darren L
  - South Coogee could host if no other groups are able or wanting to nominate/host.

**Item 3: Paying petrol money to office staff**

- Mark confirmed that Ann and Thelma not interested in receiving the payment
- Warwick confirmed that if they ever change their minds, all they have to do is ask as it is something that should be payable to them.
- Mark H raised recruiting an admin person for the office
- Darren K confirmed we can add to agenda for next meeting and that its probable we are looking for a GA member who is available and experience to take on the office admin job.
- Caroline asked about Gamblers Anonymous access to the Oakdene House Office and if there are any current or foreseeable availability issues to be aware of. Mark H confirmed that GA has access to the office in Oakdene House currently Monday Ams, Tuesday PMs and Fridays (Midday) few hours plus access on weekends, if required.

**Item 4 : Campbelltown Meeting**

- Lukey reported he needs to step down as secretary at the Campbelltown meeting, and if no one wants to take over and open the meeting, he might need to close the meeting.

**GENERAL INFORMATION****Announcing upcoming milestones and group events**

- complete and submit the “Group Announcement Form” on the GA NSW Website “ga-nsw.org.au”; or
- post information in the WhatsApp Group Chat called “NSW Announcements”; or
- send an email to ga\_nsw@hotmail.com

**Literature orders:**

- complete and submit the “Literature Order Form” on the GA NSW Website “ga-nsw.org.au”;
- An email will be sent to you shortly after, confirming order is ready and an invoice will be attached
- Use the invoice number as payment reference.

**RSO Attendance**

- All groups please make sure you hold a group conscience to elect a delegate to attend the RSO meetings and represent your group.
- RSO meetings are held on the 2<sup>nd</sup> Tuesday of each month, except January.

**Minutes Taken by Caroline**

|    |                                                                                                                                                                            |                    |                                  |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------|
|    | <b>Gamblers Anonymous NSW Regional Service Office</b><br><b>Income and Expenditure Statement for the month of August 2026</b><br><b>General Operating Account #8208</b>    |                    |                                  |
|    |                                                                                                                                                                            | <b>AUGUST 2026</b> | <b>2026/2027 FinYear to Date</b> |
| 1  | <b>INCOME</b>                                                                                                                                                              |                    |                                  |
| 2  | Normal sales                                                                                                                                                               | \$624.00           | \$1,306.00                       |
| 3  | Donations - general                                                                                                                                                        | \$5,680.00         | \$5,994.00                       |
| 4  | Postage                                                                                                                                                                    |                    |                                  |
| 5  | GST refund from the ATO                                                                                                                                                    |                    | \$224.00                         |
| 6  | Conference receipts & donations                                                                                                                                            | \$1,380.00         | \$1,380.00                       |
| 7  | Fundraisers - hall hire refunds                                                                                                                                            |                    |                                  |
| 8  | Interstate GA RSO insurance splits                                                                                                                                         |                    |                                  |
| 9  | Gam-Anon insurance split                                                                                                                                                   |                    |                                  |
| 10 | <b>TOTAL INCOME</b>                                                                                                                                                        | <b>\$7,684.00</b>  | <b>\$8,904.00</b>                |
| 11 | <b>EXPENDITURE</b>                                                                                                                                                         |                    |                                  |
| 12 | Travel allowance                                                                                                                                                           |                    |                                  |
| 13 | Phone system - office & Helpline                                                                                                                                           | \$55.00            | \$110.00                         |
| 14 | Photocopier, printer, scanner                                                                                                                                              | \$256.43           | \$498.43                         |
| 15 | NAB EFTPOS Merchant service fee                                                                                                                                            | \$57.96            | \$77.96                          |
| 16 | Conference/fundraiser expenses incl. refunds                                                                                                                               |                    |                                  |
| 17 | Computer - office                                                                                                                                                          |                    |                                  |
| 18 | GA Australia website hosting                                                                                                                                               | \$80.45            | \$80.45                          |
| 19 | Office stationery, goods & postage                                                                                                                                         |                    |                                  |
| 20 | GA literature including ISO purchases                                                                                                                                      |                    |                                  |
| 21 | GA badges & 30-day tokens - stock                                                                                                                                          |                    |                                  |
| 22 | Transfer to debit card a/c #3099 (see page 2)                                                                                                                              | \$1,000.00         | \$1,000.00                       |
| 23 | Transfer to conference a/c 082356 782610611                                                                                                                                |                    |                                  |
| 24 | Office rent (Oakdene House)                                                                                                                                                |                    |                                  |
| 25 | Insurances - Business & Volunteer                                                                                                                                          |                    |                                  |
| 26 | Post Office box rental                                                                                                                                                     |                    |                                  |
| 27 | Miscellaneous payments                                                                                                                                                     |                    |                                  |
| 28 | Payment to the ATO                                                                                                                                                         |                    |                                  |
| 29 | <b>TOTAL EXPENDITURE</b>                                                                                                                                                   | <b>\$1,449.84</b>  | <b>\$1,766.84</b>                |
| 30 | Surplus/(Deficit)                                                                                                                                                          | \$6,234.16         |                                  |
| 31 | Opening cash at bank                                                                                                                                                       | \$29,245.11        |                                  |
| 32 | <b>CLOSING CASH AT BANK</b>                                                                                                                                                | <b>\$35,479.27</b> |                                  |
|    |                                                                                                                                                                            |                    |                                  |
|    |                                                                                                                                                                            |                    |                                  |
|    |                                                                                                                                                                            |                    |                                  |
|    |                                                                                                                                                                            |                    |                                  |
|    | <b>Gamblers Anonymous NSW Regional Service Office</b><br><b>Income and Expenditure Statement for the month of August 2026</b><br><b>Debit Card Operating Account #3099</b> |                    |                                  |

|    |                                                         | AUGUST 2026        | 2026/2027 FinYear to Date      |
|----|---------------------------------------------------------|--------------------|--------------------------------|
|    | <b>INCOME</b>                                           |                    |                                |
| 1  | Includes transfers from general operating account #8208 |                    |                                |
| 2  | Account top-up 03-08-2026                               | \$1,000.00         | \$1,000.00                     |
| 3  |                                                         |                    |                                |
| 4  |                                                         |                    |                                |
| 5  |                                                         |                    |                                |
| 6  |                                                         |                    |                                |
| 7  |                                                         |                    |                                |
| 8  |                                                         |                    |                                |
| 9  |                                                         |                    |                                |
| 10 |                                                         |                    |                                |
| 11 |                                                         |                    |                                |
| 12 |                                                         |                    |                                |
| 13 | <b>Income for the current month</b>                     | <b>\$1,000.00</b>  | <b>\$1,000.00</b>              |
| 14 |                                                         |                    |                                |
| 15 | <b>EXPENDITURE</b>                                      |                    |                                |
| 16 | Zoom accounts                                           | \$79.05            | \$158.10                       |
| 17 | Zoom account transaction fees                           |                    | \$4.74                         |
| 18 | Postal items, stationery, mob phone                     | \$74.95            | \$350.94                       |
| 19 | ISO order - mixed goods                                 |                    |                                |
| 20 | Other goods-banners, brochures, etc                     |                    |                                |
| 21 | Web-site                                                |                    |                                |
| 22 |                                                         |                    |                                |
| 23 | <b>TOTAL EXPENDITURE</b>                                | <b>\$154.00</b>    | <b>\$513.78</b>                |
| 24 | Surplus/(Deficit)                                       | \$846.00           |                                |
| 25 | Opening cash at bank                                    | \$234.75           |                                |
| 26 | <b>CLOSING CASH AT BANK</b>                             | <b>\$1,080.75</b>  |                                |
|    |                                                         |                    |                                |
|    |                                                         |                    |                                |
|    | <b>OPERATING ACCOUNTS - SUMMARY</b>                     |                    |                                |
|    | Closing balance account #8208                           | \$35,479.27        | (General operating account)    |
|    | Closing balance account #3099                           | \$1,080.75         | (Debit card operating account) |
|    | <b>CLOSING COMBINED TOTAL</b>                           | <b>\$36,560.02</b> |                                |