GAMBLERS ANONYMOUS
NSW REGIONAL SERVICE OFFICE
RSO MEETING MINUTES

Date: Tuesday 10th November 2026
Venue: via Zoom

RSO EXECUTIVE

Coordinator: Darren K
Secretary: Caroline
Treasurer: Warwick/Anna
PR/Office Manager: Mark

NSW TRUSTEES

Andy: Cremorne
Tony T: Liverpool
Rob: Dulwich Hill
Maria: Newcastle

Meeting Commenced: 6.31pm **Meeting Concluded:** 7:25pm
Unity Program read by: Anna **Total Attendees: 13**
Next Meeting: Tuesday: 8th December 2026 at 6.30pm (via Zoom)
Zoom ID: 811 3626 3542 Passcode: 1234

ATTENDEES		
Name:	Group Delegate	RSO Executive/Trustee
Darren K	Western Sydney (Fri)/Mt Annan (Wed)	Coordinator
Anna	Liverpool (Mon)	Treasurer
Caroline	Penrith (Mon)	Secretary
Mark H	Fairfield (Fri)	Public Relations & NSW RSO Office Manager
Maria	Newcastle CBD	Trustee
Jen D	Central West Zoom (Tue)	
Darren L	South Coogee (Wed)	
Stuart	Springwood (Tue)	
Josh M	Bondi	
Martina	Fairfield (Tue)	
Tyrone	Hornsby (Mon)	
Thelma	Fairfield (Mon)	
Phil	West Ryde	

APOLOGIES		
Name:	Group Delegate	RSO Executive/Trustee
Andy D	Cremorne (Wed/Thu)	Trustee
Warwick	Rockdale (Sun)	Treasurer
Anne Maree	Women's Zoom (Sun) / Mount Annan (Wed)	

AGENDA

1. BUSINESS ARISING FROM PREVIOUS MINUTES

- Darren K: Are there any issues arising that anybody would like to raise?
- Delegates**:** No issues arising from previous minutes**.**

Received by: Anna
Seconded by: Jen

2. OFFICE REPORT (INCOMING/OUTGOING CORRESPONDENCE)

Incoming Correspondence

- Darren K: Office has received the following invoices:

Item	Amount
XERO	$7.80
Australia Post	$0.00
Officeworks	$0.00
Telstra (Helpline)	$55.00
Richo	$304.13
Zoom (3 accounts (North, West, South) @ $26.35 each)	$79.05
NAB	$ 22.61
Public Liability Insurance	$ 1,556.50
Volunteer Workers Insurance	$ 516.45

- Darren K: Volunteer Workers and Public Liability Insurances National Premiums, NSW has paid and will seek reimbursement from Queensland and Victoria in respect of their shares.
- Darren K: Queensland RSO Minutes and the Victoria RSO Minutes received for September.

Office Report

- Thelma: Office is in pretty good condition and no office a credit card to use for purchases, which is going to become problematic as paper will need to be purchased shortly for another large QLD order but I'm happy to buy the paper and seek reimbursement until we get that fixed.
- Mark H: For a long time, QLD order their literature from the NSW RSO and have been paying cheaper price (approx. 50cents), Lindsay contacted and informed the price will increase to what NSW Groups are charged. Lindsay ok with the increase.
- Caroline: To highlight the reason why QLD were paying a cheaper price: the QLD RSO buy their literature from the NSW RSO, then QLD groups buy their literature from the QLD RSO, just like the NSW Groups buy their literature from the NSW RSO. The NSW RSO are still making a profit from the sale to QLD RSO, and it allows the QLD RSO to generate income also from the sales of literature to their groups like the same as the NSW RSO generates income from the sales to NSW groups. Maybe should have come to the RSO for discussion first. But if they are fine with it, that's right. I was just highlighting my understanding of it.
- Mark H resigned from the NSW RSO Office Manager position but will stay on as PR Officer.
- Delegates**:** Thank you so much Mark for all you have done for the NSW RSO Office it has been appreciated.
- Darren K: Suggest we holding a separate meeting regarding the NSW RSO Office.
- Delegates**:** Agreed

Outgoing Correspondence

- NSW RSO Meeting Minutes emailed to QLD and VIC

Received by: Maria
Seconded by: Darren L

3. TREASURERS REPORT

- Anna_S: Gave the following account summary for October 2026:

Item	Amount
Income (Account #8208 only)	$ 3,409.50
Expenditure (Accounts #8208 & #3099)	$ 449.86
Closing Balance (Both Operating Accounts)	$ 39,671.06

*** See Income and Expenditure Statement October 2026 (Attached) for more detail.

- Anna S: As discussed previously we have now engaged an accounting package – Xero will be 7.08 for first 3 months and then $78.00 per month.

Received by: Darren K
Seconded by: Josh

4. PUBLIC RELATIONS REPORT

- Josh: Ozanam Woolloomooloo reached out and we are going to start a new GA meeting on Friday nights either their at Oazman or Matthew Talbot Hostel
- Mark H: For Gambler Aware Week handed flyers for GA at the Fairfield Forum and at the Liverpool Campus. And H&Is going well at South Pacific.

Received by: Anna
Seconded by: Thelma

5. TRUSTEES REPORT

- Maria: ISO has requested an updated NSW meeting list.
- Caroline: I am pretty sure Andy asked me for list already to send to ISO, will double check and confirm for you.

Received by: Darren K
Seconded by: Caroline

6. HELPLINE REPORT

- Darren K: For the month of November the Helpline phone is with Liverpool.
- Anna: 1 call received for last week which resulted in a new attendee at a meeting.
- Darren K: will be handed over in December to Mt Annan

Received by: Josh
Seconded by: Darren L

7. 2027 AUSTRALIAN NATIONAL CONFERENCE (see flyer attached and on website ga-nsw.org.au)

- Darren L: Next Committee meeting on Tuesday so more to report at next RSO meeting.
- Darren K: Registration Form can be downloaded from the Website and would be great if it is attached to the minutes as well.

Received by: Darren L
Seconded by: Martina

8. **EVENTS AND FUNDRAISERS (see flyers on website ga-nsw.org.au)**

- Darren K: Martina has a proposed fundraising calendar for next year, screen shared with delegates for discussion and as there are a few RSO members who aren't tonight, I suggest, subject to everyone else's comments, would be for us to vote tonight on the first couple of events.
- Martina: Confirmed establishing a fundraising committee and that she would report to RSO as the fundraising coordinator, for each event, a committee formed specifically for members to get involved and be of service.
- Darren K: Reminded groups the RSO should be involved and/or informed so that we can see what's happening and what's proposed and if we need to take a vote on something, we do it here.
- Martina: Confirmed sending completed BBQ Out West Fundraiser Report
- Martina: Suggested an RSO delegate Whatsapp Group.
- Darren K: Ask for a vote for the proposed golf day and a one-day conference.
- Delegates: Agreed.

Note: For anyone wanting to host a Fundraiser - The Fundraiser Announcement and Report Form is available from the GA Office, email ga_nsw@hotmail.com.

Received: Anna
Second: Caroline

9. GENERAL BUSINESS

Item 1: Xero Accounting Package

- Anna: I will talk to Caroline because she'll be able to help me with using and set up.

Item 2: Credit card for the office,

- Anna: was raised with Bank but as the account it a 2 to sign a CC not able to be issued for office use. However, will think about what else can be done for payments.

Item 3: Public Liability Insurance Certificate of Currency

- Anna: Thelma, I believe, has emailed a copy to groups ad QLD and VIC.
- Thelma: Confirmed and asked about invoicing QLD and VIC.
- Caroline: I believe it has previously been based on # of meetings, cost divided by # of meetings and invoice x state total meetings (face to face or hybrid not zoom only).

Item 4: Meetings Closing

- Caroline: Noticed several meetings have mentioned rent as the main barrier to keeping the doors open and some have already closed. Can we think about what we can do to support meetings from closing, maybe the trustees could be involved with speaking to groups and finding out if they are having any issues, encouraging them to come to the RSO so we can help and support where we can.

GENERAL INFORMATION

Announcing upcoming milestones and group events

- Complete and submit the "Group Announcement Form" on the GA NSW Website "ga-nsw.org.au"; or
- Post information in the WhatsApp Group Chat called "NSW Announcements"; or
- Send an email to ga_nsw@hotmail.com

Literature orders:

- Complete and submit the “Literature Order Form” on the GA NSW Website “ga-nsw.org.au”;
- An email will be sent to you shortly after, confirming order is ready and an invoice will be attached
- Use the invoice number as payment reference.

RSO Attendance

- All groups please make sure you hold a group conscience to elect a delegate to attend the RSO meetings and represent your group.
- RSO meetings are held on the 2nd Tuesday of each month, except January.

	Gamblers Anonymous NSW Regional Service Office Income and Expenditure Statement for the month of October 2026 General Operating Account #8208		
		OCTOBER 2026	**2026/2027 FinYear to Date**
1	**INCOME**		
2	Normal sales	$751.50	$2,598.90
3	Donations - general	$2,492.00	$9,938.00
4	Postage	$5.00	$55.00
5	GST refund from the ATO		$224.00
6	Conference registrations, donations	$161.00	$1,602.00
7	Fundraisers - hall hire refunds		
8	Interstate GA RSO insurance splits		
9	Gam-Anon insurance split		
10	**TOTAL INCOME**	**$3,409.50**	**$14,417.90**
11	**EXPENDITURE**		
12	Travel allowance		
13	Phone system - office & Helpline	$55.00	$220.00
14	Photocopier, printer, scanner	$283.03	$1,515.44
15	NAB EFTPOS Merchant service fee	$22.61	$120.57
16	ZERO Accounting Package	$7.80	$7.80
17	Conference/fundraiser expenses incl. refunds		$990.00
18	Computer - office		
19	GA Australia website hosting		$80.45
20	Office stationery, goods & postage		
21	GA literature including ISO purchases		
22	GA badges & 30-day tokens - stock		
23	Transfer to debit card a/c #3099 (see page 2)		$1,000.00
24	Transfer to conference a/c 082356 782610611		
25	Office rent (Oakdene House)		
26	Insurances - Business & Volunteer		
27	Post Office box rental		
28	Miscellaneous payments		
29	Payment to the ATO		
30	**TOTAL EXPENDITURE**	**$368.44**	**$3,934.26**
31	Surplus/(Deficit)	$3,041.06	
32	Opening cash at bank	$35,792.69	
33	**CLOSING CASH AT BANK**	**$38,833.75**	

	Gamblers Anonymous NSW Regional Service Office Income and Expenditure Statement for the month of October 2026 Debit Card Operating Account #3099		
		OCTOBER 2026	**2026/2027 FinYear to Date**
	INCOME		
1	Includes transfers from general operating account #8208		
2	Account top-up 03-08-2026	$1,000.00	$1,000.00
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13	**Income for the current month**	**$0.00**	**$1,000.00**
14			
15	**EXPENDITURE**		
16	Zoom accounts	$79.05	$316.20
17	Zoom account transaction fees	$2.37	$9.48
18	Postal items, stationery, mob phone		$431.54
19	ISO order - mixed goods		
20	Other goods-banners, brochures, etc		
21	Web-site		
22			
23	**TOTAL EXPENDITURE**	**$81.42**	**$757.22**
24	Surplus/(Deficit)	-$81.42	
25	Opening cash at bank	$918.73	
26	**CLOSING CASH AT BANK**	**$837.31**	
	OPERATING ACCOUNTS - SUMMARY		
	Closing balance account #8208	$38,833.75	**(General operating account)**
	Closing balance account #3099	$837.31	**(Debit card operating account)**
	CLOSING COMBINED TOTAL	**$39,671.06**	

GA/Gam-Anon 46th Australian National Conference
"Recovery is ……."

Where: Novotel Hotel, 350 Church Street, Parramatta, NSW
When: 6:00 pm Friday 20th August to 4.00 pm Sunday 22nd August 2027
Registration from 4:00 pm Friday 20th August 2027

CONFERENCE OPTIONS

Option1	Includes options 3 to 6 plus 2 nights' accommodation with breakfast.	Single - $690 per person Double/twin - $495 per person
Option 2	Day-only conference package. Options 3 to 6 below.	$250.00 per person
Option 3	Friday night – BBQ from 6.00 pm and combined GA/Gam-Anon meeting from 7:30 pm to 9:30 pm.	$30.00 per person
Option 4	Saturday - Full day conference (8.45am to 4.00pm) including morning and afternoon teas and lunch.	$85.00 per person
Option 5	Dinner & entertainment 7:00 pm to 11:30 pm.	$70.00 per person
Option 6	Sunday - Full day conference (9.00am to 4:00 pm) including morning and afternoon teas and lunch.	$85.00 per person

Parking at the hotel is available for $25 for day and overnight or $20 for the day only.

Payments

- A minimum deposit of $50 ($30 for Friday only) is required with your registration form.
- Registrations after 1st July 2027 only accepted with FULL PAYMENT.
- FINAL PAYMENT is required by Friday 23rd July 2027.

For more information, please call or email:

Andy D 0410 632 519 or +61 410 632 519
Jol P 0419 301 338 or +61 419 301 338
Warwick R 0419 413 101 or +61 419 413 101
Ray S 0421 334 987 or +61 421 334 987
Email ganswconference@gmail.com

Want to stay longer? More to follow with Holiday Information.

REGISTRATION FORM

For EFT deposits from within Australia:

Account name: Gamblers Anonymous Regional Office
BSB: 082-171
Account number: 50 919 8208

Please include your name and group so that we can identify your payment.
Email forms to **ganswconference@gmail.com**
or post to **Conference 2027, PO Box 122, Fairfield, NSW, 1860**.

Payment Plan – If you would like to have a regular payment plan in place, please pay your initial deposit on lodgement of your registration form and make a regular deposit to the Bank account noting your first name, initial of your surname and group name. As a guide, if choosing option 1 with a total cost of $690 for a single with payment over 10 months, the amount payable each month would be $69.00 and for a double $ 99.00 per month. Any amount and any frequency of payment will be accepted.

1. First name and initial _____
Group _____ State/Country _____
Email _____ Mobile/cell no. _____
Postal address _____
(email or postal address is required)
Please circle required option(s)
OPTION 1 Single Double/twin OPTION 2
OPTION 3 OPTION 4 OPTION 5 OPTION 6

2. First name and initial _____
Group _____ State/Country _____
Email _____ Mobile/cell no. _____
Postal address _____
(email or postal address is required)
Please circle required option(s)
OPTION 1 Single Double/twin OPTION 2
OPTION 3 OPTION 4 OPTION 5 OPTION 6

Do you require an airport pickup? Please circle **Yes** or **No**.

Do you want to host a workshop? Please circle **Yes** or **No**.

Please indicate any special dietary or other requirements.

_____

Want to stay longer? More to follow with Holiday Information.