

Module A - Setting the Scene DM Leader vs Team Member activities

Focus on longer term strategies rather than on day-to-day activities

Prioritise and coordinate work across the team, according to their strengths and weaknesses

Manage the team

- Identify the skills, experience and number of people required
- Assign roles & responsibilities across the team so everyone knows what they need to perform
- People & resource management (organization, vacation, sickness, overtime etc.) Make new team members feel welcome
- Training and coaching (including induction/HSE/site awareness, appraisals and development)
- Team communication
- Review and manage progress of work
- Taking responsibility for team outputs & performance Communicate performance (good & bad)
- Resolving personality disputes within the team Problem solving

Attend meetings

- Project Kick-off
- Project progress meetings

Train DC staff and others (Engineering, Client, Suppliers)

Communication focal point -

- Ensure client and rest of project are aware of team, points of contact and responsibilities
- Liaise with project, client, suppliers, other internal managers

Communicating change in procedure and/or DM system changes

Prepare and update procedures



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General administration

- Office space
- Provision of computers
- Security approvals for setup of network access, DM systems access etc.

Manage performance via KPIs and resource management (leave, absence etc.)

System setup – request via IT/IM and liaise re setup and configuration

Populate doc base with doc production schedule using information from engineering and/or planning/project controls

Identify access requirements for project personnel using information from Project Manager or Project Engineering Manager

Setup and manage user access (company dependent) or raise request with IT/IM

Identify workload based on milestone dates and plan resources accordingly (including contingency planning)

Client coordination and approvals for DM overtime or additional staff costs

Managing and tracking of DM/DC man hours, including overtime requests which might impact on budget

Input to lessons learned process

Reporting-using standard reports and customisation of generic report formats

Managing DM budget and cost control

Quality monitoring

Manage compliance with project/client/corporate procedures

Managing document control activities in other locations and 3rd countries

Managing interface with audit processes (internal & external)