

Module D - Handover and Close Out Typical KPI's

Turnaround times
By group/location
By individual
Original planned man hours vs actual
Original planned number of documents vs actual
Compare workload vs other similar projects
Number of Engineering documents and revisions
Ratio of Revisions per document per DM hour
Ratio of DM Hours vs Engineering Hours
Backlog of documents
• Incoming
Outgoing
• Inhouse
• vendor
Performance of Clients/Suppliers/Internal for completing review & commenting cycles on time
Number of errors/mistakes vs total number of documents