## **SOUTH BEACH MEDICAL**

## **DISMISSAL FROM PRACTICE**

South Beach Medical has zero tolerance to any rude, abusive or disrespectful behavior towards any member of our staff and patient will be dismissed immediately with the ability to continue be seen for urgent care up to 30 days of dismissal.

The following are other criteria that patient/parent may be terminated from our practice:

## Grounds for dismissal:

- 1. Failure to pay or delinquent account status.
- 2. Repeatedly missing appointments.
- 3. Persistent noncompliance with treatment or recommendations.
- 4. Treatment nonadherence
- 5. Falsifying forms/documents to gain or obtain a waiver/excuse.
- Abusive or violent behaviors: Patient is rude or uses threatening, offensive, demeaning, or hostile language, exhibits violent or aggressive behavior.
- 7. Inappropriate behavior: This can include verbal abuse, threats toward staff, harassment, or boundary violations.
- 8. Smoking, vaping or use illicit drugs onsite.
- 9. Office Policy Nonadherence.