

TERMS & CONDITIONS:

SAFETY:

- THE NUBBER LLC accepts no responsible in any fashion for inappropriate use of product(s).
- THE NUBBER LLC accepts no responsible in any fashion for uncleanly use of product(s).

PRODUCT PRICING:

STANDARD PRODUCT PRICING:

- *CURRENT MANUFACTURER SUGGESTED RETAIL PRICE (MSRP):*
- As defined on www.TheNubber.com:

WHOLESALE PRICING:

- *BASED UPON ORDER QUANTITY:*
- As defined by The Nubber Sales Team

MARKETING CONTENT PRICING:

- *BASED UPON ORDER QUANTITY:*
- As defined by The Nubber Sales Team

ORDERING PROCESS:

- Ordering process is designed to ensure maximum customer satisfaction and highest quality workmanship.
- Ordering process is managed via www.TheNubber.com website.
- No order will be processed or shipped without confirmation of CUSTOMER APPROVAL of THE NUBBER LLC SAMPLE ARTWORK and receipt of ORDER PAYMENT.

PRODUCT CUSTOMIZATION:

PRINTED ARTWORK PROCESS:

- THE NUBBER LLC presumes that all artwork printed on behalf of customer(s) is classified as public domain or a copy of the artwork that has been legally obtained by customer(s).
- *LICENSED OR TRADEMARKED ARTWORK:*
 - THE NUBBER LLC is in no way legally responsible for the acquisition or provision of permission to use licensed or trademarked artwork as requested by the customer(s).
 - Customer(s) of THE NUBBER LLC agree to full legal responsibility for use of licensed or trademarked artwork as requested by the customer(s).
 - Customer(s) of THE NUBBER LLC agree to fully indemnify THE NUBBER LLC for use of licensed or trademarked artwork as requested by the customer(s).

CIGAR BAND PROCESS:

- *Customers requesting products customized using a cigar band from a cigar will be required to:*
 - supply cigar band to THE NUBBER LLC via United States Postal Service delivery.
 - approve via email the use of a cigar band as supplied from THE NUBBER LLC library.
 - Cigar bands supplied by THE NUBBER LLC will be submitted to the customer via an emailed image of specific cigar band to be used for customer order.
 - Submitted cigar band must be approved by the customer via email prior to the order being invoiced, produced, or shipped.

SAMPLE ARTWORK:

- For customer orders that request customization, THE NUBBER LLC will supply SAMPLE ARTWORK (simple graphic rendering) for customer review, revision(s), and subsequent approval via email prior to the order being produced or shipped.
- *Please refer to PRODUCT CUSTOMIZATION section for additional guidelines related to THE NUBBER LLC policies and practices.*

CUSTOMER APPROVAL OF SAMPLE ARTWORK:

- For customer orders that request customization, THE NUBBER LLC will supply SAMPLE ARTWORK (simple graphic rendering) for customer review, revision(s), and subsequent approval via email prior to the order being produced or shipped.
- *Please refer to PRODUCT CUSTOMIZATION section for additional guidelines related to THE NUBBER LLC policies and practices.*

PRODUCTION RUN:

- *AVERAGE PRODUCTION RUN SHIPPING TIMEFRAMES are based upon order quantity(ies):*
 - 1–2 Weeks for quantities of 1 to 19 units
 - 3–4 Weeks for quantities of 20 to 50 units
 - Quantities greater than 50 units will be forecasted on case by case basis.
 - Any alternate arrangements must be communicated to and approved by customer and documented by THE NUBBER LLC.

SHIPPING AND HANDLING:

- *AVERAGE PRODUCTION RUN SHIPPING TIMEFRAMES are based upon order quantity(ies):*
 - 1–2 Weeks for quantities of 1 to 19 units
 - 3–4 Weeks for quantities of 20 to 50 units
 - Quantities greater than 50 units will be forecasted on case by case basis.
 - Shipping and handling fees will be quoted based upon USPS PRIORITY MAIL SERVICES as calculated by www.TheNubber .com website at the time that the order is submitted and paid for.
 - All orders from THE NUBBER LLC to customer(s) will be shipped via United States Postal Service PRIORITY MAIL (2–3 BUSINESS DAY DELIVERY).
 - Customer(s) will be provided USPS Tracking Number for shipments via email to the email address as supplied by customer(s).
 - Any alternate arrangements must be communicated to and approved by customer and documented by THE NUBBER LLC.

PRODUCT REPAIRS:

- Product repair timeframes and fees will be addressed with customer(s) on a case by case basis.
- Shipping and handling fees to and from THE NUBBER LLC will be invoiced to the customer(s).
- A repair fee estimate will be provided to the customer(s) for review and approval prior to the repair request being invoiced, completed, or shipped back to customer(s).

PRODUCT RETURNS:**CUSTOMIZED PRODUCTS:**

- *AS customized product(s) are required to be approved by customer(s) prior to invoice, production, or shipping, no customized product(s) will not be accepted by THE NUBBER LLC for returns.*

UNCUSTOMIZED PRODUCTS:

- *Unused product(s) that have not been customized by THE NUBBER LLC will be accepted for return from the original purchasing customer(s) no more than 30 days after product(s) have been delivered to customer(s).*
- *THE NUBBER LLC will accept product(s) for return from the original purchasing customer(s) no more than 30 days after product(s) have been delivered to customer(s).*
- *Customer will be responsible for shipping and handling fees for product(s) returned to THE NUBBER LLC.*
- *Customer must provide shipping and handling tracking number to THE NUBBER LLC for returned product(s).*
- *Return of THE NUBBER LLC product(s) will be subject to a 15% RETURN TO STOCK FEE (Based Upon Invoice Price Per Unit).*
- *Return of THE NUBBER LLC product(s) will only be accepted from the customer(s) that placed the original order.*
- *Return of THE NUBBER LLC product(s) will only be accepted on product(s) that have not been previously used.*