



**ELSTREE and BOREHAMWOOD
TOWN COUNCIL**

Fairway Hall, Brook Close, Borehamwood, Herts. WD6 5BT
Tel: 020 8207 1382

Dr J Halpin
Chief Executive Officer
NHS Hertfordshire and West Essex ICB
Charter House,
Parkway,
Welwyn Garden City,
Hertfordshire
AL8 6JL

11 March 2025

Subject: Petition for Additional GP Surgery and Expanded Medical Care in Elstree and Borehamwood

Dear Dr Halpin,

I am writing to you on behalf of Elstree and Borehamwood Town Council to formally raise concerns regarding the increasing demand for primary healthcare services in our town. As our population continues to grow, access to timely and adequate medical care has become a significant challenge for residents.

Over the past few years, Elstree and Borehamwood have experienced substantial residential development, resulting in a rise in the number of patients registered with existing GP surgeries. Feedback from residents indicates that many struggle to secure timely appointments, leading to delayed diagnoses and increased pressure on urgent care facilities.

Given these concerns, we respectfully request that consideration be given to the following:

- Establishment of a new GP surgery within Elstree and Borehamwood, ideally in South Borehamwood/Kenilworth ward area to alleviate pressure on existing practices.
- Increased investment in primary care services, including additional GP and nurse practitioners to improve appointment availability.
- Exploration of an urgent care or walk-in centre to reduce strain on A&E services and provide residents with accessible healthcare for minor illnesses and injuries.

We urge NHS Hertfordshire and West Essex ICB to engage with key stakeholders to explore solutions that can improve the provision of primary care services in our

community. We would welcome the opportunity to discuss these concerns further and to work collaboratively in finding viable solutions.

Elstree and Borehamwood Town Council is committed to ensuring that residents receive the healthcare services they need and deserve. We look forward to your response and hope that you will take urgent action to address this matter.

Yours sincerely,

Gillian Martell

Town Clerk

Elstree and Borehamwood Town Council

CC:

Hertfordshire County Council - Health Scrutiny Committee (contact@hertfordshire.gov.uk)

NHS England – Midlands and East Regional Team (england.contactus@nhs.net)

NHS England Primary Care Commissioning Team (england.contactus@nhs.net)

Elstree and Borehamwood PCNs (hertsvalleysccg.manorview@nhs.net)

Hertsmere Borough Council – Health & Wellbeing Board (customer.services@hertsmere.gov.uk)

Oliver Dowden MP (oliver.dowden.mp@parliament.uk)

Healthwatch Hertfordshire (info@healthwatchhertfordshire.co.uk)