



Upper Beaconsfield Splash Basketball Club – Payment Policy

At Upper Beaconsfield Splash Basketball Club, we pride ourselves on offering affordable, highly competitive registration fees and uniform costs - making basketball accessible to all. We're committed to supporting families and have assistance options available for those needing help with payments. In return, we expect players and their families to respect our payment policy, including due dates and agreements, and to communicate openly with the club to ensure a smooth and supportive process for everyone.

Payment Methods

Upper Beaconsfield Splash Basketball Club accepts the following payment options:

- **PlayHQ – Full Payment**

Registration and payment in full can be made securely via PlayHQ using a credit card or PayPal at the time of registration. This is our preferred method of payment.

- **PayPal 'Pay in 4'**

Eligible families may choose PayPal's *Pay in 4* option, allowing fees to be split into four interest-free payments. **Note:** This option is offered and managed solely by PayPal. The club has no control over eligibility or approval processes.

- **Club Payment Plan**

We understand that financial circumstances can vary. Please contact the club prior to registration closing to discuss this option. Terms and approval are at the club's discretion.

Timely Payment is Essential

Registrations and payments must be made by the **Upper Beaconsfield Splash Basketball Club's set date** to ensure team placement, access to training, and participation in games. All fees must be paid promptly to facilitate team registrations, access to facilities, and the purchasing of necessary equipment. Failure to settle fees by the set date will result in restricted participation.

'No Pay, No Play' Policy

Players who have not paid their fees in full or have an agreed payment plan *will not* be permitted to participate in training sessions or games after the set date made by Upper Beaconsfield Splash Basketball Club.

Refunds

Once fees are paid, they are non-refundable. This policy ensures the club can meet its financial commitments and continue delivering quality programs for all members. We do not offer refunds for change of mind, planned holidays or breaks during the season, or if a player is allocated to another team from a different club.

This policy was developed and agreed upon by the Upper Beaconsfield Splash Basketball Club Executive and General Committee to best protect our players and ensure the long-term sustainability of the club. By maintaining financial stability, we can continue to deliver quality programs, provide access to essential facilities and equipment, and keep our fees affordable for the community. This policy plays a vital role in supporting the club's future growth and success while remaining inclusive and accessible to all families. For further information regarding this policy, please contact the club directly.