**Boil Water Notice for Community Public Water Systems**

 **September 2, 2025**

On Tuesday, September 2, 2025, a contractor installing fiber optic lines hit a water main line causing a loss of pressure. Due to the loss of pressure at the system, the Texas Commission on Environmental Quality has required the Royal Valley Utilities Royal Lakes Estates public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Dana Blair with FloWatch, Inc. at 281-373-4401, 17230 Huffmeister Road, Cypress, Texas 77429.

We have no reason to believe the water is contaminated, but when system pressure is lost, we are required to provide notice of possible contamination and have a sample taken to the lab for bacteriological testing. The sample will be taken to the lab today, Tuesday, September 2, 2025. We will notify you as soon as results are available.