

Our Core Values (what's important to us)

We are a values-driven organization. Our values are what set us apart from others and are at the heart of the way we work and everything we do every single day. Our core values are:

RESPECT OUR CLIENTS & EACH OTHER	POSITIVE & PERSON-CENTERED
We demonstrate our respect to our clients & each other in the way we work	The glass half-full not empty approach - positive, person-centered and strength-based
 ✓ We are on time ✓ We do what we say we will do ✓ We communicate in clear, concise and honest ways ✓ We listen ✓ We are generous with our time to help others 	 ✓ We are flexible, adaptive & easygoing ✓ We recognise the needs of our clients are as individual as they are ✓ We work with our clients to achieve the best possible outcomes

BE MEMORABLE

We LOVE to impress with high standards, attention to detail & exceptional client service

- ✓ We are friendly, caring & professional and we really know our stuff
- ✓ We are happy to go the extra mile to help & support our clients & families
- ✓ We take the time to celebrate our milestones and successes
- ✓ We WOW people whenever possible