

## Helpful tips for first timers:

An open Daycare environment is unique and may be a stressful experience for some first time visitors (dogs and parents).

Here are some suggestions to minimize the anxiety for you and your fur baby...

1. Check-in early in the day (before we get busy). This makes for a calmer introduction to daycare and new friends.
2. Do not bring anything other than your dog (and food if you want us to do feedings while here) for daycare.
3. Please remove any "extra" collars (flea, bandanas, jackets, sweaters, etc.) prior to checking in.
4. \* *We strongly suggest you do not use a retractable leash while on our grounds or in our lobby as these lend themselves to unnecessary injury.*
5. Keep goodbyes short and sweet. Extended goodbyes can create undue anxiety and stress on the dog (and owner).
6. Please do not allow your dog to jump up on people or furniture as this type of behavior is unwelcomed and unacceptable at the Woof Pack. Our staff will correct the dog for this type of negative behavior in the daycare environment.
7. Please allow your dog(s) time to sniff around the grounds and to relieve themselves before entering the building. We always allow every dog sufficient time outdoors and with potty breaks throughout the day. Understand that if they have not had the time prior to entering the building, they will most likely have an "accident" in the building. Typically, this is not an issue, but we prefer to reinforce positive behavior so giving your pup a potty break prior to entering the building ensures good behavior 😊
8. Please be considerate of others and promptly clean up after your pet outdoors as required.
9. Please inform staff if you require check-in or check-out before or after regular business hours.
10. There will be a fee of \$25.00 assessed if you do not pick up your pet on time at the end of the business day (no exceptions).
11. Hours of operation are as follows: Lobby Hours are 6am to 7pm Monday through Friday and 8am to 5pm on Saturdays. Sundays are by appointment ONLY. Please note that as long as we have guests, we will be onsite with your pets 24/7/365.
12. Feel free to bring your dogs favorite toy or blanket for his overnight stays. Bedding is not necessary and will be provided by the Woof Pack.
13. When Boarding, always pack an extra serving of food in case you are detained for any reason and need to extend the stay. Note that we can always purchase your dog's favorite food at a local pet food store for an extra charge.
14. Please download the GINGR app so you can access your dog's daily "Report Card" or status updates with pictures.