

17. Person-Centred Supports Policy

Policy statement

Quality SC's Person-centred policy ensures that Quality SC will:

- Support you to meet your goals that are in your NDIS plan.
- Recognise our understanding that people have different skills, preferences and qualities.

Quality SC will:

- Put people first.
- Give high quality support to participants and their family.
- Focus on your strengths and abilities.

Quality SC recognises that everyone is different and this may include:

- Race or ethnic background.
- Gender.
- Sexual orientation.
- Age.
- Religion.
- Values and beliefs.
- Support needs.

Quality SC will:

- Treat everyone fairly and with respect.
- Ask you who you would like to help you to make decisions about your support plan if you want to.
- Assist you with completing timely referrals to support providers.
- Listen to you and help you to make your own choices.
- We will talk to you about risk and things that may concern you.
- We will support you to be safe.

Quality SC Contact details

You can contact Quality SC at nadia@qualitysc.com.au or on 0400 434 678.

Alternatively you can provide feedback at feedback@qualitysc.com.au or via our website – www.qualitysc.com.au

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Approved by: Nadia Arnott