

Privacy Policy | Phelps Lawn Care, LLC

Phelps Lawn Care, LLC respects your privacy. This policy explains how we collect, use, and protect your information.

Information We Collect

When you contact us, sign up for services, or opt into communications, we may collect:

- Name
- Email address
- Mailing address
- Phone number

We may also take photos of your property to document service completion and quality.

How We Use Your Information

We use your information to:

- Provide and schedule our services (lawn care, snow removal, Christmas lights)
- Send automatic reminders and dispatch notifications
- Send occasional marketing messages about our services (you can opt out at any time)
- Document work performed through property photos

SMS / Text Messaging

By providing your phone number, you agree to receive text messages for service reminders, dispatch updates, and marketing. These messages may come from our main system **or from our employees** using numbers such as **+18158638735** or other numbers. Message and data rates may apply. Messages are recurring and frequency varies.

Opting Out

You can stop receiving texts at any time by replying **STOP**, **CANCEL**, or **UNSUBSCRIBE** to any of our numbers (including +18158638735), or by emailing mountcarroll@phelpslawncare.com. We will confirm your opt-out within 24 hours.

Data Sharing

We do not sell, rent, or share your information with third parties for marketing purposes. Your phone number may be shared internally with our employees for dispatch and service purposes.

Data Security

We use reasonable security measures to protect your information.

Your Rights

You may request to view, update, or delete your information by contacting us.

Changes to This Policy

We may update this policy. Continued use of our services after changes means you accept the new policy.

Contact Us

Phelps Lawn Care, LLC
PO Box 171, Mount Carroll, IL 61053
Phone: (815) 888-3024

Email: mountcarroll@phelpslawncare.com

By using our services, you agree to this Privacy Policy.