

Terms and Conditions for Phelps Lawn Care, LLC

Effective Date: 5/11/2025

Welcome to Phelps Lawn Care, LLC. By using our services, you agree to the following terms and conditions. Please read them carefully.

Services Provided

Phelps Lawn Care, LLC offers a variety of lawn care services, including but not limited to mowing, trimming, fertilization, and landscaping. Specific services will be outlined in your service agreement.

Client Responsibilities

To ensure the safety and effectiveness of our services, clients are responsible for the following:

1. **Marking Valuable Objects:** All valuable objects, including but not limited to garden ornaments, furniture, and delicate plants, must be clearly marked, removed, or otherwise encased prior to the arrival of our service crew. This is to prevent any potential damage during the course of our work.
2. **Notification of Delicate Plants:** Clients must inform Phelps Lawn Care, LLC of any delicate plants or items that require special attention. Failure to do so may result in unintentional damage.
3. **Pet Management:** Clients are required to have all dogs and other pets secured indoors or in a safe area away from the work zone during the provision of services. This is to ensure the safety of both the pets and our service crew. Phelps Lawn Care, LLC will not be liable for any incidents involving pets that are not properly secured.

Liability for Damage

Phelps Lawn Care, LLC will take reasonable precautions to avoid damaging unmarked or unprotected items. However, any damage to valuable objects or delicate plants that are not marked, removed, or encased will not be covered by our liability insurance. By agreeing to these terms, you acknowledge that you understand and accept this policy.

Payment Terms

Payment for services is due within 30 days of the invoice date. A late fee of 10% will be applied to any outstanding balance after the 30-day period.

Cancellation Policy

Clients may cancel services with a minimum of 12 hours' notice. Cancellations made with less notice may incur a cancellation fee.

Changes to Terms

Phelps Lawn Care, LLC reserves the right to modify these terms and conditions at any time. Clients will be notified of any significant changes.

Governing Law

These terms and conditions shall be governed by and construed in accordance with the laws of the state of Illinois.

Contact Information

For any questions or concerns regarding these terms and conditions, please contact us at:

Phelps Lawn Care, LLC

PO Box 171 Mount Carroll, IL 61053

815-888-3024

mountcarroll@phelpslawncare.com

By using our services, you acknowledge that you have read, understood, and agree to these terms and conditions.