

## **Terms and Conditions for Phelps Lawn Care, LLC**

**Effective Date: May 11, 2025**

Welcome to Phelps Lawn Care, LLC. By using our services, you agree to the following terms and conditions. Please read them carefully.

### **Services Provided**

Phelps Lawn Care, LLC provides professional lawn care, snow removal, and Christmas light installation & rental services in Carroll County, Illinois. Specific services and pricing will be outlined in your service agreement or estimate.

### **Client Responsibilities**

To ensure the safety and effectiveness of our services, you are responsible for the following:

1. Marking or removing valuable objects (garden ornaments, furniture, delicate plants, etc.) before our crew arrives.
2. Notifying us of any delicate plants or special items that need extra care.
3. Securing all dogs and pets indoors or in a safe area away from the work zone during service. We are not liable for any incidents involving unsecured pets.

### **Photos for Proof of Work**

We may take photos of your property before and after service to document the work performed. These photos are used internally for quality control and proof of completion.

### **Liability for Damage**

We take reasonable care to avoid damaging your property. However, we are not responsible for damage to items that are not clearly marked or removed. By agreeing to these terms, you accept this policy.

### **Payment Terms**

Payment is due within 30 days of the invoice date. A late fee of 10% will be added to any unpaid balance after 30 days.

### **Cancellation Policy**

You may cancel scheduled services with at least 12 hours' notice. Cancellations with less notice may incur a cancellation fee.

### **Automatic Communications**

By providing your phone number, you agree to receive automatic text messages for service reminders, dispatch notifications, and important updates. These messages may come from our main system **or from our employees** using numbers such as **+18158638735** or other numbers. Message and data rates may apply.

### **Changes to Terms**

We reserve the right to update these terms. Significant changes will be communicated to you.

### **Governing Law**

These terms are governed by the laws of the State of Illinois.

### **Contact Information**

Phelps Lawn Care, LLC  
PO Box 171, Mount Carroll, IL 61053  
Phone: (815) 888-3024

Email: [mountcarroll@phelpslawncare.com](mailto:mountcarroll@phelpslawncare.com)

By using our services, you acknowledge that you have read, understood, and agree to these terms and conditions.