



# Oscar Aung

16 years of multicontinental experience in diverse roles within the hospitality industry with leading international and private hospitality groups; backed up by a Master's Degree in Hospitality Management and a Bachelor's Degree in Business Management.

## Work Summary

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### ANI Private Resorts

#### Regional Director - Caribbean

Apr 2021 - Present

- Promoted from Regional Manager to Regional Director in July 2023
- Leading two established resorts, two new resort projects, and two non-profit art academies across three Caribbean islands
- Drive a 5-year rebranding and expansion plan in collaboration with the CEO
- Oversee region-wide company restructuring and drive performance improvements

### Bhutan Spirit Sanctuary, Paro, Bhutan

#### Hotel Manager

Apr 2019 - Mar 2021

- Promoted from Rooms Division Manager to Hotel Manager in Oct 2019
- Recognized by Condé Nast Traveller as *2019 Hot List* property
- Direct in charge of the day-to-day operation of the resort's operation

### Belmond La Residence d'Angkor, Siem Reap, Cambodia

#### Front Office Manager

Jan 2017 - Mar 2019

- Yearly revenue above USD 5 million with an average occupancy of 70%
- 6-weeks cross exposure under Rooms Division at Belmond Charleston Place, South Carolina, USA
- Achieved average LQA score of 92.9% for Front Office; the highest over the past 5 years

### Lotus Villa Boutique Hotel, Luang Prabang, Laos

#### Hotel Manager

May 2016 - Jan 2017

- Exceeded the targeted yearly financial budget by 36% during 9 months
- Supported 4 orphanage schools in Luang Prabang with approximate yearly cost of US\$ 25,000

### Belmond La Residence Phou Vao, Luang Prabang, Laos

#### Front Office Manager

Apr 2014 - Apr 2016

- No. 1 on "Top 10 hotels in Laos 2016" by TripAdvisor
- Rated as 21st Small Luxury Hotels Worldwide by Travel + Leisure

### Belmond Governor's Residence, Yangon, Myanmar

#### Assistant Guest Relations Manager

Dec 2011 - Apr 2014

- Promoted from Receptionist to Supervisor to Assistant Guest Relations Manager
- Established the entire "Guest Relations Department" with direct rapport to FOM and GM
- Rated as 11th "Best Hotel in Southeast Asia" in November 2013 by Condé Nast Traveler

### Sule Shangri-La Hotel, Yangon, Myanmar

#### Rooms Controller

May 2010 - Nov 2011

- Promoted from Courier to Receptionist to Room Controller
- Responsible for controlling 484 rooms inventory between Front Office, Housekeeping, Reservation departments and reduce overbooking situations

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## Educational Background

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- **Master of Business Administration - Hospitality Management**, Arunodaya University, India
- **B.A (Business Management)**, Yangon University of Distance Education, Myanmar
- **Diploma in Tourism and Hospitality Mgmt.**, Nanyang Institute of Management, Singapore
- **Managing and Developing People and Organization**, Liverpool Hope University, UK
- **Certificate in "F&B Management"** Università Commerciale Luigi Bocconi (via Coursera)
- **Harvard ManageMentor**, Harvard University (E-Learning), USA

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## System Skills

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Opera PMS and Oracle Sales Cloud, SLH, OTAs extranets, Facebook Business Suite, eZee PMS, Microsoft Office 365 and Google Workspace.

## Contact

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