



Oscar Aung

Over 16 years of multicontinental experience in diverse roles within the hospitality industry with leading international and private hospitality groups; backed up by a Master's Degree in Hospitality Management and a Bachelor's Degree in Business Management.

Work Summary

ANI Private Resorts

Regional Director - Caribbean

Apr 2021 - Present

- Promoted from Regional Manager to Regional Director in July 2023
- Leading two established resorts, two new resort projects, and two non-profit art academies across three Caribbean islands
- Drive a 5-year rebranding and expansion plan in collaboration with the CEO
- Oversee region-wide company restructuring and drive performance improvements

Bhutan Spirit Sanctuary, Paro, Bhutan

Hotel Manager

Apr 2019 - Mar 2021

- Promoted from Rooms Division Manager to Hotel Manager in Oct 2019
- Recognized by Condé Nast Traveller as 2019 Hot List property
- Direct in charge of the day-to-day operation of the resort's operation

Belmond La Residence d'Angkor, Siem Reap, Cambodia

Front Office Manager

Jan 2017 - Mar 2019

- Yearly revenue above USD 5 million with an average occupancy of 70%
- 6-weeks cross exposure under Rooms Division at Belmond Charleston Place, South Carolina, USA
- Achieved average LQA score of 92.9% for Front Office; the highest over the past 5 years

Lotus Villa Boutique Hotel, Luang Prabang, Laos

Hotel Manager

May 2016 - Jan 2017

- Exceeded the targeted yearly financial budget by 36% during 9 months
- Supported 4 orphanage schools in Luang Prabang with approximate yearly cost of US\$ 25,000

Belmond La Residence Phou Vao, Luang Prabang, Laos

Front Office Manager

Apr 2014 - Apr 2016

- No. 1 on "Top 10 hotels in Laos 2016" by TripAdvisor
- Rated as 21st Small Luxury Hotels Worldwide by Travel + Leisure

Belmond Governor's Residence, Yangon, Myanmar

Assistant Guest Relations Manager

Dec 2011 - Apr 2014

- Promoted from Receptionist to Supervisor to Assistant Guest Relations Manager
- Established the entire "Guest Relations Department" with direct rapport to FOM and GM
- Rated as 11th "Best Hotel in Southeast Asia" in November 2013 by Condé Nast Traveler

Sule Shangri-La Hotel, Yangon, Myanmar

Rooms Controller

May 2010 - Nov 2011

- Promoted from Courier to Receptionist to Room Controller
- Responsible for controlling 484 rooms inventory between Front Office, Housekeeping, Reservation departments and reduce overbooking situations

Educational Background

- **Master of Business Administration - Hospitality Management**, Arunodaya University, India
- **B.A (Business Management)**, Yangon University of Distance Education, Myanmar
- **Diploma in Tourism and Hospitality Mgmt.**, Nanyang Institute of Management, Singapore
- **Managing and Developing People and Organization**, Liverpool Hope University, UK
- **Certificate in "F&B Management"** Università Commerciale Luigi Bocconi (via Coursera)
- **Harvard ManageMentor**, Harvard University (E-Learning), USA

System Skills

Opera PMS and Oracle Sales Cloud, SLH, OTAs extranets, Facebook Business Suite, eZee PMS, Microsoft Office 365 and Google Workspace.

Contact

Website: <https://oscarauang.com/>
Mobile & WhatsApp: +1 849 354 8532
Email: oscar.aung09@gmail.com