

Improvement Model for Evaluation (IME) Framework Materials

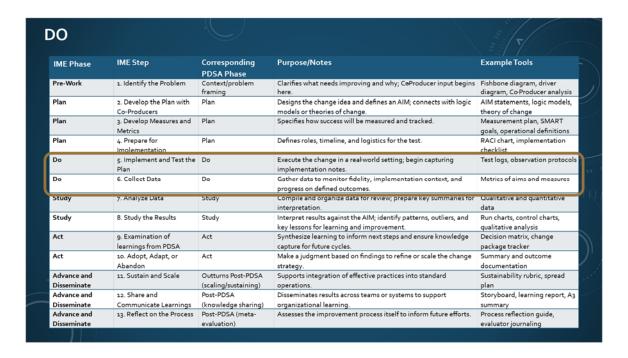
IME Framework Phases (Tables)

The Improvement Model for Evaluation (IME) is organized into distinct but interconnected phases that structure the evaluation process. Each phase builds on iterative learning and rapid-cycle feedback, supporting continuous improvement and adaptive decision-making. The following tables summarize the key activities, purposes, and outcomes associated with each phase of the IME framework.

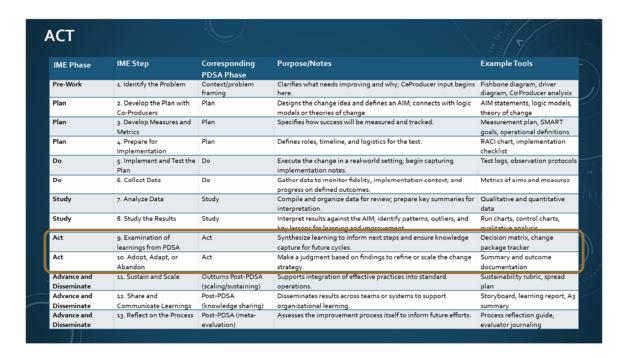
ntify the Problem velop the Plan with oducers velop Measures and cs pare for mentation olement and Test the	Corresponding PDSA Phase Context/problem framing Plan Plan Do	Purpose/Notes Clarifies what needs improving and why; CeProducer input begins here. Designs the change idea and defines an AIM; connects with logic models or theories of change. Specifies how success will be measured and tracked. Defines roles, timeline, and logistics for the test. Execute the change in a real-world setting; begin capturing implementation notes.	Fishbone diagram, driver diagram, Co-Producer analysis AIM statements, logic models, theory of change Measurement plan, SMART goals, operational definitions RACI chart, implementation checklist Test logs, observation protocol
velop the Plan with roducers velop Measures and cs spare for rementation olement and Test the	framing Plan Plan Plan Do	here. Designs the change idea and defines an AIM; connects with logic models or theories of change. Specifies how success will be measured and tracked. Defines roles, timeline, and logistics for the test. Execute the change in a real-world setting; begin capturing implementation notes.	diagram, Co-Producer analysis AIM statements, logic models, theory of change Measurement plan, SMART goals, operational definitions RACI chart, implementation checklist
oducers velop Measures and cs pare for ementation olement and Test the	Plan Plan Do	models or theories of change. Specifies how success will be measured and tracked. Defines roles, timeline, and logistics for the test. Execute the change in a reakworld setting; begin capturing implementation notes.	theory of change Measurement plan, SMART goals, operational definitions RACI chart, implementation checklist
cs pare for ementation plement and Test the	Plan	Defines roles, timeline, and logistics for the test. Execute the change in a real-world setting; begin capturing implementation notes.	goals, operational definitions RACI chart, implementation checklist
ementation plement and Test the	Do	Execute the change in a real-world setting; begin capturing implementation notes.	checklist
		implementation notes.	Test logs, observation protocol
lect Data	Do		
		Gather data to monitor fidelity, implementation context, and progress on defined outcomes.	Metrics of aims and measures
alyze Data	Study	Compile and organize data for review; prepare key summaries for interpretation.	Qualitative and quantitative data
dy the Results	Study	Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement.	Run charts, control charts, qualitative analysis
mination of ings from PDSA	Act	Synthesize learning to inform next steps and ensure knowledge capture for future cycles.	Decision matrix, change package tracker
dopt, Adapt, or don	Act	Make a judgment based on findings to refine or scale the change strategy.	Summary and outcome documentation
stain and Scale	Outturns Post-PDSA (scaling/sustaining)	Supports integration of effective practices into standard operations.	Sustainability rubric, spread plan
nare and	Post-PDSA	Disseminates results across teams or systems to support	Storyboard, learning report, Ag
municate Learnings	(knowledge sharing)	organizational learning.	summary
	dy the Results mination of ngs from PDSA lopt, Adapt, or don stain and Scale are and	dy the Results Study mination of ngs from PDSA lopt, Adapt, or don stain and Scale Outturns Post-PDSA (scaling/sustaining) are and Post-PDSA nunicate Learnings (knowledge sharing)	interpretation. dy the Results Study Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement. Synthesize learning to inform next steps and ensure knowledge capture for future cycles. lopt, Adapt, or done Outturns Post-PDSA (scaling/sustaining) are and Post-PDSA Disseminates results across teams or systems to support unpunicate Learnings flect on the Process Study Interpretation. Interpretation of learning on inform future interpretation. Interpretation. Interpretation. Interpretation of learning on inform future interpretation. Interpretation. Interpretation. Interpretation patientify against the AIM; identify patterns, outliers, and key lessons for learning to inform next steps and ensure knowledge capture for future cycles. Interpretation. Interpretation. Interpretation patientify patterns, outliers, and key lessons for future cycles. Interpretation. Interpretation. Interpretation patientify patterns, outliers, and key lessons for future cycles. Interpretation patientify patientif



PLAN					
IME Phase	IME Step	Corresponding PDSA Phase	Purpose/Notes	Example Tools	
Pre-Work	1. Identify the Problem	Context/problem	Clarifies what needs improving and why; CoProducer input begins	Fishbone diagram, driver	
Plan	Develop the Plan with Co-Producers	Plan	Designs the change idea and defines an AIM; connects with logic models or theories of change.	AIM statements, logic models, theory of change	
Plan	Develop Measures and Metrics	Plan	Specifies how success will be measured and tracked.	Measurement plan, SMART goals, operational definitions	
Plan	4. Prepare for Implementation	Plan	Defines roles, timeline, and logistics for the test.	RACI chart, implementation checklist	
Do	5. Implement and Test the Plan	Do	Execute the change in a real-world setting; begin capturing implementation notes.	Test logs, observation protocols	
Do	6. Collect Data	Do	Gather data to monitor fidelity, implementation context, and progress on defined outcomes.	Metrics of aims and measures	
Study	7. Analyze Data	Study	Compile and organize data for review; prepare key summaries for interpretation.	Qualitative and quantitative data	
Study	8. Study the Results	Study	Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement.	Run charts, control charts, qualitative analysis	
Act	9. Examination of learnings from PDSA	Act	Synthesize learning to inform next steps and ensure knowledge capture for future cycles.	Decision matrix, change package tracker	
Act	10. Adopt, Adapt, or Abandon	Act	Make a judgment based on findings to refine or scale the change strategy.	Summary and outcome documentation	
Advance and Disseminate	11. Sustain and Scale	Outturns Post-PDSA (scaling/sustaining)	Supports integration of effective practices into standard operations.	Sustainability rubric, spread plan	
Advance and Disseminate	12. Share and Communicate Learnings	Post-PDSA (knowledge sharing)	Disseminates results across teams or systems to support organizational learning.	Storyboard, learning report, A3 summary	
Advance and Disseminate	13. Reflect on the Process	Post-PDSA (meta- evaluation)	Assesses the improvement process itself to inform future efforts.	Process reflection guide, evaluator journaling	



TUDY				
IME Phase	IME Step	Corresponding PDSA Phase	Purpose/Notes	Example Tools
Pre-Work	1. Identify the Problem	Context/problem framing	Clarifies what needs improving and why; CoProducer input begins here.	Fishbone diagram, driver diagram, Co-Producer analysis
Plan	Develop the Plan with Co-Producers	Plan	Designs the change idea and defines an AIM; connects with logic models or theories of change.	AIM statements, logic models, theory of change
Plan	 Develop Measures and Metrics 	Plan	Specifies how success will be measured and tracked.	Measurement plan, SMART goals, operational definitions
Plan	4. Prepare for Implementation	Plan	Defines roles, timeline, and logistics for the test.	RACI chart, implementation checklist
Do	5. Implement and Test the Plan	Do	Execute the change in a real-world setting; begin capturing implementation notes.	Test logs, observation protocols
Do	6. Collect Data	Do	Gather data to monitor fidelity, implementation context, and progress on defined outcomes.	Metrics of aims and measures
Study	7. Analyze Data	Study	Compile and organize data for review; prepare key summaries for interpretation.	Qualitative and quantitative data
Study	8. Study the Results	Study	Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement.	Run charts, control charts, qualitative analysis
ACT	g. Examination of learnings from PDSA	Act	Synthesize learning to inform next steps and ensure knowledge capture for future cycles.	Decision matrix, change package tracker
Act	10. Adopt, Adapt, or Abandon	Act	Make a judgment based on findings to refine or scale the change strategy.	Summary and outcome documentation
Advance and Disseminate	11. Sustain and Scale	Outturns Post-PDSA (scaling/sustaining)	Supports integration of effective practices into standard operations.	Sustainability rubric, spread plan
Advance and Disseminate	12. Share and Communicate Learnings	Post-PDSA (knowledge sharing)	Disseminates results across teams or systems to support organizational learning.	Storyboard, learning report, A ₃ summary
Advance and Disseminate	13. Reflect on the Process	Post-PDSA (meta- evaluation)	Assesses the improvement process itself to inform future efforts.	Process reflection guide, evaluator journaling



	CE AND DISS				
IME Phase	IME Step	Corresponding PDSA Phase	Purpose/Notes	Example Tools	
Pre-Work	1. Identify the Problem	Context/problem framing	Clarifies what needs improving and why; CoProducer input begins here.	Fishbone diagram, driver diagram, Co-Producer analysis	
Plan	Develop the Plan with Co-Producers	Plan	Designs the change idea and defines an AIM; connects with logic models or theories of change.	AIM statements, logic models, theory of change	
Plan	 Develop Measures and Metrics 	Plan	Specifies how success will be measured and tracked.	Measurement plan, SMART goals, operational definitions	
Plan	4. Prepare for Implementation	Plan	Defines roles, timeline, and logistics for the test.	RACI chart, implementation checklist	
Do	5. Implement and Test the Plan	Do	Execute the change in a real-world setting; begin capturing implementation notes.	Test logs, observation protocol	
Do	6. Collect Data	Do	Gather data to monitor fidelity, implementation context, and progress on defined outcomes.	Metrics of aims and measures	
Study	7. Analyze Data	Study	Compile and organize data for review; prepare key summaries for interpretation.	Qualitative and quantitative data	
Study	8. Study the Results	Study	Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement.	Run charts, control charts, qualitative analysis	
Act	g. Examination of learnings from PDSA	Act	Synthesize learning to inform next steps and ensure knowledge capture for future cycles.	Decision matrix, change package tracker	
Act	10. Adopt, Adapt, or Abandon	Act	Make a judgment based on findings to refine or scale the change strategy.	Summary and outcome documentation	
Advance and Disseminate	11. Sustain and Scale	Outturns Post-PDSA (scaling/sustaining)	Supports integration of effective practices into standard operations.	Sustainability rubric, spread plan	
Advance and Disseminate	12. Share and Communicate Learnings	Post-PDSA (knowledge sharing)	Disseminates results across teams or systems to support organizational learning.	Storyboard, learning report, Ag summary	
Advance and Disseminate	13. Reflect on the Process	Post-PDSA (meta- evaluation)	Assesses the improvement process itself to inform future efforts.	Process reflection guide, evaluator journaling	