



# IMPROVEMENT MODEL FOR EVALUATION

## Improvement Model for Evaluation (IME) Framework Materials

### IME Framework Phases (Tables)

The Improvement Model for Evaluation (IME) is organized into distinct but interconnected phases that structure the evaluation process. Each phase builds on iterative learning and rapid-cycle feedback, supporting continuous improvement and adaptive decision-making. The following tables summarize the key activities, purposes, and outcomes associated with each phase of the IME framework.

Relationship of Improvement Model for Evaluation (IME) to PDSAs				
IME Phase	IME Step	Corresponding PDSA Phase	Purpose/Notes	Example Tools
Pre-Work	1. Identify the Problem	Context/problem framing	Clarifies what needs improving and why; Co-Producer input begins here.	Fishbone diagram, driver diagram, Co-Producer analysis
Plan	2. Develop the Plan with Co-Producers	Plan	Designs the change idea and defines an AIM; connects with logic models or theories of change.	AIM statements, logic models, theory of change
Plan	3. Develop Measures and Metrics	Plan	Specifies how success will be measured and tracked.	Measurement plan, SMART goals, operational definitions
Plan	4. Prepare for Implementation	Plan	Defines roles, timeline, and logistics for the test.	RACI chart, implementation checklist
Do	5. Implement and Test the Plan	Do	Execute the change in a real-world setting; begin capturing implementation notes.	Test logs, observation protocols
Do	6. Collect Data	Do	Gather data to monitor fidelity, implementation context, and progress on defined outcomes.	Metrics of aims and measures
Study	7. Analyze Data	Study	Compile and organize data for review; prepare key summaries for interpretation.	Qualitative and quantitative data
Study	8. Study the Results	Study	Interpret results against the AIM; identify patterns, outliers, and key lessons for learning and improvement.	Run charts, control charts, qualitative analysis
Act	9. Examination of learnings from PDSA	Act	Synthesize learning to inform next steps and ensure knowledge capture for future cycles.	Decision matrix, change package tracker
Act	10. Adopt, Adapt, or Abandon	Act	Make a judgment based on findings to refine or scale the change strategy.	Summary and outcome documentation
Advance and Disseminate	11. Sustain and Scale	Outturns Post-PDSA (scaling/sustaining)	Supports integration of effective practices into standard operations.	Sustainability rubric, spread plan
Advance and Disseminate	12. Share and Communicate Learnings	Post-PDSA (knowledge sharing)	Disseminates results across teams or systems to support organizational learning.	Storyboard, learning report, A3 summary
Advance and Disseminate	13. Reflect on the Process	Post-PDSA (meta-evaluation)	Assesses the improvement process itself to inform future efforts.	Process reflection guide, evaluator journaling

## PRE-WORK

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## PLAN

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## DO

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## STUDY

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## ACT

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## ADVANCE AND DISSEMINATE

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