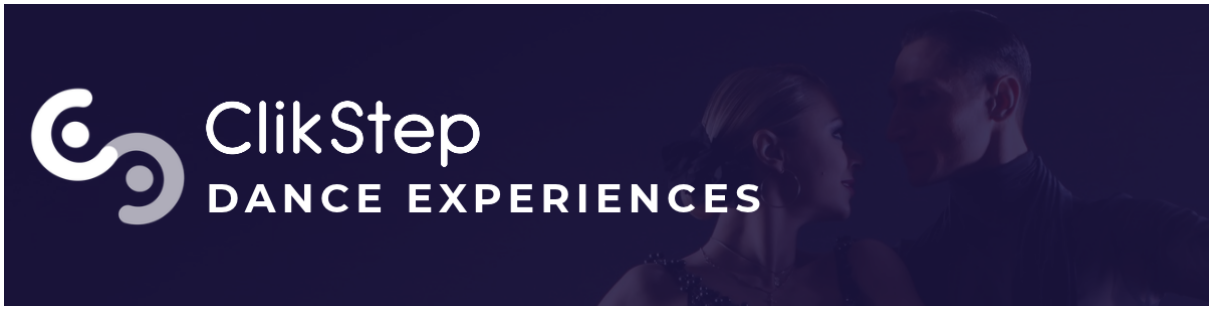


All Terms and Conditions related to ticket purchases are below.

If you have any questions, please check the FAQ section on our website (www.clikstep.com) or contact us directly at info@clikstep.com.

Booking Terms & Conditions

These Terms & Conditions apply to tickets purchased for ClikStep Dance Experiences.

These events are organised by The Ballroom Connection Ltd, trading as ClikStep Dance Experiences.

By purchasing a ticket, you agree to the following conditions.

1. Tickets and Admission

1.1 Tickets are valid only for the workshop, date and time specified on the booking confirmation.

1.2 All tickets must be purchased online at least 24 hours before the event. Tickets will not be available for purchase at the venue.

2. Refunds and Transfers

2.1 Tickets are generally non-refundable if you can no longer attend, except where required by law or otherwise stated in these terms.

2.2 Ticket transfers are not permitted without prior approval from ClikStep Dance Experiences. Transfers may be considered in exceptional circumstances at our discretion.

2.3 If you miss your workshop, admission to another session or a refund cannot be guaranteed.

3. Event Cancellations and Changes

3.1 If ClikStep cancels an event, ticket holders will receive a full refund of the ticket price and any mandatory booking fees paid.

3.2 If an event is postponed, ticket holders will be offered the option to transfer their booking to the new date or receive a refund.

3.3 If the advertised professional becomes unavailable, ClikStep will endeavour to secure a suitable replacement or reschedule the event. If neither is possible, ticket holders will receive a full refund. Any changes will be communicated promptly, with refunds otherwise provided where required by law.

3.4 In exceptional circumstances, ClikStep may need to change the event venue. We will make every effort to secure a suitable alternative nearby and notify ticket holders as soon as possible. Where a venue change significantly affects a booking, we will explain the available options, including any applicable refund rights.

4. Age Restrictions and Supervision

4.1 Workshops are open to participants aged 12 and above, unless otherwise specified in the event description.

4.2 Participants under 18 must be accompanied by a parent or guardian who remains at the venue throughout the workshop.

4.3 Accompanying parents or guardians do not need to purchase a ticket unless they are participating in the workshop.

4.4 Depending on venue capacity and arrangements, accompanying adults may be asked to wait in a designated area rather than inside the teaching space.

5. Participation and Conduct

5.1 Workshops are intended for participating ticket holders only. Spectators are generally not permitted, except for accompanying parents, guardians and approved support persons.

5.2 Participants must follow reasonable instructions from the professional and ClikStep event team, including venue rules and health and safety requirements.

5.3 Harassment, discrimination, threatening behaviour or other inappropriate conduct will not be tolerated. ClikStep reserves the right to remove anyone engaging in such behaviour from the event.

5.4 Where a participant is removed from an event due to serious misconduct or a breach of these terms, they will not ordinarily be entitled to a refund, subject to applicable law.

6. Photography and Video Recording

6.1 Personal photos and video recording may be restricted during workshops. Participants must follow instructions from the professional and ClikStep event team.

6.2 ClikStep may take photos and short video recordings for promotional purposes, subject to appropriate permissions and applicable privacy requirements.

6.3 Participants who do not wish to be photographed or filmed should notify ClikStep before the event or speak to a member of the team on arrival.

6.4 Appropriate parental or guardian permissions will be obtained before identifiable images of children are used for promotional purposes.

7. Health, Safety and Accessibility

7.1 Dance workshops involve physical activity. Participants are expected to follow safety instructions, wear appropriate footwear (see our FAQ for guidance) and avoid movements beyond their capabilities.

7.2 Participants are encouraged to notify ClikStep of any relevant injuries, medical conditions or accessibility requirements that may affect their participation, so that appropriate arrangements can be considered. Information will be handled in accordance with our Privacy Policy.

7.3 Participants requiring a companion, carer or support person should contact ClikStep in advance to discuss arrangements.

7.4 Nothing in these terms excludes or limits liability where doing so would be unlawful.

8. Contact

For questions about bookings, refunds, transfers or event arrangements, please contact **info@clikstep.com**.

Our Commitment to You

ClikStep Dance Experiences is about creating memorable opportunities to learn, connect and share a love of dance.

We want every event to feel welcoming, inclusive and enjoyable.

Above all, come ready to learn, have fun and make some wonderful dance memories!

If you have any questions, please contact us at **info@clikstep.com**.