



Connections
Case Management, LLC



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STAFF

Spotlight

Jen England, Case Management Training Supervisor

Jen provides training and support for the Connections team. Jen provides case management for the FSW and CIH Waivers.



What led you to the social services field?

I have always known that I wanted to help others and find a way to make myself available to those in need. I have spent time in various social work settings (CPS, First Steps, Home Based counseling, etc.), always searching for my permanent niche. Medicaid Waiver Case Management has allowed me to use both my personality and experience to build lasting and trusting relationships with the individuals/families I serve as well as my co-workers and teams.

What is a random fact about yourself?

I have 5 tattoos and am trying to convince my 3 besties into getting a matching tattoo with me!

What do you love most about your job?

I love that my position with Connections allows me the opportunity to work with Case Managers that are new to Connections and/or new to the Case Management world. I remember how overwhelmed I felt when I jumped into this industry. I will work hard to offer support and give kudos to our new Connections team members as they transition into managing their own caseloads.

Do you have a career success story to share?

I have had the opportunity, over the years, to witness so many monumental achievements for so many individuals and families, that it would be impossible to pick just one. My biggest success story as a CM is my ongoing ability to connect to others, to be a friendly face in the crowd and building creative relationships.

Do you have kids or pets?

I have two amazing daughters. Mya is 15 and a Sophomore in high school. She is a travel softball player and keeps our family busy with games year-round, rain or shine. We were blessed to adopt Mya at birth, and she has been a miracle whirlwind full of joy and mad chaos since day 1. Mackenzie is 25 and living her best life in Carmel where she is busy being social, spending time outside and adjusting to being a full-on independent adult, who still needs her Mom more than she likes to admit. Mackenzie is the Mom to my wonderfully sweet and brilliant grand-dog, Benson. At my house we have 5 pit mix doggies: Paisley, Marley, Peri, Nash and Axel. We also have a bearded dragon, Luna Josephine Lovegood, Joey for short!

~Jen