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STAFF

Spotlight

Laura Fife, COO

Laura is COO and Managing Owner/Partner of Connections Case Management, LLC.

What led you to the social services field?

My studies always focused on writing and communication. My first few jobs were in manual writing, brochure layout, and grant writing. My first child was born with a rare chromosome deletion and had a myriad of health challenges, and I became a quick study on the world of early intervention, waiver, and Medicaid. I was able to see firsthand how these programs could assist and it became my passion. I enjoy helping individuals and families navigate the various programs that are out there. I also love to advocate to improve the program too!

What do you love most about your job?

No two days are the same and that there is always something to learn! There are so many resources and programs that compliment waiver supports and I'm always excited to learn more. More than anything, I love establishing relationships with our individuals that I have the privilege to meet and serve.

What is a favorite pastime you enjoy?

I enjoy spending time with friends and family. We enjoy going for long car rides, spending time at Lake Michigan, trying new restaurants, and relaxing.

~ Laura



