



STAFF

Spotlight



Heather Groves, Case Management Operations Director

Heather facilitates all case management services that fall within daily operations. She ensures that Connections has the strongest and most accessible team to support the daily needs of the individuals we serve. She provides case management for the Aged & Disabled, Traumatic Brain Injury, FSW, and CIH Waivers.

What led you to the social services field?

When I was a sophomore in high school, I was visiting my aunt and uncle who lived in Chicago. While walking downtown, I was overwhelmed with the homeless population, and I knew right then and there that I had to be a part of something bigger. I decided that day that I was going to be a Social Worker. My parents wanted me to have a business degree as it would offer more opportunities, but I would not hear of it! I never swayed on my degree choice and have never looked back!

What is a random fact about yourself?

I have two things in life that I want to do – I want to learn to play cello and rock babies in the NICU. Not my season of life right now, but someday, I hope to do both! Maybe one day I can play the cello to the babies??

What do you love most about your job?

People! I love sharing my knowledge with others. I love talking about waiver! Sounds kind of crazy, right? I have come to realize over the past years that working in waiver is a part of me. It is not just what I do, it is who I am. Connections has brought so much growth professionally and personally to my life. And I am truly grateful every day for the ability to share my vision and for it to be heard.

What is a favorite pastime you enjoy?

I love baseball! My parents took me to ball games when I was young all the way up until I married. My favorite team is the St. Louis Cardinals and love them even when they are not winning! Luckily, my husband loves baseball too!

Do you have pets?

Drakie is a Siberian Husky who has beautiful blue eyes and loves to play with tennis balls and carry his “baby” around. He was rescued here in Indiana from a local shelter. Although my husband was adamant that we did not need a dog, he loves him as much as I do.

~ Heather