



STAFF

Spotlight

Samantha Sia, Supervisor

Samantha is a case management supervisor for Central Indiana. Samantha provides case management for the FSW and CIH Waivers.



What led you to the social services field?

I always knew that I wanted to work in the social services field to help others. I enjoy learning about people, and what makes them unique. I studied Human Development and Family Studies in college. While in college, my mother was a home maker for a provider. I was inspired with how she helped individuals. Towards the end of college, I came to learn about the Developmental Disabilities department and became a direct support professional (DSP.) Once I graduated, I used my degree to move up as a Qualified Intellectual Disability Professional (QIDP.) This is when I found out about Case Management.

What is a random fact about yourself?

To get moving in my spare time, I take Krav Maga classes.

What is a favorite pastime you enjoy?

My husband, Christian, and I have always bonded over traveling. We enjoy seeing different cultures and meeting people with various perspectives. We have been to Côte d'Ivoire to meet my husband's family. We have also traveled to Paris, Vegas, Disney World, New York, North Carolina, and the Grand Canyon. I would love to travel abroad to some lesser-known places.

What do you love most about your job?

I love that my job gives me the opportunity to help others work towards living their best lives. I enjoy watching the individuals I serve excel and accomplish their goals. It makes me feel like what I do is meaningful.

Do you have children or pets?

My family is very important to me. I have a son, Malakai, and a daughter, Jayda. They are the center of my world. I love animals. I have two cats, Milo and Twitch. I also have two dogs, Kujo and Nala.

~ Samantha



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Spotlight

Pam Crawley, Case Manager

Pam serves Franklin, Decatur, Dearborn, Ripley, Ohio and Switzerland counties for the FSW and CIH Waivers.



What led you to the social services field?

I have always been passionate about helping others. As a teenager, I began working as a direct support professional. After being in the field for 25 years, I felt the need to return to school to further my education. Over the past 29 years, I have held many roles in the social service field, but once I was introduced to Case Management, I knew I found my niche!

What is a random fact about yourself?

I have a large collection of baskets and shoes.

What do you love most about your job?

I love meeting new people and spending time with individuals who I have known for many years! My favorite part of case management is being person-centered and assisting individuals and families with exploring waiver services.

What is a favorite pastime you enjoy?

I enjoy spending time with my fur-grandbaby, going for walks, and reading.

Do you have pets?

I take care of my daughter's Teacup Chi daily, even on the weekends!

~ Pam



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Spotlight

Gabe Roberts, Case Manager

Gabe serves Johnson and surrounding counties for the FSW and CIH Waivers.



What led you to the social services field?

I started in Special Education and decided that teaching was not what I had always dreamed it would be for me. I went on to obtain my Graduate Degree in Management and Leadership. Throughout my Graduate Degree, I worked as a Program Director in SGL (Supported Group Living) and loved it! My heart will always be in the Group Home setting; however, I love to learn more and have always found an interest in waivers while working in the Residential Provider field. Working in SGL, I had many people transition to the CIH waiver. I found out about Case Management through working with different Case Managers and wanted to give it a shot. Come to find out, I love it!

What is a random fact about yourself?

I'm a Floater! I use Float Therapy twice a week as my form of Stress Relief. Floating in a dark tank of Epsom salt seems strange, but I can assure you that this form of relaxation helps keep a peaceful mind and detox the body.

What do you love most about your job?

I love that I get to meet new people and connect individuals and families to resources that could benefit their needs. I mostly enjoy working with Emancipated adults who I can assist by providing them with different skills and ideas, in order for them to become more independent in their daily life.

Do you have a career success story to share?

When I was working in SGL, some individuals had an increase in weight gain due to COVID-19. After many team meetings, my staff was able to remain consistent and dedicated to our individuals' health. We started going to the gym and getting outside to take a stroll around the neighborhood. Soon enough, the whole house was opting for fruits and sugar free beverages over chips and Coke. Although we always provided choice to our individuals, it got to the point where they did not want junk food anymore even if they were offered it! With a persistent team and caring staff, there are so many ways that we can work together to change an individual's life for the better.

Do you have pets?

I have a Yorkie named Benny and an Aussiedoodle named Bindi. In case you were wondering.... yes, I mess their names up daily!

~Gabe