



Warranty Statement – Traditional Sizing E-Commerce Vest Sales

LIMITED WARRANTY

Fire Armor USA, a division of Fire Armor USA Corporation, extends the following limited warranty for all Fire Armor USA Traditional sized Bullet Resistant Vests, ballistic hard armor plates, and carriers. Some states do not allow for limitations on how long an implied warranty last and/or do not allow the exclusion or limitation of consequential damages. As to the purchases governed by the laws of those states, the limitations herein set forth may not apply. This warranty gives you specific legal rights, however you may also have other rights which will vary from state to state.

BALLISTIC PANELS & HARD ARMOR PLATES

Fire Armor USA Ballistic Panels are warranted to be free from defects in materials and workmanship for (60) sixty months. All returns are performed on a prorated basis from the date of issue excluding any freight charges.

PERMANENT HAND WASHABLE COVERS

Fire Armor USA's Hand Washable Permanent Covers are fully warranted to be free from defects and workmanship for (36) thirty-six months from date of issue.

REMOVABLE MACHINE WASHABLE OUTER CARRIERS

Fire Armor USA's Removable Machine-Washable Carriers are fully warranted to be free from defects and workmanship for (18) eighteen months. All returns are performed on a prorated basis from the date of issue excluding any freight charges.

FIT GUARANTEE – E-COMMERCE VESTS

If you are not fully satisfied with your Fire Armor USA Traditional Size vest, you can return it within (10) ten days of your purchase date for an exchange for another Traditional Size vest. You must contact our Customer Service and obtain a return authorization number prior to shipping. Do not wear or use the vest prior to requesting an exchange. You may request an alteration on a Traditional Size vest for a nominal fee. Fire Armor USA is not responsible for return freight charges.

LIMITATIONS

This warranty is void if the vest is altered in any way, if material used in conjunction with Fire Armor USA's vests is manufactured by another company not approved by Fire Armor USA, if proper care and washing instructions supplied with the vest are not followed or if the vest is subjected to abnormal use. If questions arise pertaining to care/maintenance of your vest as subject to this warranty, please contact Fire Armor USA for assistance.

WARRANTY RETURNS / REPAIRS

In the event that Fire Armor USA determines that a product is defective during an applicable warranty period, Fire Armor USA agrees to (at its election) replace, repair, or issue a pro-rated purchase price credit for such product, excluding any freight charges. All returns shall be made to Fire Armor USA and must include: proof of issue/purchase, and documentation specifying the claimed defect and all relevant supporting information. A Return Authorization Number (RA) must be obtained from Fire Armor USA prior to returning any product.

If questions arise pertaining to care/maintenance of your vest as subject to this warranty, please contact Fire Armor USA for assistance.