

TERMS OF SERVICE

Twelve Oaks Center for Healing and Sexual Wellness Website

Last Updated: 8/16/26

Welcome to the Twelve Oaks Center for Healing and Sexual Wellness website (the "Site"). Please read these Terms of Service ("Terms") carefully before using this Site. By accessing or using this Site, including submitting any contact or inquiry form, you agree to be bound by these Terms.

1. ABOUT THIS SITE

This Site is operated by Javin Hintz LLC, d/b/a Twelve Oaks Center for Healing and Sexual Wellness ("Twelve Oaks," "we," "us," or "our"). Twelve Oaks is a collaborative wellness community. Some services listed on this Site are provided directly by Twelve Oaks (Dr. Javin Hintz), while other services are provided by independent practitioners who lease space within our community ("Other Providers"). Each Other Provider operates their own independent business and is solely responsible for their own services, fees, scheduling, and client relationships.

2. NO EMERGENCY SERVICES

This Site, including any contact form, is not monitored continuously and is not intended for use in a crisis or emergency.

If you are experiencing a mental health emergency, having thoughts of harming yourself or others, or require immediate assistance, please:

- Call or text **988** (Suicide & Crisis Lifeline)
- Call **911**
- Go to your nearest emergency room

Do not use this Site's contact form or email to communicate urgent or emergency concerns.

3. NO THERAPEUTIC OR PROFESSIONAL RELATIONSHIP CREATED BY USE OF THIS SITE

Browsing this Site, submitting a contact form, or sending an email inquiry does **not** create a therapist-client relationship, patient relationship, or any other professional relationship between you and Twelve Oaks, Dr. Javin Hintz, or any Other Provider listed on this Site.

A professional relationship is only established once formal intake, informed consent, and scheduling processes have been completed directly with the applicable provider.

4. NO MEDICAL OR CLINICAL ADVICE

Content on this Site — including blog posts, service descriptions, workshop information, and other materials — is provided for **general informational purposes only** and does not constitute medical, psychological, or clinical advice. This content is not a substitute for professional evaluation, diagnosis, or treatment. Always seek the advice of a qualified provider regarding any questions you may have about a medical or mental health condition.

5. THIRD-PARTY PROVIDERS AND LINKS

This Site may include information about, or links to, websites operated by Other Providers who are independent practitioners and not employees, agents, or representatives of Twelve Oaks. Twelve Oaks does not control, and is not responsible for, the content, services, privacy practices, booking systems, or professional conduct of any Other Provider or any third-party website linked from this Site.

Any services you arrange with an Other Provider are solely between you and that provider, governed by that provider's own policies, fees, and professional practices.

6. INTELLECTUAL PROPERTY

Original content on this Site — including written text, the Twelve Oaks name and logo, and original photographs of our property and team — is the property of Twelve Oaks/Javin Hintz LLC and is protected by applicable copyright and trademark laws. You may not reproduce, distribute, or use this original content for commercial purposes without prior written permission.

This Site may also include stock photography and other licensed third-party media, which remain the property of their respective copyright holders and are used under license. Such stock or

licensed content does not belong to Twelve Oaks and is not authorized for reproduction or use by visitors to this Site.

Content belonging to Other Providers listed on this Site (including their bios, photos, and business information) remains the property of those individual providers.

7. USER SUBMISSIONS

By submitting information through any contact or inquiry form on this Site, you represent that the information provided is accurate and that you have the right to submit it. Please do not submit sensitive health information, including details about mental health symptoms, diagnoses, or treatment history, through the general contact form. Save these discussions for your intake and scheduled sessions with your provider.

8. LIMITATION OF LIABILITY

To the fullest extent permitted by law, Twelve Oaks, its owner, employees, and agents shall not be liable for any damages arising from your use of, or inability to use, this Site, including but not limited to reliance on any information contained on this Site or delays in response to inquiries submitted through this Site.

9. CHANGES TO THESE TERMS

We may update these Terms from time to time. Updates will be posted on this page with a revised "Last Updated" date. Continued use of the Site after changes are posted constitutes acceptance of the updated Terms.

10. GOVERNING LAW

These Terms are governed by the laws of the State of Wisconsin, without regard to its conflict of law provisions.

11. CONTACT US

If you have questions about these Terms, please contact us at:

Twelve Oaks Center for Healing and Sexual Wellness [Address] [Email] [Phone]

This document is a general template and does not constitute legal advice. Consider having this reviewed by an attorney before use.