



February 12th, 2025

We have completed our migration to gWorks billing. Please save this address as a trusted contact for future invoices & communications, to prevent your email provider from filtering them as potential spam:

**fre-water@frontdeskworks.com**

Enrollment & Payment Documentation is included here and available on our website, [www.fre-water.com](http://www.fre-water.com).

1. Click "Important Documents"
2. Click "Documents Homepage"
3. Scroll to "gWorks Billing System" section

**gWorks – Service Charges**

**Debit/Credit Card Payments**

3.5% per transaction

(\$5-6 per bill for most water users)

One Time Payments

Recurring Automatic Payments

**ACH/Bank Payments**

\$2.45 per transaction

(FRE will cover ACH these fees, see below)

One Time Payments

Recurring Automatic Payments

The water company will absorb transaction fees for all ACH/Bank payments in gWorks. This means there will be no additional cost to you to utilize this feature. Please consider enrolling for online payments as well as electronic invoices if you are able.

Thank you,

Florida River Estates Water Company

Board of Directors

**Contact Information**

**Emergency Contact**

**Mark Fuson 970-398-5540**

**mfuson265@gmail.com**

**Billing Questions**

**Debbie Smith 970-460-8575**

**fre\_water@hotmail.com**