



ONE YEAR LIMITED WARRANTY | COMMERCIAL APPLICATIONS

Surfaces™ Fabric Wrapped Acoustical Panels

Fabric wrapped fiberglass panels in the Surfaces™ product family produced by Chroma Collections ("CC") carry a limited warranty against defects in materials or manufacturing workmanship for a period of 1 year from the date of installation subject to terms, conditions, and limitations outlined below.

PRODUCTS COVERED

Surfaces™ Fabric Wrapped Acoustical Panels.

TERMS AND CONDITIONS

1. Panels shall be installed by an approved acoustical contractor in compliance with CC's specifications, and installation guidelines and conditions.
2. Installation of the products shall be carried out where the temperature is between 32°F (0°C) and 85°F (30°C) and relative humidity levels not to exceed 80%. These temperature conditions must also be met throughout the lifetime of the warranty. It is necessary for the area to be enclosed and for the HVAC systems to be functioning and in continuous operation. All wet work (plastering, concrete, etc.) must be complete and dry. Such installations shall not be exposed to abnormal conditions including, but not limited to: fire, smoke, chemical fumes, vibrations, presence of standing water, or moisture and excessive humidity coming into direct contact with the panels, such as could result from building leaks, condensation, splashing of water or any other sources of abnormal conditions. These products must not be used in exterior applications.
3. The panels shall not be used to support any other materials or equipment, including light fixtures, speakers, air diffusers, security cameras, or signage.
4. Prior to installation, the fabric wrapped acoustical panels shall be stored in a dry and clean area, enclosed and protected from possible damages by rain, snow, and excessive moisture, and kept between 32° F and 85° F. Panels must be stored flat on the floor, level, and with protective panels or sheets between the panels and the floor. Panels must NOT be stored on end.

LIMITATIONS

The furnishing of replacement panels shall constitute the total liability of CC, and CC shall not be responsible for any incidental or consequential damages of any nature. This warranty does not extend to any component of the suspension system such as, but not limited to, the contractor supplied mounting hardware or any other accessory used in the installation of the panels. CC is not responsible for costs associated with removal and installation. This warranty covers the original owner of the building at time of installation.

CLAIMS

In the unlikely event defects in materials or manufacturing workmanship should occur during warranty period even though above conditions are fully met, CC must be informed by written notice within 30 days of first observance. If upon investigation CC finds defects in materials or manufacturing workmanship, then CC shall furnish replacement panels in the same or similar specification and in such quantity as acknowledged by CC to be defective. Due to possible discontinuance, modification, or color/texture die lots of original materials, CC does not warrant that replacement panels will match the exact color/texture of remaining in-place panels. CC reserves the right to substitute products of comparable quality or price range in the event originally installed product has been discontinued or modified. The original warranty applies to any replacement material pursuant to above terms, conditions, and limitations stated above and will extend for the balance of the original warranty period in effect at the same time the material proved defective.