

# Protect SaaS Application Data From Loss

SaaS application users are often surprised to find that their cloud-based data is vulnerable to data loss and must be managed with the same rigor as data stored on premises. According to a recent IDG Report:

- 58% of users reported at least one SaaS data loss event in the past year.
- 95% of those surveyed believe SaaS providers can and will easily restore their lost data.

It's true; SaaS providers will restore data if the loss occurs on the provider's end. But what about data loss that occurs on the user's end—sync malfunctions or malicious ransomware and malware attacks, or purposeful deletion from disgruntled employees? SaaS providers have no way of telling whether deletion requests are legitimate or not, so they must assume that the requests are, and act accordingly. Many users are surprised when they contact the provider after a data loss event and either can't get help or find that help comes with a steep price tag and long delays, leaving their organization unproductive and noncompliant.

To protect data from loss from these threats and maintain compliance with the increasing complexity of audit demands, companies require backup and recovery for their SaaS application data.

# Industry-Leading Cloud Data Protection

Spanning Backup delivers the most trusted, reliable backup and recovery for SaaS applications. Our powerful and easy-to-use solutions:

- **Provide peace of mind** with automated backup of your SaaS data and optional monitoring of the dark web for stolen or compromised Office 365 or G Suite user credentials.
- Improve security and compliance by minimizing the risk of data loss with enterprise-grade backup and recovery that aligns with industry best practices for data protection and governance requirements.
- Reduce business continuity risk with point-intime recovery of email, files, folders, accounts, metadata, attachments and customizations. We'll have you back in business with just a few clicks.
- **Lower costs** by providing unlimited storage and allowing more efficient use of IT resources by empowering end users to easily restore their own lost data.
- Provide advanced administration tools with complete status monitoring and actionable error reporting.

## Backup Is One Thing. Restore Is Everything.

What good is having a backup of your data if you can't easily return files and information directly and immediately to your cloud applications? Spanning Backup is known for its market-leading restore capabilities, allowing even end users to quickly and easily recover any version of data from any point in time in just a few clicks.

We have developed the most fine-tuned and user-friendly restore process available, allowing you to get back to work in a matter of seconds or minutes—not weeks or months—when data loss inevitably happens.



**Spanning Backup for G Suite** Thousands of organizations around the world have turned to Spanning Backup for G Suite, making it the highest-rated backup and recovery solution on the G Suite Marketplace. It provides the most accurate, enterprise-grade backup and recovery from any point in time, reducing costs and meeting even the fastest RTOs.



### KEY FEATURES

- Automated, daily backup for Gmail, Drive (including Team Drives), Calendars, Contacts and Sites
- Easy-to-use search and granular recovery from any point in time
- Granular restore of files, folders, accounts and metadata
- Complete status monitoring with actionable error reports

- Automated daily and on-demand backups
- Cross-user restore
- Advanced administration tools, including subordinate admin role
- Industry-leading security
- Unlimited storage, unlimited retention
- Optional Dark Web monitoring for compromised user credentials

**Spanning Backup for Salesforce** Spanning Backup provides enterprise-grade, automated backup and restore within the Salesforce interface. With Spanning, you can say goodbye to the manual Export Service, and instead enjoy daily, automated backup and rapid restore for all your critical data, attachments, files and metadata. You can even seed sandboxes. Spanning Backup also protects applications created on Force.com.

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### KEY FEATURES

- Automated daily and on-demand backups, including custom scheduled backup times
- Backup, compare and restore metadata (customizations)
- Optional, end user self-restores on records
- Field level, bulk item, and cross-org restores
- Seed sandboxes; anonymize data option
- Enterprise-grade security, selfmanaged encryption keys option
- Monitor and control API usage, proactive status monitoring via Chatter
- Unlimited storage & unlimited retention
- European data destination option

**Spanning Backup for Office 365** With Spanning's trusted cloud-to-cloud backup for Microsoft Office 365, protecting your organization's data is effortless. Enterprise-grade backup meets easy-to-use restore across desktop, tablet and mobile environments.

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#### KEY FEATURES

- Automated daily and on-demand backups of Mail, Calendar, Contacts, OneDrive and SharePoint
- Unlimited storage, unlimited retention
- Point-in-time backup and accurate, granular restore
- Easy, intuitive restores including cross-user restores
- Mobile- and tablet-ready
- Industry-leading security
- Optional Dark Web monitoring for compromised user credentials

### ABOUT SPANNING

Spanning Cloud Apps, a Kaseya company, is the leader in SaaS Cloud-to-Cloud Backup, proven and trusted by more than 10,000 organizations across the globe to provide enterprise-class data protection. Spanning's cloud-native, purpose-built solutions for Office 365, G Suite, and Salesforce provide easy-to-use yet powerful capabilities for end-users and administrators and meet the rigorous requirements for listing on Microsoft AppSource, Salesforce AppExchange and G Suite Marketplace.



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