



Covid 19 Health & Safety Re-Opening Guidance

First Edition
June 1, 2020



Introduction:

During this unprecedented time, we are implementing a number of new safety measures based on the guidance of health officials including the Ministry of Health Bahrain, International Association of Amusement Parks & Attractions (IAAPA) and Vortex Aquatic Structures . The safety and well-being of our guests and employees are our top priorities and guide our decisions.

WARNING REGARDING COVID-19:

Any interaction with the general public poses an inherent risk of exposure to COVID-19. People who show no symptoms can spread COVID-19 if they are infected. COVID-19 is an extremely contagious disease that can lead to severe illness and death. The World Health Organization (WHO) advises that older adults and people of any age who have underlying medical conditions are especially vulnerable to severe illness from COVID-19. By visiting & working in Waha Splashclub guests and employees voluntarily assume all risks related to exposure to COVID-19.

COVID 19 - Health & Safety guidelines

1. **Managing Park Capacity:** In compliance with government requirements for gatherings, the number of guests admitted each day is limited. We will follow the established guidelines during each phase of the recovery process.



Waha Splash Club has a total land area of 8525 sqft or 792 sqm / The Splash pad/ play area is at 5786 sqft or 538 sqm. In reference to the required density;
First phase: 1 person per 4 square meters resulting in a total of 135-200 numbers of pax in the splash pad/play area.

Based on the Bahrain Ministry of Health guidelines:

"The facility management should install the corridor lines inside the pool/ play area to achieve distance spacing, and ensure that social spacing is maintained at all times."

We have divided the play spray/splash area into 5 zones, taking the above capacity thus each zone will have 27 players each.

In addition, each group/ family will consist of a maximum 5 members only.

Entry and Exit of guests will be closely monitored to allow acceptance of new guests.

2. Limiting Entry & Exit Points: Entry signs are placed for guests guidelines, Due to limited space in the ticketing area, we limit a one family per transaction and are kept at a maximum of 3 minutes time, any issues that may arise after the 3 minute rule, guests will be ushered inside the park where transactions will be then be continued at a later time. As per Ministry of Health -Bahrain (MOH), a no mask no entry on enclosed & common areas except in water areas will be enforced. Employees & Guests interaction are also protected through the newly placed sneeze guards (acrylic stand) placed and covering the ticketing area. An automatic wristband dispenser is also issued to each guest for entry.

In addition, the Ministry of Health - Bahrain, mandates the collection of guests basic information for contact tracing requirements. This will be provided upon entry of guests.

Exit signs are made available leading guests to gate number 2.

3. Encouraging Electronic Payments: Guests are encouraged to purchase admission tickets online prior to arriving at the park to minimize interactions during the park entry experience. Priority Entry will be given to guests who purchased online. Walk-Ins are allowed if capacity is not reached- but not guaranteed. We encourage guests to call/whatsapp +973 66316555 prior to arriving.

Guests are also encouraged to use card or contactless payments instead of using cash while visiting.



4. Implementing Daily Wellness Checks: Team members and guests undergo a verbal screening upon arrival each day; team members also receive a temperature check and are sent home if their temperature exceeds 100.4°F. / 37.5 C.

Face masks are required for employees in virtually every area of the property. Outside the attractions, we recommend our guests employ face masks. Due to safety constraints, face coverings are not permitted while in the water.

5. Practice Social Distancing: Guests are guided by signs and announcements to stay at least 2 meters from others and limit interactions with those who are not in their party. Visual cues are provided with markers to assist guests with social distancing practices while in line at the park entrance, attractions, restrooms, food service locations and more. Table/ bench/ Sunbeds layouts are modified to ensure distancing in all lounging and dining areas. Barriers have been put in place at all sitting areas and food & beverage locations to limit exposure.

6. Promoting Hand Hygiene & Respiratory Etiquette: Additional hand sanitizing stations are placed throughout the park, and signs are displayed to encourage all employees and guests to wash their hands often and cover their coughs and sneezes.

7. Cleaning, Disinfect and Sanitize on a Continuous Basis: The Center for Control & Disease (CDC), World Health Organization (WHO) states, "disinfection with chlorine...should inactivate the virus in the water." The water in all attractions at Waha Splash Park is treated with chlorination and the filtration system is continuously monitored by computers to maintain the healthiest water conditions. Team members are assigned additional duties that support cleanliness throughout the park, including disinfection of handrails, loungers, tabletops, door handles, countertops, and other surfaces. We encourage you to read the instructional signs in all areas to maintain a safe environment for you as well as the other guests.

8. Cleaning & Sanitizing the splash pad area : According to the The Center for Control & Disease (CDC), there is no evidence that the virus that causes COVID-19 can be spread to people through the water in aquatic play areas. Waha Splashclub's water management system operates based on recirculation. Proper operation and maintenance (including disinfection with chlorine and bromine) will inactivate the virus in the water. The CDC also suggests that outdoor areas generally require normal routine cleaning but do not require disinfection. High touch surfaces, such as the water features themselves, are cleaned routinely.

9. Managing the Use of Indoor Areas & Communal Spaces: The Center for Control &



Disease (CDC), World Health Organization (WHO) states, “sunlight seems to be very detrimental to the virus,” and “within minutes, the majority of the virus is inactivated on surfaces and in the air in direct sunlight.” Our guests spend their entire day outdoors in the sunshine or in shaded areas, except for the restroom buildings and other minor service areas which are disinfected regularly throughout the day. Employee break areas are expanded for social distancing and use of communal areas is staggered.

10. Providing a COVID-19 Response Team: A team of supervisors is available to respond to COVID-19 concerns from guests or employees. Lifeguard/ Ride Attendant/ First Aid training (including emergency response protocols), licensing, and certification follows lifeguard/ ride attendant / first aid training agency requirements. The response team acts on reported COVID-19 exposure events and notifies local health authorities, staff, and guests as required. They train staff on all safety protocols and ensure that the team is socially distanced during meetings and training. They manage the isolation of those who are sick and their transportation to home or a healthcare provider.