

PUBLICATIONS ORDER FORM


The National Flood Insurance Program (NFIP) offers a variety of resources to help policyholders, agents and the public. Topics range from navigating flood insurance policies to guidance before, during and after a disaster. Printed copies of these publications can be ordered for free from FEMA's Publications Warehouse using this form, which is updated on a biweekly basis.

Visit agents.floodsmart.gov/puborderform to ensure you complete and submit the most recent version.





For publication descriptions and links to each resource, please visit pages 3–8.

Enter your requested quantity in the blank spaces below.


POLICY DOCUMENTS

	English	Quantity	Spanish	Quantity
NFIP Claims Handbook	F-687	<input type="text"/>	F-687S	<input type="text"/>
NFIP Summary of Coverage Brochure	P-2144	<input type="text"/>	P-2144S	<input type="text"/>
NFIP Summary of Coverage Commercial Property Brochure	F-778	<input type="text"/>	F-778S	<input type="text"/>
NFIP Summary of Coverage Group Flood Insurance Policy Brochure 	F-679	<input type="text"/>	F-679S	<input type="text"/>
NFIP Summary of Coverage Residential Condominium Buildings Brochure	P-2180	<input type="text"/>	P-2180S	<input type="text"/>


TECHNICAL & LONG-FORM PUBLICATIONS

A Policyholder's Guide to Severe Repetitive Loss	P-2336	<input type="text"/>	P-2336S	<input type="text"/>
An Agent's Guide to Selling Flood Insurance	P-2209	<input type="text"/>	P-2209S	<input type="text"/>
Answers to Questions About the NFIP	F-084	<input type="text"/>	F-084S	<input type="text"/>
Answers to Questions About Substantially Improved/Substantially Damaged Buildings 	F-213	<input type="text"/>		
Flooding & Related Weather Events Brochure	P-2332	<input type="text"/>	P-2332S	<input type="text"/>
Homeowner's Guide to Retrofitting 	P-312	<input type="text"/>		
NFIP Desk Reference Guide for State Insurance Commissioners	P-2337	<input type="text"/>	P-2337S	<input type="text"/>
NFIP Rebuilding Safer & Stronger After a Flood Guide	P-2310	<input type="text"/>	P-2310S	<input type="text"/>
Protecting Building Utility Systems from Flood Damage 	P-348	<input type="text"/>		
Substantial Improvement/Substantial Damage Desk Reference 	P-758	<input type="text"/>		

AFTER A FLOOD

Federal Disaster Assistance: Meeting the Flood Insurance Requirement	F-695	<input type="text"/>	F-695S	<input type="text"/>
Flood Insurance Resources Postcard	P-2352	<input type="text"/>	P-2352S	<input type="text"/>
Increased Cost of Compliance Brochure 	F-663	<input type="text"/>	F-663S	<input type="text"/>
Recovering Financially After a Flood Booklet	P-2338	<input type="text"/>	P-2338S	<input type="text"/>



QUICK-REFERENCE MATERIALS


NFIP Flood Insurance for Condominium Associations Brochure	P-2223	<input type="text"/>	P-2223S	<input type="text"/>
NFIP Flood Insurance for Renters Brochure 	P-2108	<input type="text"/>	P-2108S	<input type="text"/>
NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure	F-P2019	<input type="text"/>	F-P2019S	<input type="text"/>

QUICK-REFERENCE MATERIALS (CONTINUED)

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure	P-2299 _____	P-2299S _____
NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure	F-435 _____	F-435S _____





PROMOTIONAL RESOURCES

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard	P-2311 _____	P-2311S _____
Get Connected with the NFIP Contact Information Postcard	P-2195 _____	P-2195S _____
Flooded With Questions About Flood Insurance (Real Estate) Postcard	P-2341 _____	P-2341S _____
Most Homeowners Insurance Does Not Cover Flood Damage Postcard	F-061 _____	F-061S _____
Resources for Marketing & Selling Flood Insurance from the NFIP Postcard	F-2053 _____	
Stay Connected with the NFIP govDelivery Business Card	P-2194 _____	
Climate Change's Impact on Flood Risk Booklet	P-2331 _____	P-2331S _____
NFIP Flood Insurance Isn't Just for Coastal Cities Brochure	P-2334 _____	P-2334S _____
NFIP Pocket Folder	F-010 _____	
NFIP Protect the Life You've Built Brochure 	P-2201 _____	P-2201S _____
NFIP Why Do I Need Flood Insurance? Brochure 	F-002 _____	F-002S _____
Protect the Life You've Built with Flood Insurance Door Hanger	P-2076 _____	

 This publication may be available in the following additional languages: Traditional Chinese (TC), Simplified Chinese (SC), Haitian Creole (HC), Korean (K) and/or Vietnamese (V). If you would like to order copies of these, please note the publication number with the aforementioned language code in the Notes below.

 This publication is currently out of stock and may be downloaded online from the NFIP Resource Library at agents.floodsmart.gov/resourcelibrary.

To request your complimentary materials, fill out this form. Submit it to the FEMA Publications Warehouse using any of the following channels:

 <p>EMAIL FEMAPubs@gpo.gov</p>	 <p>MAILING ADDRESS FEMA Publications Warehouse 31451 United Avenue Pueblo, CO 81001</p>	 <p>PHONE 800-480-2520</p>  <p>FAX 719-948-9724</p>
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SHIPPING INFORMATION

Name _____	Organization _____
Email _____	Phone _____
Address _____	_____
Street	City State Zip
Notes _____	
Date of Request _____	
MM/DD/YYYY	

PUBLICATION DETAILS

Review the descriptions and links below to learn more about each NFIP resource. Details include an overview of each item, its publish date and the target audience(s).

Additionally, a wide variety of downloadable, printable resources are available for free at agents.floodsmart.gov/ressourcelibrary.

POLICY DOCUMENTS

NFIP Claims Handbook

DESCRIPTION Learn how policyholders can prepare for a flood event, file a claim and more. English published April 2022, Spanish published May 2022.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/claims-handbook

SPANISH agents.floodsmart.gov/manual-reclamaciones



F-687
F-687S

NFIP Summary of Coverage Brochure

DESCRIPTION Review the details of a Standard Flood Insurance Policy (SFIP) for policyholders, including what is and is not covered and how items are valued at the time of loss. English published December 2023, Spanish published January 2024.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/nfip-summary-of-coverage

SPANISH agents.floodsmart.gov/resumen-de-la-cobertura



P-2144
P-2144S

NFIP Summary of Coverage Commercial Property Brochure

DESCRIPTION Help policyholders understand their commercial property's deductible, what is and is not covered and how items are valued at the time of loss. English published January 2024, Spanish published February 2024.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/commercial-summary-of-coverage

SPANISH agents.floodsmart.gov/resumen-de-cobertura-comercial



F-778
F-778S

NFIP Summary of Coverage Group Flood Insurance Policy Brochure

DESCRIPTION Share details of the Group Flood Insurance Policy (GFIP) with policyholders. English published June 2023, Spanish published July 2023.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/GFIP-summary

SPANISH agents.floodsmart.gov/resumen-de-cobertura-grupal-de-inundación



F-679
F679S

NFIP Summary of Coverage Residential Condominium Buildings Brochure

DESCRIPTION Educate policyholders on the details of their Residential Condominium Building Association Policy (RCBAP). English published May 2024, Spanish published October 2021.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/rcbap-summary-of-coverage

SPANISH agents.floodsmart.gov/resumen-de-la-cobertura-condominios-residenciales



P-2180
P-2180S

TECHNICAL & LONG-FORM PUBLICATIONS

A Policyholder's Guide to Severe Repetitive Loss – 12 pages at 5.5 x 8.5 inches

DESCRIPTION Use this guide to learn more about FEMA's Severe Repetitive Loss (SRL) designation and the negative impacts of repeat flooding. English published July 2023, Spanish published September 2023.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/severe-repetitive-loss-guide

SPANISH agents.floodsmart.gov/guía-de-pérdida-repetitiva-severa



P-2336
P-2336S

An Agent's Guide to Selling Flood Insurance – 24 pages at 5.5 x 8.5 inches

DESCRIPTION Help agents understand the basics of flood insurance. English published June 2023, Spanish published September 2023.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/flood-insurance-agents-guide

SPANISH agents.floodsmart.gov/guia-agentes-seguro-inundacion



P-2209
P-2209S

Answers to Questions About the NFIP – 112+ pages at 6 x 9 inches

DESCRIPTION Get acquainted with the NFIP by reviewing answers to frequently asked questions. English and Spanish published October 2023. *Note: This is an in-depth document, not appropriate for introducing survivors or agents to the program.*

AUDIENCE Insurance Agents, Real Estate Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/nfip-answers-to-questions

SPANISH agents.floodsmart.gov/nfip-respuestas-a-las-preguntas



F-084
F-084S

Answers to Questions About Substantially Improved/Substantially Damaged Buildings – 40 pages at 8.5 x 11 inches

DESCRIPTION Get information on the minimum NFIP regulations and FEMA's guidance and policies on substantial improvement and substantial damage. Published August 2018.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/si-sd-answers-to-questions



F-213

Flooding & Related Weather Events Brochure – 48 pages at 6 x 9 inches

DESCRIPTION Define different weather events and explore which are covered by an NFIP policy. English published December 2023, Spanish published April 2024.

AUDIENCE Policyholders, Public

ENGLISH agents.floodsmart.gov/nfip-flooding-weather-events

SPANISH agents.floodsmart.gov/nfip-inundaciones-fenómenos-meteorológicos



P-2332
P-2332S

Homeowner's Guide to Retrofitting – 212 pages at 8.5 x 11 inches

DESCRIPTION Use this detailed guide to learn how to protect homes from flooding. Published June 2014.

AUDIENCE Policyholders, Public

ENGLISH agents.floodsmart.gov/homeowners-guide-retrofitting



P-312

NFIP Desk Reference Guide for State Insurance Commissioners – 20 pages at 6 x 9 inches

DESCRIPTION Learn about state insurance commissioners' role within flood insurance, including actions to take before, during and after a flood. English published August 2023, Spanish published October 2023.

AUDIENCE State Insurance Commissioners

ENGLISH agents.floodsmart.gov/state-insurance-commissioners-guide

SPANISH agents.floodsmart.gov/guia-para-comisionados-estatales-de-seguros



P-2337
P-2337S

NFIP Rebuilding Safer & Stronger After a Flood Guide – 16+ pages at 5.5 x 8.5 inches

DESCRIPTION Use this in-depth guide to learn more about mitigation techniques and rebuilding after a flood. English published December 2022, Spanish published February 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/rebuilding-after-flood

SPANISH agents.floodsmart.gov/reconstrucción-después-inundación



P-2310
P-2310S

Protecting Building Utility Systems from Flood Damage – 178 pages at 8.5 x 11 inches

DESCRIPTION Understand the design and construction of flood-resistant building utility systems. Published February 2017.

AUDIENCE Policyholders, Public

ENGLISH agents.floodsmart.gov/protecting-utility-systems-flood



P-348

Substantial Improvement/Substantial Damage Desk Reference – 174 pages at 8.5 x 11 inches

DESCRIPTION Learn practical guidance and suggested procedures to implement the NFIP requirements for substantially improved/substantially damaged structures. Published May 2010.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/si-sd-desk-reference



P-758

AFTER A FLOOD

Federal Disaster Assistance: Meeting the Flood Insurance Requirement

DESCRIPTION Learn what is required of survivors to apply for and receive federal aid. Available online under the updated title, Federal Disaster Assistance: Meeting the Flood Insurance Requirement. English published July 2024, Spanish published March 2024.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/disaster-assistance-flood-insurance-requirement

SPANISH agents.floodsmart.gov/asistencia-federal-desastre-requisito



F-695
F-695S

Flood Insurance Resources Postcard

DESCRIPTION Provide flood survivors with helpful recovery resources from the NFIP. English published March 2024, Spanish published May 2024.

AUDIENCE Insurance Agents, Public

ENGLISH agents.floodsmart.gov/flood-insurance-resources-postcard

SPANISH agents.floodsmart.gov/tarjeta-postal-de-recursos-de-seguros-de-inundaciones



P-2352
P-2352S

Increased Cost of Compliance Brochure

DESCRIPTION Read up on Increased Cost of Compliance (ICC) coverage policyholders can apply for if they need additional help rebuilding after a flood. Published September 2017.

AUDIENCE Insurance Agents, Policyholders

ENGLISH agents.floodsmart.gov/icc-brochure



F-663

Recovering Financially After a Flood Booklet

DESCRIPTION Learn how survivors can use flood insurance, disaster assistance and supplemental disaster relief to recover after a flood. English published September 2023, Spanish published November 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/finacial-recovery-flooding

SPANISH agents.floodsmart.gov/recuperación-financiera-inundación



P-2338
P-2338S

QUICK-REFERENCE MATERIALS

NFIP Flood Insurance for Condominium Associations Brochure

DESCRIPTION Communicate the details of flood insurance coverage to condominium associations, including coverage limits, types of insurable property and eligibility. English published October 2022, Spanish published January 2023.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/flood-insurance-condo-associations

SPANISH agents.floodsmart.gov/seguro-inundación-asociaciones-condominios



P-2223
P-2223S

NFIP Flood Insurance for Renters Brochure

DESCRIPTION Speak to renters about flood insurance for rented properties. English published March 2024; Spanish published April 2024; Chinese, Korean and Vietnamese published April 2022.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/flood-insurance-renters

SPANISH agents.floodsmart.gov/seguro-contrainundaciones-inquilinos

CHINESE
(Simplified) agents.floodsmart.gov/洪水-保险-租户

CHINESE
(Traditional) agents.floodsmart.gov/租戶洪水保險

KOREAN agents.floodsmart.gov/홍수-보험-임대인

VIETNAMESE agents.floodsmart.gov/bao-hiem-lu-lut-cho-nguoi-thue-nha



P-2108
P-2108S
P-2108SC
P-2108TC
P-2108K
P-2108V

NFIP Map Changes & Flood Insurance: What Property Owners Need to Know Brochure

DESCRIPTION Understand flood maps, why they change and how they can affect flood insurance requirements and premiums. English published October 2023, Spanish published November 2023.

AUDIENCE Insurance Agents, Policyholders, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/map-changes-brochure

SPANISH agents.floodsmart.gov/cambios-en-los-mapas-folleto



F-P2019
F-P2019S

NFIP Map Updates & Flood Insurance: What Insurance Agents Need to Know Brochure

DESCRIPTION Learn about flood maps and what happens when a client's property is mapped into or out of a special flood hazard area (SFHA). English published September 2023, Spanish published October 2023.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/map-updates-agents

SPANISH agents.floodsmart.gov/actualizacion-de-mapas-de-agentes



P-2299
P-2299S

NFIP Questions & Answers: Flood Insurance for Real Estate Professionals Brochure

DESCRIPTION Browse topics real estate professionals should know when talking with their clients about flood insurance. English published May 2023, Spanish published June 2023.

AUDIENCE Real Estate Agents

ENGLISH agents.floodsmart.gov/q&a-real-estate

SPANISH agents.floodsmart.gov/p&r-bienes-raíces



F-435
F-435S

PROMOTIONAL RESOURCES

Condo Association Flood Insurance Policies Don't Protect the Belongings in Your Home Postcard

DESCRIPTION Explain what a Residential Condominium Building Association Policy (RCBAP) covers and how a contents-only flood insurance policy can fill the gaps in condominium owners' flood damage coverage. English published January 2023, Spanish published March 2023.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/condo-association-postcard

SPANISH agents.floodsmart.gov/tarjeta-postal-asociaciones-condominios



P-2311
P-2311S

Get Connected with the NFIP Contact Information Postcard

DESCRIPTION Distribute this postcard to share valuable NFIP resources and contact information with current and potential policyholders at conferences and events. English published March 2024, Spanish published May 2024.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/contact-information-postcard

SPANISH agents.floodsmart.gov/postal-de-informacion-de-contacto



P-2195
P-2195S

Flooded With Questions About Flood Insurance (Real Estate) Postcard

DESCRIPTION Utilize this postcard's resources and talking points to discuss the importance of flood insurance with your clients. English published September 2023, Spanish published November 2023.

AUDIENCE Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/real-estate-postcard

SPANISH agents.floodsmart.gov/tarjeta-propiedad-inmueble



P-2341
P-2341S

Most Homeowners Insurance Does Not Cover Flood Damage Postcard

DESCRIPTION Dispel common misconceptions regarding homeowners insurance and flood damage. English published February 2024, Spanish published March 2024.

AUDIENCE Insurance Agents, Real Estate Agents, Public

ENGLISH agents.floodsmart.gov/homeowners-insurance-postcard

SPANISH agents.floodsmart.gov/propietarios-seguro-postal



F-061
F-061S

Resources for Marketing & Selling Flood Insurance from the NFIP Postcard

DESCRIPTION Promote NFIP resources to agents and Write Your Own (WYO) companies for marketing and selling flood insurance. Published July 2019.

AUDIENCE Insurance Agents

ENGLISH agents.floodsmart.gov/agent-resources-postcard



F-2053

Stay Connected with the NFIP govDelivery Business Card

DESCRIPTION Distribute this business card to consumers and agents with instructions on how to sign up for free email newsletters through govDelivery. Published December 2021.

AUDIENCE Insurance Agents, Public

ENGLISH agents.floodsmart.gov/govdelivery-newsletter-card



P-2194

Climate Change's Impact on Flood Risk Booklet

DESCRIPTION Describe the causes of climate change, financial impact of significant disasters and why flood insurance is crucial for recovery. English published July 2023, Spanish published September 2023.

AUDIENCE Insurance Agents, Public

ENGLISH agents.floodsmart.gov/climate-change-flood-risk

SPANISH agents.floodsmart.gov/riesgo-inundación-cambio-climático



P-2331
P-2331S

NFIP Flood Insurance Isn't Just For Coastal Cities Brochure

DESCRIPTION Communicate the flood risks that non-coastal communities face. English published December 2023, Spanish published March 2024.

AUDIENCE Insurance Agents, Public

ENGLISH agents.floodsmart.gov/inland-flood-risk

SPANISH agents.floodsmart.gov/riesgo-inundación-tierra-adentro



P2334
P2334S

NFIP Pocket Folder

DESCRIPTION Utilize this pocket folder to organize or package resources.

AUDIENCE Insurance Agents, Real Estate Agents



F-010

NFIP Protect the Life You've Built Brochure

DESCRIPTION Promote flood insurance coverage to homeowners, business owners and renters. English published September 2022; Spanish published November 2022; Chinese, Korean and Vietnamese published April 2023; Haitian Creole published September 2023.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/protect-the-life-youve-built

SPANISH agents.floodsmart.gov/proteja-la-vida-que-ha-construido

CHINESE agents.floodsmart.gov/保护-您-创建的-生活
(Simplified)

CHINESE agents.floodsmart.gov/保護-生活-您-建立的
(Traditional)

KOREAN agents.floodsmart.gov/귀하가-만든-삶을-보호하세요

VIETNAMESE agents.floodsmart.gov/bao-ve-cuoc-song-von-co-cua-quy-vi

CREOLE agents.floodsmart.gov/pwoteje-lavi-ou-te-bati



P-2201
P-2201S
P-2201SC
P-2201TC
P-2201K
P-2201V
P-2201HC

NFIP Why Do I Need Flood Insurance? Brochure

DESCRIPTION Explore flood risks and the value of flood insurance. English published July 2021; Spanish published September 2021; Chinese, Korean and Vietnamese published April 2022.

AUDIENCE Insurance Agents, Policyholders, Public

ENGLISH agents.floodsmart.gov/you-need-flood-insurance

SPANISH agents.floodsmart.gov/necesita-un-seguro-de-inundaciones

CHINESE agents.floodsmart.gov/您-需要-洪水-保险
(Simplified)

CHINESE agents.floodsmart.gov/您-需要-洪水-保險
(Traditional)

KOREAN agents.floodsmart.gov/귀하는-홍수-보험이-필요합니다

VIETNAMESE agents.floodsmart.gov/quy-vi-can-bao-hiem-lu-lut



F-002
F-002S
F-002SC
F-002TC
F-002K
F-002V

Protect the Life You've Built with Flood Insurance Door Hanger

DESCRIPTION Utilize this door hanger to inform current and potential clients about the importance of flood insurance. Published November 2019.

AUDIENCE Insurance Agents, Real Estate Agents

ENGLISH agents.floodsmart.gov/nfip-door-hanger



P-2076

A wide variety of downloadable, printable resources are also available for free at agents.floodsmart.gov/resourcelibrary. For additional emergency preparedness materials, visit the Individual and Community Preparedness Division (ICPD) Order Form at orders.gpo.gov/icpd/ICPD.

