



NABH Medication Management Standards for Pharmacy Professionals

Mastering Safe Medication Practices in Healthcare Institutions

India's 1st integrated NABH MOM-focused certification program that bridges pharmacy practice, quality accreditation, and patient safety, empowering professionals to lead safe medication practices in hospitals and institutions.

Updated & Aligned with NABH 4th & 5th Edition MOM Standards

Ideal for:

Pharm D, B Pharm, M Pharm students & Hospital working professionals, Medical & Nursing Professionals



About the Curio

Curio Training and Research Institute (CTRI) is a constituent unit of CliMed Research Solutions India, dedicated to transforming the healthcare (Medical & Pharmaceutical) industries through specialized training and research initiatives. Our mission is to nurture talent, foster innovation, and drive excellence in these critical sectors.

CTRI offers a diverse range of courses tailored to meet the evolving needs of professionals in the pharmaceutical and healthcare fields. Currently, we provide the following programs:

- Medical Writing Diploma
- Clinical Research Diploma
- Pharmacovigilance Training Including Diploma (6 Courses)
- Artificial Intelligence and Machine Learning (AI ML) Diploma
- Regulatory Affairs Diploma
- Industrial Internships
- Research Paper Writing Training
- ICH GCP E6 (R3) Training
- Clinical Data Management (CDM)
- Medical Coding Courses
- SAS Programming Hands-on Training
- Clinical Research Associate (CRA) Training and many more

Our courses are meticulously crafted to enhance the competencies of professionals in the pharmaceutical and healthcare sectors. (Visit the website for more: <https://curioctri.com/>)

About the Course

This intensive program is designed to equip pharmacy professionals with the critical competencies required to implement NABH standards for **Medication Management (MOM)**. The course offers in-depth insights into safe medication practices, governance, emergency preparedness, statutory handling, patient education, & clinical coordination.

Participants will gain practical exposure to **hospital accreditation requirements, medication safety protocols**, and the **role of pharmacy services in NABH audits** — ultimately contributing to **patient safety, regulatory compliance, & institutional excellence**.

This course is designed for pharmacy professionals to understand and implement the 4th & 5th edition NABH (National Accreditation Board for Hospitals) standards related to Medication Management (MOM). It provides insights into best practices, audit preparedness, documentation, error prevention, and interdisciplinary collaboration, aligning with NABH quality benchmarks.



Course Highlights

- ✓ **India's 1st Integrated NABH MOM-Focused Program:** Tailored specifically for pharmacy professionals, bridging pharmacy practice, accreditation standards, and patient safety.
- ✓ **Aligned with NABH 4th & 5th Edition MOM Standards:** Stay current with the latest accreditation guidelines.
- ✓ **Hands-on, Audit-Ready Training:** Practical exposure to documentation, quality indicators, mock audits, and statutory compliance.
- ✓ **Comprehensive 13-Module Curriculum:** Covers governance, procurement, clinical monitoring, emergency readiness, statutory handling, and more.
- ✓ **Pharmacy-Centric Approach:** Designed especially for Pharm D, B Pharm, M Pharm students, and hospital pharmacists.
- ✓ **Real-Life Case Studies & Mock Audits:** Emphasizing practical application and problem-solving during NABH assessments.
- ✓ **Certification for Career Advancement:** Credential from CliMed & CURIO to boost employability and NABH readiness.

Faculty Member

- 1. Trained Hospital Quality Administrator**
A certified quality professional with experience in hospital accreditation processes, including NABH.
- 2. Has overseen medication safety audits, pharmacy inspections, and interdisciplinary trainings.**
- 3. Adept in statutory documentation, narcotic handling, internal audits, and staff preparedness.**
- 4. Experienced trainer in hospital quality management systems with a focus on pharmacy operations.**



Course Benefits & Objectives

Benefits

- ✓ Enhanced employability in NABH-accredited hospitals and institutions.
- ✓ Mastery of medication safety practices aligned with national and international quality benchmarks.
- ✓ Confidence in handling audits, medication error reporting, and legal documentation.
- ✓ Improved patient outcomes through safe medication practices and communication skills.
- ✓ Lifetime value addition for professionals seeking roles in hospital administration and quality departments.

Objectives:

- ✓ To provide in-depth understanding of NABH MOM standards and their practical implementation.
- ✓ To train participants in the end-to-end medication management process – from procurement to patient counselling.
- ✓ To equip learners with tools for internal audits, documentation readiness, and quality indicator tracking.
- ✓ To develop leadership in medication governance, safety culture, and patient-centric care.
- ✓ To promote interdisciplinary collaboration between pharmacy, nursing, and medical departments for optimal outcomes.

Syllabus

Module 1: Introduction to NABH & MOM Standards

- *Overview of NABH & its significance in pharmacy*
- *Medication Management (MOM) Chapter overview*
- *Transition from 4th to 5th edition: Key changes*
- *Accreditation vs Certification: What matters in pharmacy practice*

Module 2: Medication Governance & Policy Implementation

- *Role of PTC (Pharmacy & Therapeutics Committee)*
- *Development of medication-related policies and SOPs*
- *Creating hospital drug formulary (essential, restricted, emergency)*
- *Governance in formulary compliance & therapeutic substitution*

Module 3: Selection, Procurement & Storage of Medications

- *Selection based on safety, efficacy, and cost-effectiveness*
- *Procurement standards, vendor verification, GRN process*
- *Safe storage:*
 - *Cold chain, thermologging, quarantine zones*
 - *High-risk, Schedule X, narcotics, near-expiry drugs*
- *Daily storage checks, segregation, and expiry protocols*

Module 4: Prescription, Transcription & Dispensing Practices

- *Verification of prescriptions & rational drug use*
- *Transcription accuracy in manual & electronic formats*
- *Dispensing workflows: Checks, label verification, 7 Rights*
- *Reducing LASA errors in routine and emergency settings*

Module 5: Medication Administration & Clinical Monitoring

- *7 Rights of medication administration*
- *Administration of high-alert and restricted-use medications*
- *Documentation in medication charts & EMR systems*
- *Monitoring protocols: effectiveness, side effects, compliance*

Module 6: Crash Carts & Emergency Medication Readiness

- *Crash cart design, emergency drug categorization*
- *Daily checklist & refilling protocols*
- *Availability & labelling standards*
- *Staff training for emergency medication access*

Module 7: Narcotics, Schedule X & Statutory Handling

- *Handling and documentation of narcotic and Schedule X drugs*
- *Legal registers, audit trails, restricted access*
- *Compliance with NDPS, DNB and other statutory bodies*
- *Destruction, return, and expiry procedures*

Module 8: Medication Errors & Near Miss Reporting

- *Types: Prescribing, dispensing, administration, documentation errors*
- *Medication Error Report forms: design & analysis*
- *RCA (Root Cause Analysis) & CAPA documentation*
- *Promoting a safety culture: no-blame, continuous learning*

Module 9: Drug Recall, Banned Drugs & Regulatory Action

- *Drug recall protocol as per NABH*
- *Identifying banned drugs and clinician communication*
- *Managing regulatory alerts (state/national)*
- *Safe removal, replacement & audit-ready traceability*

Module 10: Food-Drug & Drug-Drug Interactions

- *Categories of interactions (pharmacokinetic, pharmacodynamic)*
- *Role of pharmacists in clinical communication*
- *EMR alert systems & pharmacist review during rounds*
- *Interaction documentation and clinician escalation protocol*

Module 11: Patient Counselling & Communication Skills

- *Role of pharmacists in patient education*
- *Counselling for chronic conditions, elderly, pediatric patients*
- *Verbal & written instructions: labeling and discharge medications*
- *Communication skills: active listening, empathy, clarity*

Module 12: Internal Audits & Quality Indicators in MOM

- *Preparing the pharmacy for NABH audits*
- *Tracer methodology & document readiness*
- *KPI tracking: dispensing errors, documentation, recall compliance*
- *Internal audit formats and pharmacy dashboard*

Module 13: Final Evaluation, Case Studies & Certification

- *Mock audit: EMR review, crash cart inspection, narcotic register*
- *Case-based learning and problem solving*
- *Written exam + feedback*
- *Certification of completion*

Assessment and Certification:

To obtain the certification completion certificate, participants must pass the online final exam (subjective & objective) with 60% marks and complete the assignments



Course Details:



Duration of Course:
3 Months



Date of Commencement:
August 31, 2025



Class:
Every Sunday, 60-90 Minutes



Last Date of Registration:
August 25, 2025



Mode:
Virtual on Zoom Meeting
(Participants can revisit the recordings in case they miss the live class)



Full Course Fee:
999 INR (Limited Batch Price)
(80% Hospital/NABH CSR Discount on 4999 INR)



Fee for CliMed Interns & Alumni Interns:
399 INR (92% Hospital/NABH CSR Discount on 4999 INR)



Registration Link:

<https://rzp.io/rzp/cunabh>

Resource Person



Dr. Akhila Reddy Jillella, PharmD

*HOD Clinical Pharmacy & Drug Safety
NABH Accreditation Consultant
AI-Enabled Healthcare Innovator
Wellness Hospitals, Hyderabad*

Course Convener



Dr. Ajit Singh

*National Coordinator, ACPI Core Committee &
In-charge of National Student Consortium, ACPI
Founder & CEO, CliMed & Curio
Research Scientist for ICMR, Department of Medicine,
KMC, MAHE, Manipal*