

PlatformOps - Platform Services Landscape

EXPERIENCE SERVICES

External facing, often associated with digital products, portals, public or internal. Examples: Digital Products, portals etc.

DOMAIN SPECIFIC SERVICES

Platforms/Services or else for specific internal domains or audiences. Examples: Serving data scientists

SHARED SERVICES

Shared by many but not necessarily indispensable to all, this may be classed as optional. Or be offered in different ways. Examples: CI/CD, observability, automation.

FOUNDATIONAL SERVICES

The foundational components/services 'always present' that the rest cannot do without, Characteristics: often used by many, indispensable.
Examples: compute, networking, baseline security.