

Ranch Guest Safety Policies & General Information

These policies have been adopted to ensure the safety and comfort of all guests visiting Branded Rock Canyon ranch. Guests breaking safety protocols or ranch policies will be asked to leave the ranch immediately, with no refund of their reservation or activity.

<u>Safety Policy</u>: Please listen carefully to any safety briefings given by your guide or instructor, prior to participating in your chosen activity. If you are participating in shooting sports, or knife/axe throwing, you are required to follow all range safety rules during and after your activity. No live rounds in the chamber, or weapons in hand until your guide or instructor tells you to do so. All firearms must be unloaded and returned to your guide or instructor at the conclusion of the activity, and will be kept in locked storage when not in use. Please return all unused ammunition to your instructor or guide. Spent casings should be disposed of in the "brass cans" or buckets located in the various shooting venues. The five general rules of firearm safety are:

- 1. Treat every weapon as if it is loaded
- 2. Never point your weapon at anything you do not intend to destroy.
- 3. Keep your finger straight and off the trigger until you are ready to fire.
- 4. Keep your weapon on safe until you are ready to fire.
- 5. Know your target and what lies beyond.
- Respect Wildlife: the ranch is home to a variety of fish and wildlife species, and you will undoubtedly encounter several of them during your visit. To protect the wildlife, and ensure your safety, please do NOT attempt to approach, capture, or interact with wild animals, even if they seem "tame." If an animal appears to be in distress for any reason, do not approach it. Alert a staff member or manager to the situation. The ranch is also home to poisonous rattle snakes and several predators: mountain lion, black bear, coyotes, and even wandering wolves. For your safety, we recommend hiking or mountain biking with multiple members of your group, or with a staff member or guide.
- <u>Leave no trace</u>: please do not leave trash or food anywhere on the property during your visit. Not only is this unsightly for other guests, it is a health hazard for wildlife and can also attract unwanted interaction with bears. Waste and recycling receptacles are available at all activity venues. You may discover fossils, arrowheads, or other natural items while recreating on the ranch. Please leave those items where you find them, so that others may also enjoy the discovery.
- <u>Fishing:</u> fishing equipment for the lodge Orchard Lake and nearby Buckhorn lake are available on the dock or inside Guest House entry room. Fishing is catch and release only. Please handle fish carefully, using nets to bring the fish to shore, pliers to remove the barbless hooks, and minimizing skin contact with the fish, and especially the gills. If you are new to fishing, or would like to fish the Upper Lakes, please schedule a guide to assist you. The Upper Lakes require fly-fishing equipment only.
- Water Sports, Saunas, & Cowboy Hot Tub: you are welcome to use the assorted boats and paddle boards on the dock during daylight hours. Lifejackets and towels are located inside the brown bins on the dock. There is no lifeguard on duty. The steam and dry saunas in the lodge basement Spa are available to use at any time. Please ask a staff member to assist with turning on the saunas. Our "cowboy hot tub" is located near the stream and BBQ Pavilion. This is a wood-fire heated tub that requires approx. 2 hours to heat for your use. If you would like to try out this relaxing experience, please let a staff member know at lunch service so we can have the tub heated and ready for your use

in the evening. Hot tub towels are located in the brown bin, and personal robes and slippers are in your guest room closet. We ask that you close the hot tub cover after use.

- <u>Smoking Policy:</u> all indoor locations are designated smoke-free. Smoking is permitted on the lodge patios, dock, concrete driveway and BBQ Pavilion area, or on the lawns. Please dispose of fully extinguished butts in the outdoor trash cans, fireplaces, or fire pits. Due to the high risk of wild-fire danger, smoking is prohibited at other ranch locations or out on the trails.
- <u>Muddy stays outside</u>: in an effort to maintain cleanliness in the lodge, we request you remove muddy boots and gear prior to entering the Lodge. A boot washing rack (with hot & cold water) is located at the entry to the Guest House, and personal lockers are available inside the Rod and Gun room of the Guest House for storage of your gear. Boot dryers are also available.
- <u>Housekeeping Services:</u> as this is first and foremost a private home, we make the effort to afford as much privacy to our guests as possible. For this reason, *housekeeping will NOT enter and service your room on a daily basis*. If you prefer to have daily room servicing (beds made, fresh linens), please make note of this on your Guest Registration Form, and hang the "Service My Room" card on the entry door handle so that housekeeping can clearly see the request. To conserve water in this desert environment, we ask that you reuse your towels.
- <u>Personal Belongings:</u> Guest rooms are typically left unlocked for ease of entry. For sensitive items, personal safes are available in your room closet. If you are accidentally locked out of your room, ask a staff member for re-entry. Keys are available for guests who prefer to keep rooms locked at all times.
- <u>Guest Laundry:</u> laundry bags are available in your room closet. If you require laundry service, please leave the bag outside your room door by 9:00am, along with any personal laundry instructions. Housekeeping will attempt to have your laundry back in the room by 3pm each day. Mild and unscented laundry soap is used, with cold water wash and rinse cycles, and dryer heat on low setting.
- Altitude Sickness: Branded Rock Canyon ranch is considered a high-elevation location. The Homestead Lodge & Guesthouse are at 6,500 ft, and "Skinner Ridge" (Jeep tours, hunting, hiking) is over 8,000 ft. If you are unaccustomed to these higher elevations, you may be prone to altitude sickness. Symptoms may look and feel like the flu headache, dizziness, nausea, vomiting, fatigue, coughing, shortness of breath and trouble sleeping. Methods to help counteract altitude sickness include:
 - Drink water copiously and constantly. This is an extremely dry desert climate. It is very possible to get dehydrated without even breaking a sweat.
 - Minimally consume or avoid alcohol for the first few days. Alcohol dehydrates you and drinking at high altitudes amplifies its affect.
 - Consume a high-carbohydrate diet. Lots of granola bars, trail mix, etc.
 - Slow down and rest frequently during your outings, and drink water or sports beverages with electrolytes to help your body recover and maintain hydration.

Please alert your instructor, guide, or ranch management if you are experiencing any of the symptoms of altitude sickness. It affects everyone differently and can come on very slowly over a period of 24-48 hours, or within just a short time of arriving at the lodge or on top of Skinner Ridge. We do carry a limited supply of personal oxygen tanks for immediate onset treatment, however, the best method is to get you down to lower elevations and consult a physician.

• <u>Alcohol Policy:</u> Please drink responsibly and cautiously. Most guests experience a lower tolerance of alcohol due to the higher elevation. Absolutely no drinking before or during hunting or shooting

activities, and if you are still drinking after 10:30pm, you will <u>NOT</u> be permitted to hunt or shoot the next morning. Our bartender will offer a Last Call around 10:00pm

- <u>Drug Policy:</u> all drugs, regardless of Colorado state laws, are strictly prohibited on ranch property.
- <u>ProShop:</u> our lodge ProShop is located next to the front office and is available at any time for you to browse our selection of fine hunting, casual, fishing, and collectible items. Our ProShop honor system allows you to shop at leisure, regardless of staff presence, and add items to your personal room "tab." Your bill will be settled prior to check-out.
- <u>Internet & Phone services:</u> For your convenience, the lodge does have open Wi-Fi (no password required), labeled as Branded Rock Canyon. You should still be able to connect to Wi-Fi calling/texts if your phone provider supports this option.
- <u>Pet Policy:</u> we love pets as much as you do, but due to the disturbance to wildlife caused by domestic pets, as well as predator danger to the pets themselves, pets are not allowed at the ranch.
- <u>Gratuity:</u> Throughout your visit you will encounter many members of our lodge and ranch staff that are dedicated to providing you an exceptional experience. For this reason we have eliminated the wonderment of "What is an appropriate tip?" by including a service fee in the balance of your invoice.
- Wines: The owners of Branded Rock Canyon ranch are also proprietors of several internationally acclaimed vineyards in northern California, New Zealand, and Australia. As our guest, you will enjoy a fine selection of complimentary house wines with meals or at the Mountain Man Saloon. Upgraded wines from these vineyards are also available for purchase and consumption on premises, and can be added to your "tab" and settled prior to check-out. A wine list can be found at the bar or in the dining hall. In addition, if you would like to order particular labels for home consumption, please visit the front desk to place an order, or complete the assorted order forms included in your guest room packet.
- <u>Vehicles & Equipment:</u> guests are <u>not allowed</u> to drive ranch vehicles or operate ranch equipment at any time. Your personal vehicles are not allowed on ranch property except in designated parking areas at the Lodge, Guesthouse, or Jeep barn. Please stay on the main county road at all times when arriving or departing the ranch.
- <u>Damages to Ranch Property:</u> We reserve the right to charge guests the cost of rectifying damage caused by the deliberate, negligent, or reckless act of the guest to the Ranch's property (including linens) or structure. Should this damage come to light after the guest has departed, we reserve the right to make a charge to the guest's credit/debit card, or send an invoice for the amount to the registered address. We will however make every effort to rectify any damage internally prior to contracting specialists to make the repairs, and therefore will make every effort to keep any costs that the guest would incur to a minimum. In severe cases the guest will be liable for any loss of revenue that the Ranch suffers while the room is being repaired.
- Removal of Ranch Property: We reserve the right to charge guests the cost of replacing any items that are removed from the premises by them without consent. The charge will be the full replacement amount of the missing item, including any carriage charges. Should the fact that the item is missing come to light after the guest has departed, we reserve the right to make a charge to the guests credit / debit card, or send an invoice for the amount to the registered address.