



INSIGHT HEALTH & WELLNESS, LLC

Sliding Fee Discount Program & Financial Assistance Policy

Effective Date: July, 2026

Commitment to Access

Insight Health & Wellness, LLC believes that financial hardship should not be a barrier to receiving quality psych/mental health care. In addition to being part of the Medical Society of Delaware's Voluntary Initiative Program (VIP), the practice offers a Sliding Fee Discount Program to help eligible patients obtain psychiatric services regardless of ability to pay.

Eligibility

Patients may request consideration for a sliding fee discount based on documented financial need, including:

- Household income
- Household size
- Current Federal Poverty Guidelines (FPG)
- Other documented financial hardship, when applicable

Examples of financial hardship may include loss of employment, unexpected medical expenses, temporary financial crisis, or other documented circumstances affecting the patient's ability to pay.

Discount Determination

Eligible patients may receive reduced fees according to the practice's Sliding Fee Discount Schedule. Requests are reviewed individually using the established eligibility criteria and are applied consistently and may be updated if a patient's financial circumstances change.

Nondiscrimination

Financial assistance decisions are made without regard to race, color, religion, national origin, sex, gender identity, sexual orientation, age, disability, or any other characteristic protected by applicable federal or state law.

Pro Bono Services

When clinically appropriate and operationally feasible, the practice may provide no-fee services in accordance with available practice resources and this policy.

How to Apply

Patients who believe they may qualify for financial assistance should contact us through our patient portal. Supporting documentation will generally be requested to verify eligibility; however, the practice may consider alternative documentation when standard income verification is unavailable.