



精英太極坊
Elite Taiji Club

Return Policy

Due to the evolving Covid-19 situation our return policy is adjusted as hereunder: We ask that you are flexible with us in terms of processing returns once they are delivered to us. We will be processing returns as soon possible, but given reduced staff to promote social distancing, there could be a moderate delay in processing the issue.

Our Return Policy ~ No Questions Asked

The Club will accept returns within 14 days of goods arrival date. Items must be in new condition, with original packing plus all manuals and accessories supplied. The Purchaser is required to bear the return shipping cost while the Club will pay for the replacement freight in case of an exchange.

Please ship all return/exchange items to our assigned locations indicated on our email.

*Under all circumstances, purchasers are required to bear import duties or customs clearance, if there is any.

General Refund/Return information:

*Special Order or custom made items are not accepted for return/exchange without our prior consent.

*Refunds for credit card purchases will be credited to the card used for the original purchase.

*A refund check will be issued for purchase made by personal check or cash would usually take 7 to 10 business days from the date we receive the return.