

Flip The Script YOUTH CIC

WEBSITE TERMS AND CONDITIONS

Document:	Website Terms and Conditions
Effective Date:	January 2026
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1. INTRODUCTION

Welcome to the Flip The Script Youth CIC website (flipthescriptyouth.org). By accessing and using this website, you agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, please do not use our website.

Flip The Script Youth CIC is a Community Interest Company registered in England and Wales. We are committed to supporting young people, particularly those at risk of or affected by gang violence, exploitation, and other forms of harm.

2. DEFINITIONS

In these Terms and Conditions:

- "We", "us", "our" refers to Flip The Script Youth CIC
- "You", "your" refers to the user of this website
- "Website" refers to flipthescriptyouth.org and all associated pages
- "Services" refers to all programs, activities, and support provided by Flip The Script Youth CIC
- "Content" refers to all text, images, videos, documents, and other materials on this website

3. ACCEPTANCE OF TERMS

By accessing and using this website, you confirm that:

- You have read and understood these Terms and Conditions
- You agree to comply with these terms



- You are at least 13 years of age, or have parental/guardian consent to use this website
- You will use the website in accordance with all applicable laws and regulations

4. USE OF WEBSITE

4.1 Permitted Use

You may use our website to:

- Learn about our services and programs
- Access resources and information
- Contact us with enquiries
- Access support and guidance materials
- Register for programs or events (where applicable)

4.2 Prohibited Use

You must not:

- Use the website for any unlawful purpose
- Attempt to gain unauthorised access to any part of the website
- Introduce viruses, malware, or other harmful material
- Interfere with or disrupt the website or servers
- Use automated systems to access the website without our permission
- Collect or harvest information about other users
- Impersonate another person or entity
- Post or transmit offensive, discriminatory, or inappropriate content
- Infringe on intellectual property rights
- Use the website in any way that could harm children or young people

5. INTELLECTUAL PROPERTY RIGHTS

5.1 Ownership

All content on this website, including text, graphics, logos, images, videos, and software, is the property of Flip The Script Youth CIC or our licensors and is protected by copyright, trademark, and other intellectual property laws.



5.2 Use of Content

You may:

- View and download content for personal, non-commercial use
- Print single copies of pages for personal reference
- Share links to our website on social media

You may not:

- Reproduce, modify, or distribute our content without written permission
- Use our logo, branding, or materials for commercial purposes
- Remove or alter copyright notices or attributions
- Create derivative works from our content

Educational institutions and youth organisations may use our materials for educational purposes with appropriate attribution. Please contact us for permission.

6. USER CONTENT AND SUBMISSIONS

6.1 Your Submissions

If you submit content to our website (such as feedback forms, comments, or registration information):

- You grant us a non-exclusive licence to use, reproduce, and publish your submission
- You confirm that you own or have permission to share the content
- You agree your submission does not violate any laws or third-party rights
- You understand we may moderate, edit, or remove submissions at our discretion

6.2 Your Responsibility

You are solely responsible for any content you submit. We are not liable for user-generated content.

7. PRIVACY AND DATA PROTECTION

We are committed to protecting your privacy and personal data. Our use of your information is governed by our Privacy Policy, which complies with UK GDPR and the Data Protection Act 2018.



Key points:

- We collect only necessary information
- We use data to provide and improve our services
- We protect children's data with additional safeguards
- We do not sell or share your data with third parties for marketing
- You have rights to access, correct, and delete your data

Please read our full Privacy Policy for detailed information about how we collect, use, and protect your personal data.

8. COOKIES

Our website uses cookies to improve your experience. Cookies are small text files stored on your device that help us:

- Remember your preferences
- Understand how you use our website
- Improve website functionality
- Ensure website security

You can control cookies through your browser settings. However, disabling cookies may affect website functionality. Please see our Cookie Policy for more information.

9. THIRD-PARTY LINKS

Our website may contain links to third-party websites, including:

- Partner organisations
- Funding bodies
- Support services
- Social media platforms
- Resource providers

We are not responsible for the content, privacy policies, or practices of third-party websites. We recommend reviewing their terms and privacy policies before using them. Links do not imply endorsement.



10. SAFEGUARDING

The safety and wellbeing of children and young people is our priority. If you have concerns about a young person's safety, whether related to our services or not:

Contact our Designated Safeguarding Lead:

- Email: contact@ftsyouth.org
- In an emergency, call 999
- For advice, call the NSPCC Helpline: 0800 800 5000
- Young people can call Childline: 0800 1111

We will take all safeguarding concerns seriously and follow our Safeguarding and Child Protection Policy.

11. DISCLAIMER OF WARRANTIES

11.1 Website Availability

We provide this website on an 'as is' and 'as available' basis. We do not guarantee that:

- The website will be available at all times or uninterrupted
- The website will be free from errors or viruses
- Content will always be accurate or up to date
- The website will meet your specific requirements

We reserve the right to suspend, withdraw, or modify the website without notice for maintenance, updates, or other reasons.

11.2 Information Accuracy

While we strive to ensure information on our website is accurate and current, we cannot guarantee its completeness or reliability. Information is provided for general guidance only and should not be relied upon as professional advice.

For specific advice related to your circumstances, please contact us directly or seek appropriate professional guidance.

12. LIMITATION OF LIABILITY

To the fullest extent permitted by law:

- We are not liable for any loss or damage arising from your use of this website



- We are not responsible for any viruses or harmful material you may encounter
- We are not liable for any third-party content or external websites
- We are not responsible for any loss of data or corruption

Nothing in these terms excludes or limits our liability for:

- Death or personal injury caused by our negligence
- Fraud or fraudulent misrepresentation
- Any other liability that cannot be excluded by law

13. INDEMNIFICATION

You agree to indemnify and hold harmless Flip The Script Youth CIC, its directors, staff, volunteers, and partners from any claims, damages, losses, or expenses (including legal fees) arising from:

- Your use of the website
- Your violation of these Terms and Conditions
- Your violation of any rights of another party
- Any content you submit to the website

14. CHANGES TO TERMS

We may update these Terms and Conditions from time to time to reflect:

- Changes in law or regulation
- Changes to our services or website
- Improvements to clarity or accuracy

When we make significant changes, we will:

- Update the 'Last Updated' date at the top of this document
- Notify users via website banner or email (where appropriate)
- Publish the updated terms on our website

Your continued use of the website after changes constitutes acceptance of the updated terms. Please review these terms periodically.

15. CHANGES TO WEBSITE

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We reserve the right to:

- Modify or discontinue any part of the website
- Change the availability of features or content
- Update website design or functionality
- Suspend access for maintenance or improvements

We will make reasonable efforts to notify users of significant changes, but we are not obligated to maintain any particular feature or content.

16. TERMINATION OF ACCESS

We may suspend or terminate your access to the website if:

- You breach these Terms and Conditions
- Your use poses a risk to our website, services, or others
- We are required to do so by law
- We cease operating the website

You may stop using the website at any time. Sections of these terms that should survive termination (such as intellectual property rights and limitation of liability) will continue to apply.

17. GOVERNING LAW AND JURISDICTION

These Terms and Conditions are governed by the laws of England and Wales. Any disputes arising from these terms or your use of the website will be subject to the exclusive jurisdiction of the courts of England and Wales.

18. SEVERABILITY

If any provision of these Terms and Conditions is found to be invalid or unenforceable, that provision will be limited or eliminated to the minimum extent necessary, and the remaining provisions will remain in full force and effect.

19. ENTIRE AGREEMENT

These Terms and Conditions, together with our Privacy Policy and Cookie Policy, constitute the entire agreement between you and Flip The Script Youth CIC regarding your use of the website and supersede any prior agreements or understandings.

20. CONTACT INFORMATION

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If you have any questions, concerns, or feedback about these Terms and Conditions or our website, please contact us:

Organisation:	Flip The Script Youth CIC
Email:	contact@ftsyouth.org
Website:	FTSyouth.org
Safeguarding:	contact@ftsyouth.org

Thank you for visiting Flip The Script Youth CIC.

We are committed to supporting young people and creating safe spaces where they can thrive. If you have any questions about our services or how we can help, please don't hesitate to get in touch.

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