

## CARE Resource Connection – Beyond the Fire Checklist

### CRISIS LINES FOR HELP



	MINNEAPOLIS CHAPTER OF THE RED CROSS- 612-871-7676
	NYSTROM & ASSOCIATES, LTD- Special Projects Team at 651-529-8680. Please state CARE Resource Connection referred you to call for help after the fire for counseling appointments at any location.
	HENNEPIN COUNTY COPE- Mental Health CRISIS LINE- 612-596-1223
	CANVAS Health -Anoka County Residents- 763-755-3801

### CARE TEAM



	Call your doctor and get a checkup after the fire. Let them know what happened and they can assist you. If you are caring for a loved one, and they have medical needs, your care team can assist you with this.
	Call your pharmacy inform them you had a fire, inform them if you have removed medications from the home and they will assist you with your medications.
	Any medical equipment (CPAP Machines, Wheelchairs, walkers, etc.) Your care team can assist you with replacing these items.
	Call your vet, they may want you to bring your animals in for checkup.
	Call your children's school. Ask the school counselor to assist you with your children's needs for homework, missed time, and any other special needs that your child may have and you want to discuss.

### NEEDED CORRESPONDENCE



	Call your bank/credit accounts and inform them you had a fire, you may have lost your banking cards, checkbook, and any other banking/business/investment documents.
	Call your employer, you may need them to assist you getting your health insurance cards, HSA cards, and other information that they can assist you with that was lost in the fire.
	Social Security Office- lost Social Security Cards
	DMV- lost identification, birth certificates (Co. Offices for other docs)
	Call your auto insurance agent, inform them of the fire for rental car
	Call your post office, have them hold your mail or set up a PO box



## INSURANCE CLAIM

	Save all receipts for items that you are purchasing after the fire.
	A copy of your entire homeowners or rental policy. You will need this to refer back to with your agent. You may want to ask for a free insurance policy review to understand all your coverages.
	Secure your home, board up your home to prevent trespassing, break ins, and to protect your property. Your insurance company or your city may have a list of service providers to assist you with this.
	Get an estimate of work that needs to be done on the home to help make an informed decision on what needs to be done. Your insurance agent may recommend a company, but you should have at least another bid for your home and feel comfortable with that company.
	Your agent will ask you to begin to create a personal inventory of what is lost in the fire. This will take time, and it can be emotional, please refer back to your crisis lines if you needs assistance.



## MISCELLANEOUS TASKS

	Temporary living, your insurance agent should have a company that will assist you with finding a rental property.
	Time off from work, if you need documentation of needing time off from work, your care team and counselor can assist you as well as your HR department if you need to take a longer period of time off.
	Going back to the home with the insurance agent & adjuster after the fire– please bring a mask, closed toed shoes, and protective clothing as it can be dangerous and pose a health hazard entering the home after the fire. You may call the City Inspector or Fire Marshal and ask for them to meet you.
	Call the Fire Department and ask for the Fire Marshall or the person responsible for the investigation of the fire. Request the fire report.
	Call the Police Department and inform them of the fire, and your contact information and temporary address.
	Call your utilities; inform them of the fire, as well as the City to make sure the water and electricity have been shut off to home.
	Call your City's building department and ask to speak with the person that you will be working with as your home is under construction. They will want to stay in contact with you if they have questions or need to reach you about your property.