



LIBERTAS PROPERTY

Privacy Notice

Who We Are

1. Libertas Property Limited is committed to protecting and respecting your privacy. We are registered with the Information Commissioner's Office (ICO) under registration number (C1520532)

What Personal Data We Collect

2. When you use our website to contact us, we may collect the following information:
 - Your name
 - Your address
 - Your telephone number
 - A description of your property
 - We may also collect any other information you choose to provide in your message to us.

How We Use Your Information

3. We use your personal data to:
 - Respond to your property enquiry
 - Assess whether we are interested in purchasing your property and to communicate with you about the sale process
4. We will not use your personal data for marketing purposes unless you have specifically consented to this.

Our Legal Basis for Processing

5. We process your personal data on the basis of:
 - a) **Legitimate interests** — to respond to your enquiry and conduct our business operations.
6. If you opt in to marketing communications, we will rely on your **consent** for that specific purpose.

How We Store and Protect Your Data

7. We take appropriate technical and organisational measures to safeguard your personal information. Your data is stored securely in encrypted systems and only accessible to authorised personnel.
8. We use SSL encryption supplied and maintained by GoDaddy.com, on our website to protect the transmission of information you send to us.

How Long We Keep Your Data

9. We will retain your personal information for as long as necessary to deal with your enquiry and for a reasonable period thereafter (typically 12 months), unless a longer retention period is required by law or legitimate business need.
10. If you enter into a contract with us, we may retain your data for up to 7 years to comply with legal and accounting requirements.

Sharing Your Data

11. We do not sell, rent, or trade your personal data. We may share your data with trusted service providers who assist us in operating our business (for example surveyors or structural engineers), but only under strict confidentiality agreements.
12. We will not transfer your data outside of the UK or EEA without adequate protections.

Your Rights

13. Under data protection law, you have rights including:
 - The right to access the personal data we hold about you
 - The right to ask us to correct inaccuracies
 - The right to request the erasure of your personal data
 - The right to object to or restrict our processing
 - The right to data portability
14. To exercise any of your rights, please contact us using the details below.
15. You also have the right to lodge a complaint with the Information Commissioner's Office (ICO) if you are unhappy with how we have handled your data.

Changes to This Privacy Notice

16. We may update this Privacy Notice from time to time. Any changes will be posted on this page and, where appropriate, notified to you.

17. This notice was last updated on 28 April 2025 and will be reviewed every 12 months.

Contact

18. If you have any questions about this Privacy Notice, please contact:

Email: privacy@libertas-property.co.uk

Address: Suite A 82 James Carter Road, Mildenhall, Bury St. Edmunds, Suffolk, England, IP28 7DE