



# May Oak Leaf

*Published for the residents of Oak Creek*

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Dear Residents,

For the past several weeks, we have been thrust into the throws of the COVID-19 Pandemic. The entire country has had to adjust priorities and accept a new normal to our daily lives. This includes the social aspects here at Oak Creek.

We know that you are missing your daily routine whether it be working out in the fitness center, participating in aerobics classes, meeting up at the Club for a cup of coffee or just stopping by to say hello to your fellow neighbor. We know that this new normal is not easy for you, but just remember that this too shall pass.

In the meantime, we will continue to practice social distancing for the health and safety of our families and community. Please know that we are closely monitoring the changing situation and complying with public health guidance.

At this time, we are called upon to be our best selves, with patience, understanding and compassion. As we go forward, we'll be sure to keep you updated on any changes and know that we always value your questions, ideas and feedback.



“The smallest act of kindness is worth more than the greatest intention.”  
- Kahil Gibran

Thank you to the resident who went out of their way to create this inspiring message.

Sincerely,

*Estella Guerra*  
**Club Manager**



1600 Sand Hill Road , Palo Alto, CA 94304 [www.oakcreekapts.com](http://www.oakcreekapts.com), (650) 327-1600



## Running Essential Errands: CDC Recommendations



### Shopping for food and other household essentials

#### Stay home if sick.

- Avoid shopping if you are sick or have symptoms of COVID-19, which include a [fever, cough, or shortness of breath](#).

#### Order online or use curbside pickup.

- Order food and other items online for home delivery or curbside pickup (if possible).
- Only visit the grocery store, or other stores selling household essentials, in person when you absolutely need to. This will limit your potential exposure to others and the virus that causes COVID-19.

#### Protect yourself while shopping.

- Stay at least 6 feet away from others while shopping and in lines.
- Cover your mouth and nose with a [cloth face covering](#) when you have to go out in public.
- When you do have to visit in person, go during hours when fewer people will be there (for example, early morning or late night).
- If you are at [higher risk for](#) severe illness, find out if the store has special hours for people at higher risk. If they do, try to shop during those hours. People at higher risk [for severe illness](#) include adults 65 or older and people of any age who have serious underlying medical conditions.
- [Disinfect](#) the shopping cart, use disinfecting wipes if available.
- Do not touch your eyes, nose, or mouth.
- If possible, use touchless payment (pay without touching money, a card, or a keypad). If you must handle money, a card, or use a keypad, use hand sanitizer right after paying.

#### Use hand sanitizer when you leave the store. Wash your hands when you get home.

- After leaving the store, use hand sanitizer. When you get home, wash your hands with soap and water for at least 20 seconds.
- At home, follow food safety guidelines: clean, separate, cook and chill. There is no evidence that food or food packaging has been linked to getting sick from COVID-19.



### Accepting deliveries and takeout orders

#### Limit in-person contact if possible.

- Pay online or on the phone when you order (if possible).
- Accept deliveries without in-person contact whenever possible. Ask for deliveries to be left in a safe spot outside your house (such as your front porch or lobby), with no person-to-person interaction. Otherwise, stay at least 6 feet away from the delivery person.

#### Wash your hands or use hand sanitizer after accepting deliveries or collecting mail.

- After receiving your delivery or bringing home your takeout food, wash your hands with soap and water for 20 seconds. If soap and water are not available, use a hand sanitizer with at least 60% alcohol.
- After collecting mail from a post office or home mailbox, wash your hands with soap and water for at least 20 seconds or use a hand sanitizer with at least 60% alcohol.



### Getting gasoline

#### Use gloves or disinfecting wipes on handles or buttons before you touch them.

- Use gloves or disinfecting wipes on handles and buttons before you touch them (if available).
- After fueling, use a hand sanitizer with at least 60% alcohol. Wash your hands for at least 20 seconds when you get home or somewhere with soap and water.



## COMCAST



“For the month of May Comcast sessions will be Virtual every Thursday from 5pm-6:30pm! Please feel free to call, text, or email to book your time slot with Oak Creek’s Xfinity Community Account Manager Veronica at (925) 961-7547 or [veronica\\_barrera@cable.comcast.com](mailto:veronica_barrera@cable.comcast.com) for anything Xfinity related. Due to the current situation Palo Alto Xfinity store has modified their hours temporarily, please text Veronica for more info. Anyone who reaches out will receive a free Xfinity movie rental (value \$5.99) and entered into a raffle for one free pizza delivery at the end of the month. Ask about FREE flex for internet only customers”

## Award-Winning Films on Netflix



1. The Social Network
2. The Shawshank Redemption
3. The Talented Mr. Ripley
4. The Pianist
5. Marriage Story
6. Sherlock Holmes
7. Malcolm X
8. Saving Mr. Banks
9. Jersey Boys
10. Tinker Tailor Soldier Spy

## Stay Connected and Distracted During Social Distancing



- Meet up with your friends virtually while playing together. Friends can gather in “Animal Crossing: New Horizons”
- This is the perfect opportunity to get into cooking by putting pantry staples to good use and testing out more ambitious recipes
- Use video chatting platforms like Zoom and FaceTime to throw parties or just hang out.
- Join a virtual workout class, many yoga studios and gyms are live-streaming classes for free.
- Take some time to dig into your backlog of books
- Take virtual tours of cities, museums and national park to “escape” your home.





# Oak Creek Apartments

## Administration Office

|                  |  |                   |
|------------------|--|-------------------|
| Office Hours:    | Mon-Fri 8:30am-5:30pm (Phone Calls and Email Only) |                   |
| Office Number:   | (650)327-1600                                      |                   |
| Fax Number:      | (650)327-2459                                      |                   |
| Suzanne Landers  | Property Manager                                   | slanders@gb-a.com |
| Ty Po            | Assistant Property Manager                         | typo@gb-a.com     |
| Daiana Rodriguez | Administrative Assistant                           | dvega@gb-a.com    |

## Maintenance

|                |  |                   |
|----------------|--|-------------------|
| Office Hours:  | Mon-Fri 8:30am-5:30pm (Phone Calls and Email Only) |                   |
| Office Number: | (650)321-9761                                      |                   |
| Billy Shamuel  | Maintenance Manager                                | bshamuel@gb-a.com |
| Roxanne Hunt   | Maintenance Services Coordinator                   | rhunt@gb-a.com    |

## Rental Office

|                 |  |                  |
|-----------------|--|------------------|
| Office Hours:   | Mon-Fri 8:30am-5:30pm (Phone Calls and Email Only) |                  |
|                 | Sat and Sun: 9am-5:30pm                            |                  |
| Office Number:  | (650)321-1701                                      |                  |
| Ed Tso          | Leasing Director                                   | etso@gb-a.com    |
| Patricia Garcia | Leasing Specialist                                 | pgarcia@gb-a.com |

## Clubhouse

|                |                    |
|----------------|--------------------|
| Office Hours:  | Temporarily Closed |
| Office Number: | (650)384-4716      |
| Fax Number:    | (650)324-2849      |
| Estella Guerra | eguerra@gb-a.com   |
| Susan Milliken | jmilliken@gb-a.com |
| Gianna Bologna | gbologna@gb-a.com  |
| Alexia Farias  | afarias@gb-a.com   |

|               |                    |
|---------------|--------------------|
| Tennis Courts | Temporarily Closed |
|---------------|--------------------|

|                 |                    |
|-----------------|--------------------|
| Fitness Center: | Temporarily Closed |
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**COURTESY**

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**PATROL  
HOURS:**

Daily

5:30pm-8:30am

**1(408)520-1975**