

**Prime Aesthetics Dental Lab DBA Julian Ceramic Dental Lab
SMS Opt-In Agreement Form**

Business Name: Prime Aesthetics Dental Lab DBA Julian Ceramic Dental Lab

Phone Number: (305) 912-1217

Business Address: 6010 NW 99th Ave Unit 103 Doral FL 33178

Website: JulianCeramic.com

Customer's Name: _____

Phone Number: _____

Contact Email: _____

If you would like to receive text message communication, please text START or YES to this phone number: **(305) 912-1217** from **Prime Aesthetics Dental Lab DBA Julian Ceramic Dental Lab DBA Julian Ceramic Dental Lab**. By opting in, you will begin receiving **Account Notifications, Delivery Notifications, and Customer Care** text messages. Consent is not a condition of purchase.

Message frequency varies based on communication needs. Message & data rates may apply. You can reply STOP to unsubscribe at any time or HELP for assistance. Mobileopt-in information will be shared with third parties. Our privacy policy and terms and conditions are available **below**.

Privacy Policy

Effective Date: 2/23/25

1. Introduction

Julian Ceramic Dental Lab ("Company," "we," "our," or "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website julianceramic.com, use our services, or interact with us, including through SMS communications.

By using our website, providing your phone number, or opting into our SMS program, you consent to the terms outlined in this Privacy Policy.

2. Information We Collect

We collect the following types of information:

- **Personal Information:** Name, email address, phone number (including for SMS communications), and other details provided through contact forms, appointment scheduling, or transactions.
- **Billing Information:** Payment details for transactions (if applicable).
- **Technical Data:** IP address, browser type, device information, and website usage details through cookies and analytics tools.
- **Health Information (if applicable):** Any patient-related data shared with us, in compliance with HIPAA regulations.

3. How We Use Your Information

We collect and use your data for the following purposes:

- To provide, manage, and improve our services.

- To process orders, payments, and appointment requests.
- To send appointment reminders, and important updates via SMS and email.
- To comply with legal and regulatory obligations.

4. Mobile Information Sharing Policy

We do not sell, rent, or share your mobile phone number with third parties for marketing purposes. Your phone number is used exclusively for business-related communications that you have opted into.

5. Data Protection & Transfer Commitment

We are committed to protecting consumer data:

- Consumer data will not be transferred to external organizations under any circumstances, including with consent.
- Strict security measures are in place, including encryption and access controls.
- Regular compliance audits are conducted to prevent unauthorized data sharing.

6. SMS Messaging Program & Call-to-Action (CTA) Compliance

By providing your mobile number via our website, appointment scheduling tools, promotional sign-ups, or other business interactions, you agree to receive SMS messages from Julian Ceramic Dental Lab.

How to Opt-In to SMS Messages

You can opt-in to receive SMS communications through the following methods:

- **SMS Opt-In Agreement Form** - Provide consent by signing this form.
- **Appointment Scheduling** – Provide consent while booking an appointment.
- **In-Person or Phone Consent** – Provide verbal or written consent during an office visit or phone call.

When you opt-in, you will receive a confirmation SMS stating:

"You have subscribed to receive text messages from Julian Ceramic Dental Lab. Msg & data rates may apply. Reply HELP for help, STOP to cancel."

Message Frequency, Disclosures & Use Cases

- **You may receive SMS messages related to:**
- Appointment confirmations and reminders
- Follow-up instructions and treatment recommendations
- Important business updates
- **Message Frequency:** Varies based on your interactions (typically 1–4 messages per month).
- **Message & Data Rates:** Standard message and data rates may apply depending on your mobile carrier plan.

STOP & HELP Instructions

- **STOP:** To unsubscribe and stop receiving SMS messages, reply **"STOP"** at any time. You will receive a final confirmation message: *"You have been unsubscribed from Julian Ceramic Dental Lab SMS notifications. No further messages will be sent."*
- **HELP:** For assistance, reply **"HELP"** or contact us at julianceramic@hotmail.com.
- **Privacy Policy:** View our full [SMS Privacy Policy here](#).

7. How We Protect Your Information

We use industry-standard security practices to protect your personal information:

- **Data Encryption** – Secure encryption for stored and transmitted data.
- **Access Controls** – Only authorized personnel can access sensitive data.
- **Regular Security Audits** – We review security policies and update protections as needed.
- **HIPAA & FIPA Compliance** – We comply with all relevant healthcare privacy regulations.

However, no transmission over the internet is completely secure. While we take every precaution, we cannot guarantee absolute security.

8. Information Sharing & Third-Party Services

We do not share your data with third parties for marketing purposes. Julian Ceramic Dental Lab will not sell, rent, or share the collected mobile numbers. However, we may share data in the following cases:

- **Service Providers** – With partners who assist in website functionality, payment processing, and analytics (under strict confidentiality agreements).
- **Legal Obligations** – If required by law, court orders, or government authorities.
- **Business Transfers** – In the event of a merger, sale, or transfer of business assets.

9. Cookies & Tracking Technologies

We use cookies and similar tracking tools to enhance your website experience. You can manage cookie preferences through your browser settings.

10. Your Rights & Choices

Depending on your location, you may have the right to:

- **Access & Correct Information** – Request access to the data we have about you and make corrections.
- **Opt-Out of Communications** – Unsubscribe from emails or SMS at any time.
- **Data Deletion** – Request deletion of your personal information when legally applicable.
- **Object to Data Processing** – Restrict or object to certain types of data use.

To exercise your rights, contact us at julianceramic@hotmail.com.

11. Compliance with HIPAA & Florida Information Protection Act (FIPA)

For any Protected Health Information (PHI) collected, stored, or processed, we adhere to HIPAA regulations to ensure confidentiality and security.

Additionally, we comply with Florida Information Protection Act (FIPA) requirements, implementing strict security measures and notifying affected individuals in the event of a data breach.

12. Third-Party Links & External Sites

Our website may contain links to third-party websites. We are not responsible for their privacy policies and encourage you to review their terms independently.

13. Updates to This Privacy Policy

We may update this policy periodically. The latest version will always be posted with an updated effective date.

14. Contact Information

If you have any questions or concerns about this Privacy Policy, please contact us:

Julian Ceramic Dental Lab

Address: 6010 NW 99th Ave, Unit 103, Doral, FL 33178

Email: julianceramic@hotmail.com

Phone: 305-468-1414

Non-Sharing

- Clause: We do not share your data with third parties for marketing purposes Julian Ceramic Dental Lab will not sell, rent, or share the collected mobile numbers.

Consent Options

Please check ONE of the boxes below:

- YES**, I agree to receive SMS communications from Julian Ceramic Dental Lab.
- NO**, I do not wish to receive SMS communications at this time.

Customer Signature: _____