# A PRACTICAL **GUIDE TO FEEDBACK**



### **IMPROVEMENT BEGINS WITH "I"**

87% of employees want to be developed in their jobs with constructive feedback 58% of managers think they provide sufficient feedback, but only 33% of employees report receiving the feedback they need to improve and develop

#### We need to be honest and direct with people and say it in such a way as to engage them to want to fix the concern. It's all in your delivery.

## WORKSHOP DETAILS

#### **Target audience**

• Anyone!

#### Time investment

- no prep work necessary
- 1 x 2-hour workshop •
- Post-workshop gathering or coaching

#### Workshop format

- Live classroom
- Virtual classroom

#### **Workshop features**

- Easy feedback models and checklists to ensure best possible feedback outcomes
- Participant dialogue encouraged
- Sessions can include practice opportunities and coaching
- Designed to be practical, interactive, and • memorable

## **I FARNING OBJECTIVES**

#### Workshop participants will ...

- Learn how feedback promotes positive behavioral change and results in outstanding performance
- Explore when and to whom feedback should be provided ... and when not to!
- Identify which types and models may be best for the person and the situation, and how to prepare for those conversations
- Build awareness around the emotional stages of reaction to feedback
- Accelerate and enable personal development through seeking feedback and active listening



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