



EYELASH EXTENSIONS BY CASSIE

Pre-Appointment: How to prepare for your appointment

- Please arrive 15 minutes early to your scheduled appointment time for consultation time.
- Avoid using waterproof mascara 2 to 3 days prior to your appointment. The build-up of protein and residue may prevent the extensions from adhering properly. – Please be sure to **arrive with clean eyelids**. The procedure may take longer if you have any eye makeup and or oily residue left on your eyelashes. If you have any eye makeup on, you will be asked to remove them at our bathroom facility upon arrival. If eyelids need additional cleaning by the artist, there could be a fee. – Please remove contact lenses before your session begins.
- Refrain from Caffeine prior to your appointment. This can cause eye twitching and your appointment could be cancelled.
- It takes time to be beautiful, your *Full Set* session can take 2-3 hours for application, please wear comfortable clothes and prepare for this time allotment.
- Yes, we accept all major credit cards. There is a \$5 dollar surcharge for Credit Card Transactions.

Post Appointment Questions & Suggestions:

What are the side effects? Most common Side effects are: The first is an allergic reaction to the glue. Which is why, we use the best quality glue currently available. The second side effect is that your eyes may swell or become irritable caused by dryness if the skin around your eyes come in contact with the glue. If you have sensitive please inform Cassie prior to your session so she can apply it further away from the skin.

Why does it feel weird? You may need time for adjustment. Applying eyelash extensions to your natural eyelashes add instant weight which varies depending on the style you choose but getting used to them may take a few days to get used to. Others will not notice a difference.

What happens if I get an allergic reaction? If you are having a severe reaction, the first thing you should do is to seek out a medical professional help. However, if it's mild, inform Cassie for removal of the eyelash extensions. Your reaction will diminish and your condition should return to its normal state.

Why are my lashes falling off? It has been said that you can damage your own eye lashes by applying EyeLash Extensions. This is false. Just like our own hair on our head, our eye lashes too have a life cycle. There are 4 phases of the life cycle beginning with Anagen (the growth phase), Categen (transition phase), Telogen (Resting phase) and Return to Anagen (shedding and re-growth). Eye lashes are not all in the same phase of life. Some could be new growth and some could be towards the final phase of life. At this final phase, they are bound to shed. We also take in

consideration the amount of times you have your lashes done. Like getting your nails done constantly, the same analogy compares to eyelash extensions, and why we suggest taking a break once in a while to let them breathe.

What shall I do if I want to remove them? *DO NOT* attempt to remove them yourself or you may cause damage to your own eyelashes. This is a delicate procedure that should be left to a professional. Contact us for an appointment to remove them with our sensitive eyelash remover. This process is generally quick and can be done in 15-30 minutes.

Can I wear mascara? Mascara should not be applied over the eyelash extensions. It can affect the bonding agent that keeps the eyelashes together. If mascara is applied, your eyelash extensions may not stay on as long as they normally would. It may also look clumpy. Avoid oily products (makeup, cleansers, lotions, etc.) They will reduce the bond of the adhesive glue. If you apply eye makeup be sure to use OIL-FREE makeup removers only. Refrain from using any oily products. Q-tips are helpful when wiping away residue & oil as well any eye makeup. Every motion should be done as gently as possible. Neglecting to clean your lashes at the base of the hair follicle can cause infection or decrease the effectiveness to last. Improper care may cause lash extension loss.

What about curling and combing my new lashes? Please do not curl your eyelashes once the extensions are applied as this may also make your new lashes fall out. Be sure to comb out your lashes as needed (a.m & p.m). Brush along the underneath as if you were putting on mascara. Also brush the tops out starting after the lash line, about halfway down the lash.

Do refills make my lashes fall off more? A new set lasts 3-4 weeks. The reason for a refill is to cover the grown out areas. The frequency of your refills will be determined entirely by the condition of your eyelashes, maintenance and personal preference.

When should I get refills? It really depends on your personal eyelash's strength and condition. With **regular** lash refills & proper application, extensions can last indefinitely. Lash fills need to be between 2-3 weeks after a full set. If longer than that, it may cost the full price again if all lashes need to be removed and re applied. After about a 2 week period, your eyelashes will begin to twist and turn without proper maintenance and refills.

Maintenance

Avoid any water contact for the first 24 hours after your session. Don't let your lashes get wet for at least 24-48 hours after receiving your service. *THIS INCLUDES HOT SHOWERS WITH STEAM.* After 48 hours, it's okay to get your lashes wet (do not submerge in hot water), and important to wash/cleanse due to the sweat glands on our eyelids that produce oil. When washing face, gently lather around the eyes while rotating your fingers in circular motion.

DO NOT rub your eyelashes as it may cause damage to them.

Make sure to *brush your lashes daily.* This prevents it from curling the wrong way & ensures original placement.

TIP: Try to stay away from heat and humidity as it will jeopardize the longevity of your eyelash extensions.

Contact:

Cassie Walsh-NYS Licensed Eyelash Artist & Cosmetologist with any questions 518-545-8868