



OS TECH GROUP

ESTIMATE TERMS AND CONDITIONS

1. Scope of Work

All work to be performed is limited strictly to the items, services, and materials outlined in this estimate. Any additional work requested by the Client that falls outside the original scope will require a written change order and may result in additional charges.

2. Pricing & Adjustments

All pricing provided is based on current material costs, labor rates, and project conditions at the time of estimate issuance.

- If material costs, labor costs, or project conditions change resulting in an increase exceeding **10% of the original estimate**, OS Tech Group reserves the right to adjust pricing accordingly.
 - The Client agrees to pay any such increases upon notification and approval to proceed.
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3. Payment Terms

The following payment structure is required:

- **30% Deposit** due upon acceptance of this estimate and prior to project commencement
- **30% Progress Payment** due at the rough-in stage or upon reaching approximately 50% project completion
- **40% Final Payment** due upon system completion and handover



Failure to make payments on time may result in delays, suspension of work, or additional fees.

4. Cancellation Policy

Once this estimate has been signed and accepted:

- The Client is **fully responsible for the entire contract amount**, regardless of cancellation.
 - No refunds will be issued for deposits or payments made.
 - Any costs incurred up to the point of cancellation remain due and payable immediately.
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5. Project Timeline

Any estimated timelines provided are approximate and subject to change based on material availability, site conditions, Client responsiveness, and other unforeseen factors. OS Tech Group is not liable for delays beyond its control.

6. Access & Site Conditions

The Client agrees to provide safe, timely, and adequate access to the worksite. Any delays or additional costs caused by restricted access, unsafe conditions, or unforeseen site issues may result in additional charges.

7. Warranty & Liability

OS Tech Group warrants its workmanship for a period of 1 year from the date of completion.

- This warranty does not cover misuse, unauthorized modifications, third-party interference, or normal wear and tear.



- OS Tech Group is not responsible for indirect, incidental, or consequential damages.
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8. Ownership of Materials & Equipment

All materials and equipment remain the property of OS Tech Group until paid in full. Failure to complete payment may result in removal of installed equipment where legally permissible.

9. Permits & Compliance

Unless otherwise stated, the Client is responsible for obtaining any required permits, approvals, or inspections. OS Tech Group will perform all work in accordance with applicable industry standards.

10. Acceptance

By signing this estimate, the Client acknowledges that they have read, understood, and agreed to these Terms and Conditions in full.