

Job Title: Manager, Quality Assurance
Company: LIAT (2020) Limited
Location: Antigua and Barbuda

About LIAT2020: LIAT (2020) Limited is an innovative and dynamic start-up airline aiming to disrupt the aviation industry by providing affordable and efficient travel solutions. We are committed to delivering a seamless and exceptional flying experience to our customers while maintaining a sustainable and profitable business model. As we embark on this exciting journey, we are looking for a safety conscious Manager, Quality Assurance to join our team.

Our Company Culture:

Recognising that our employees have choices, we place a strong emphasis on creating and maintaining a positive working culture. Our company thrives on a friendly and informal work environment where everyone, regardless of their position, is treated with respect and consideration. As a Manager, Quality Assurance, you will play a crucial role in safeguarding operational safety.

Position Overview: LIAT (2020) Limited is seeking a safety focused, Manager, Quality Assurance. As Manager, Quality Assurance you will be responsible for independently verifying, through the execution of structured monitoring processes, that the standards required by the Aviation Authority and the Company to achieve management of operational risk and in particular, flight operations, aircraft maintenance, security, training and ground operations are being effectively carried out under the control and responsibility of relevant Nominated Post holders.

Key Responsibilities:

- Ensure adherence to the standards established by the regulator(s) and the company; ensure that all quality related policies and procedures detailed in the Operations Manuals are adhered to by scheduling and executing regular internal audits.
- Ensure that prompt corrective action is taken by the responsible manager to remedy any related deficiencies within the organization.
- Prepare and maintain standards from approved sources.
- Assess sub-contractors' practices and procedures derived from approved sources, for use within the organization, in order to establish the quality of workmanship of the subcontractor or material.
- Assess external specialist services required to be used by the organization in the performance of maintenance.
- Assess suppliers of new and used components and materials for satisfactory product quality in relation to the needs of the organization.
- Ensure calibration standards are traceable.
- Analyse defects in respect of aircraft/component undergoing maintenance overhaul so that adverse trends are identified and actioned.
- Monitor reliability in respect of both aircraft and components.
- Grant certification privileges within the organization
- Coordinate occurrence reports, mandatory or otherwise and notification as necessary to the aircraft or component manufacturer and the ECCAA.
- Grant concessions in accordance with the limits contained within the approved maintenance schedule for the relevant aircraft.
- Review amendments to the maintenance organization's procedures including the scope of work and the capability lists and process for regulatory approval.

- Ensure close liaison between him/herself and other managers to ensure that the extension of quality monitoring is transferred through them to the workforce.
- Ensure that a programme exists for type continuation and on the job training, in conjunction with the Maintenance training department.
- Evaluate Airworthiness Directives, Service Bulletins and Modifications to determine applicability.
- Ensure that audits of Flight Operations and Maintenance functions are scheduled at intervals which meet management system requirements and that such audits are completed within a specified time period.
- Perform independent investigations; ensure that preventative and corrective actions which have been taken address the root causes of findings.
- Evaluate corrective or preventable actions to determine their effectiveness.
- Review the Quality Systems of subcontractors; monitor their performance and where applicable, conduct audits of their QA systems to ensure requirements that affect the safety of flight operations are being fulfilled.
- Analyze all data and circulate it within the company with recommendations for improvements when applicable.
- Monitor non-conformities and advise the Chief Operating Officer; monitor the Flight Operations and Maintenance Quality System.
- Plan and implement improvement initiatives; Keep records of quality reports, statistical reviews and relevant documentation.
- Perform such other duties as may be reasonably required as commensurate with the position.

Required Qualifications and Experience:

- A bachelor's degree; preferably in Aerospace/Aviation or related field.
- Must possess a current Aircraft Maintenance Engineer's License (AMEL/LWTR)
- Minimum five (5) years' related experience in the aviation industry with minimum 3 years' experience in a management role preferably in air carrier operations; quality control, maintenance, operations, safety - or a combination thereof.
- Experience in supply chain/logistics is desirable.
- Work experience in a management role,
- Auditor Certification/Training Desirable; Quality Auditor, IOSA Auditor.
- Proficient with Microsoft Office Suite.

Benefits:

- Competitive remuneration package.
- Opportunity to shape the strategic future of a revamped regional start-up airline.
- Exciting, collaborative, and innovative work environment.

Note:

This is a description of the job as it is presently constituted. In order to support the company's efforts to attract and retain the ideal incumbent to perform the duties, it is normal practice to periodically review job descriptions for current and accurate relevancy, as jobs change over time and job descriptions need to be reflective of these changes. The review process is a collaborative effort involving the position supervisor and the employee performing the job. You are therefore expected to participate fully in such discussions. In all cases, it is LIAT20's aim to reach agreement on reasonable changes, but where it is not possible to reach agreement LIAT20 reserves the right to make reasonable changes to your job descriptions which are commensurate with the company's objectives and your grade after consultation with you.

