

Accessibility Statement

The Welcome PDX

Effective Date: July 23, 2026 | A 501(c)(3) nonprofit organization | EIN 41-2731518 | Portland, Oregon

The Welcome PDX is committed to ensuring digital accessibility for all visitors to our website, including women with disabilities who are seeking information, services, or community through our organization. We believe that access to support should never depend on someone's ability to navigate a website, and we are working to make our online presence usable by as many people as possible.

1. Our Commitment

We aim to align our website with the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, which is the generally recognized standard for web accessibility. This includes efforts such as:

- Providing text alternatives for meaningful images
- Ensuring sufficient color contrast between text and background
- Structuring content with clear headings so it can be navigated with assistive technology
- Making forms and interactive elements operable using a keyboard, not just a mouse
- Writing clear, plain-language content wherever possible

2. Ongoing Work

Accessibility is an ongoing effort rather than a one-time fix. As we add new pages, forms, and resources to our website, we review them with accessibility in mind, and we welcome feedback that helps us identify areas that need improvement. Some third-party tools or embedded content on our site (such as payment processing or scheduling tools) are provided by outside vendors, and while we choose vendors thoughtfully, we cannot guarantee the accessibility of every third-party feature.

3. Feedback and Assistance

If you experience any difficulty accessing content or completing a form on our website, or if you need information in an alternate format, please contact us. We will work with you to provide the information or service you need through an accessible alternative, such as by phone or email.

The Welcome PDX

Email: support@thewelcomepdx.org

Portland, Oregon

4. Formal Complaints

If you believe our website does not fully meet your accessibility needs, please let us know so we can address the issue directly. We take accessibility concerns seriously and will respond promptly to reports of barriers to access.